Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
Toll Free Phone: (866) 225-9067
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Keewatin, ON P0X 1C0

Job Board Posting

Date Printed: 2024/05/13

Systems Analyst

Job ID	**osessfwk-14412-4087**
Web Address	https://careers.indigenous.link/viewjob?jobname=osessfwk-14412-4087
Company	EPCOR
Location	Edmonton, Alberta
Date Posted	From: 2024-03-26 To: 2050-01-01
Job	Type: Full-time Category: Utilities

Description

Highlights of the job

We are hiring a full-time, permanent Systems Analyst position working out of Edmonton, AB.Ã‚Â Ã‚Â Ã‚Â EPCOR has an exciting opportunity for a skilled Systems Analyst to join the Billing Applications Team. Ã‚Â Ã‚Â Ã‚Â As the Systems Analyst, you will be accountable for the full range of application design, development, implementation, maintenance, support, and documentation functions related to multiple EPCOR applications. This includes achieving set operational requirements for ad hoc support, ticket support, system enhancements, and acting as a resource for major capital projects. If this sounds like a new challenge for you, apply today!Ã‚Â Ã‚Â Ã‚Â This position may be eligible for EPCOR's hybrid work program.Ã‚Â Ã‚Â What you'd be responsible for

Providing input to the Billing Applications teams' plans and directions, and ensure on-going appropriate relationships with other positionsEnsuring the delivery of optimal results against appropriate performance metrics:Delivery on Change Request estimatesIncident Delivery and ResponsivenessCustomer Satisfaction SurveysSystem AvailabilityKnowledge Management KPI's

Employing open communication and problem solving skills to identify defects and resolve issues efficiently and effectively within expected timeframesResolving customer issues and incidents efficiently and effectively within expected timeframesAbiding by all Application Services departmental policies and processes for the purpose of consistent support and administrative practices throughout Application ServicesProviding valuable contributions to documentation and knowledgebase to allow for the long-term sustainability of EPCOR ISProviding expert advice and collaborates with other members of Application Services to allow for the creation and maintenance of dependable, efficient, and quality application solutionsExecuting daily job duties with a focus on continuous improvement of processes and systemsReacting to system availability issues with the required urgency and overseeing root cause analysis on issues as a way of proactively preventing them in the futureWorking effectively with business users and peers from all levels as assigned by the manager of the areaEmploying active learning skills and technical expertise to acquire knowledge of the technical components and business processes of supported systemsDemonstrating a high performance, high discipline, safe, accountable, focused, innovative and achievement-oriented, easy to do business with manner of working

What's required to be successful

Completion of a 4-year Computer Science or Engineering degree, or a 2-year Computer Engineering/System Technology diploma from a recognized post-secondary institute is requiredA minimum of 4 years of directly related experience with IS applications is required.Candidates possessing less than the required years of experience may be considered in a developmental opportunity position

Extensive experience with large, complex and mission critical applicationsA minimum of 4 years of professional experience in systems analysisA minimum of 4 years of professional experience in application developmentExperience with data analytics, dashboards, and Business Intelligence (Oracle)Strong understanding in SQL Programming against various common enterprise databases including SQL Server and OracleBroad knowledge of computer systems technology, programming and design techniquesExperience in multiple programming languages (e.g. Java or C# languages)Understanding of Object-Oriented concepts, and design patternsExposure to SAP ISU will be an added advantageExposure to Utilities billing system will be an added advantageExperience with multiple toolsets for deployment, source control, and batch programmingDemonstrated capability to design, develop and unit test IS solutions using one or more common programming languagesAbility to react with urgency to troubleshoot critical issues when faced with application availability situations

Other important facts about this job

Jurisdiction: CSU52Ã‚Â Ã‚Â Class: IT2Ã‚Â Ã‚Â Wage: IT2 starting at $53.05 per hour; developmental (IT1) starting at $48.58 per hourÃ‚Â Ã‚Â Placement based on qualifications, credentials and experience; final wage and step will be determined at the time of selection and based on a combination of factors as outlined in the Collective Agreement.

Hours of work: 75 hours biweeklyÃ‚Â Ã‚Â Ã‚Â Ã‚Â Application deadline: April 14, 2024Ã‚Â Ã‚Â Ã‚Â Ã‚Â Learn more about Working at EPCOR!Ã‚Â Ã‚Â Follow us on LinkedIn,Ã‚Â Twitter, GlassdoorÃ‚Â or Facebook!Ã‚Â Ã‚Â Ã‚Â Ã‚Â #LI-TA9Ã‚Â Ã‚Â Ã‚Â Ã‚Â Ã‚Â Please note the following information:Ã‚Â Ã‚Â Ã‚Â Ã‚Â A requirement of working for EPCOR is that you are at least 18 years of age and legally entitled to work in Canada. (A copy of a valid work permit may be required.)If you are considered for the position, clearance on all applicable background checks (which may include criminal, identity, educational, and/or credit) and professional reference checks is required. Some EPCOR positions require an enhanced level of background assessment, which is dictated by law. These positions require advanced criminal record checks that must also be conducted from time to time after commencement of employment.A technical/practical assessment may be administered during the selection process and this exercise will be used as a part of the selection criterion.To meet the physical demands required of some positions, candidates must be in good physical condition and willing to work in all weather conditions. Clearance on pre-placement medical and drug and alcohol testing may be required.

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For more information, visit EPCOR for Systems Analyst