Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting

Careers.Indigenous.Link

Techno-Functional Analyst

Job ID	**oulklfwe-12984-2642**
Web Address	https://careers.indigenous.link/viewjob?jobname=oulklfwe-12984-2642
Company	EPCOR
Location	Edmonton, Alberta
Date Posted	From: 2022-10-18 To: 2050-01-01
Job	Type: Full-time Category: Utilities

Description

Highlights of the job

We are hiring a full-time permanent Techno-Functional Analyst position working out of Edmonton, AB.Ã‚Â EPCOR has an exciting opportunity for a skilled Techno-Functional Analyst to join the Application Services Team. As the Techno-Functional Analyst, you will oversee the performance and maintenance of the team's applications. This includes participating in the full development life cycle; including requirement gathering, design, configuring, testing and implementation of changes. You are a strong team player and pursue excellence in the work you do. You possess a strong sense of urgency and are service focused in your interactions with others.Ã‚Â This position may be eligible for EPCOR's hybrid work program!What you'd be responsible for

Providing input to the Business Applications Team's plans and directions at the appropriate level, and ensuring on-going appropriate relationships with other positionsEnsuring the delivery of optimal results against appropriate performance metrics:Incident Delivery and ResponsivenessDelivery on Change Request estimationsCustomer Satisfaction SurveysSystem AvailabilityKnowledge Management KPIs

Completing quality functional production deployments according to change management proceduresPerforming unit testing to ensure quality delivery on tickets and work requestsUtilizing open communication and problem solving skills to resolve customer issues and incidents efficiently and effectively within expected timeframesEstimating, designing, and configuring solutions to meet or exceed customer or project requirements and enhancement delivery targetsAbiding by all Application Services departmental policies and processes for the purpose of consistent support and administrative practices throughout Application ServicesAddressing system availability issues with the required urgency and contributing to root cause analysis on issues as a way of proactively preventing them in the futureProviding valuable contributions to documentation and knowledgebase allowing for the long-term sustainability of EPCOR ISAdvising and collaborating with other members of Application Services to allow for the creation and maintenance of dependable, efficient, and quality application solutionsDeveloping quality and lasting IS solutions to business problems with a focus in integrating solutions into process based and repeatable models which allow for better long term maintenance of systemsExecuting daily job duties with a focus on continuous improvement of processes and systemsParticipating in both Operational and Major Capital Projects as assigned by the manager of the areaWorking closely with all business users at all levels as assigned by the manager of the areaAddressing all issues ranging from low to high complexity as assigned by the manager of areaHandles all incidents (severity 1-5) with professionalism and limited supervision from the manager and ensures their successful progression through various development, test and production environments.

What's required to be successful

A degree or diploma in Business, Accounting, IT or Finance from a recognized institute is required7+ years ofÃ‚Â functional operational experience is requiredWorking experience within an Oracle E-Business environmentUnderstands Oracle Applications functionality including configuration and use.Ã‚Â This includes performing system administration tasks.Working knowledge and understanding of the following ERP modules:Oracle Inventory and Order ManagementOracle Service Parts Planning (SPP)Oracle PurchasingOracle BI - Procurement and SpendOracle PayablesOracle iExpenseTreasuraOracle E-Business TaxOracle Accounts Receivables

Knowledge of the following modules would be also considered an asset:Oracle GLOracle Cash ManagementOracle Fixed AssetsOracle Projects Strong knowledge of accounting and finance principles with an ability to translate financial accounting requirements into practical solutionsExperience with Oracle Financials process flows as well as Oracle Workflows is requiredExtensive experience gathering business requirements from the business usersÃ‚Â Demonstrated capability to design, configure and unit test IS solutions.Development and system analysis experience with Oracle PL/SQL and SQL TuningExperience with System Delivery Life Cycle is an assetExperience opening, managing and resolving service requests with Oracle is considered an assetAbility to react with urgency to troubleshoot critical issues when faced with application availability situationsAbility to effectively interact with all levels of the company personnel and maintain effective working relationshipsAbility to multi-task and prioritize workActive learning skills, which is required to adapt to changes to technology and business requirements

Other important facts about this job

Jurisdiction: CSU52Class: P3Wage: Starting at $51.11 per hour. Placement based on qualifications, credentials and experience. These rates may change subject to ratification of a new Collective Bargaining Agreement.Hours of work: 75 hours biweeklyÃ‚Â Application deadline: December 11, 2022Ã‚Â EPCOR Employees: please ensure that you are using your "@epcor.com" email address.Ã‚Â Learn more about Working at EPCOR!Follow us on LinkedIn,Ã‚Â Twitter, GlassdoorÃ‚Â or Facebook!Ã‚Â #LI-TA2Ã‚Â Please note the following information:Ã‚Â A requirement of working for EPCOR is that you are at least 18 years of age and legally entitled to work in Canada. (A copy of a valid work permit may be required.)If you are considered for the position, clearance on all applicable background checks (which may include criminal, identity, educational, and/or credit) and professional reference checks is required. Some EPCOR positions require an enhanced level of background assessment, which is dictated by law. These positions require advanced criminal record checks that must also be conducted from time to time after commencement of employment.A technical/practical assessment may be administered during the selection process and this exercise will be used as a part of the selection criterion.To meet the physical demands required of some positions, candidates must be in good physical condition and willing to work in all weather conditions. Clearance on pre-placement medical and drug and alcohol testing may be required.

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For more information, visit EPCOR for Techno-Functional Analyst