



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/10

Analyst, IS Infrastructure

Job ID	oM5ssfww-14411-7705	
Web Address	https://careers.indigenous.link/viewjob?jobname=oM5ssfww-14411-7705	
Company	EPCOR	
Location	Edmonton, Alberta	
Date Posted	From: 2024-03-27	To: 2050-01-01
Job	Type: Full-time	Category: Utilities

Description

Highlights of the job

We are hiring 1 (one) permanent, full time Analyst, IS Infrastructure position in Edmonton, AB. The Analyst, IS Infrastructure is accountable for the implementation, configuration, support, and maintenance of EPCOR's core cloud infrastructure platforms. This position will work closely with the Infrastructure and Security Architecture team in advancing EPCOR's hybrid cloud computing model in a manner that aligns with security and information management best practices. What you'd be responsible for

Providing expert knowledge on cloud infrastructure and platforms to ensure our organization achieves its goals for cloud adoption. This involves translating cloud strategy and architecture into efficient, resilient, and secure technical implementations and ongoing operational support. Accountability for the implementation, monitoring, and maintenance of EPCOR's Microsoft Azure and Microsoft 365 and other cloud provider solutions including managing the day-to-day tasks related to resource provisioning, allocation and planning, incident management and ensuring the efficient, effective, and reliable delivery of service. Accountability for providing input into the Cloud Services roadmap to ensure proper maintenance and update of core technology. Working with the immediate manager and cloud architecture teams to develop, implement, and review cloud operational processes and procedures to ensure compliance to policies, standards, regulatory requirements and ensure mitigation of risks. Provide subject matter expertise for collaboration tools such as Microsoft Teams, Zoom, Mural and on-premises equipment such as Microsoft Teams Room devices, Crestron, and other enterprise grade video conferencing equipment. Continuously monitoring, investigating, and communicating new features and tools as they are released in the Cloud service provider solutions and participating in a governance council where these changes are assessed, implemented, and communicated to the user base. Acting as a point of contact and liaison between the support teams, EPCOR business units and IT representatives for day-to-day issues related to the cloud infrastructure operations team. Participating and/or leading problem management activities, including post-mortem incident analysis, providing technical insight, documented findings, outcomes, and recommendations as part of a root cause analysis. Providing input to cloud infrastructure and operations plans and directions, and ensure on-going appropriate relationships with other positions, business units, service providers and end users. Ensuring the delivery of optimal

results against appropriate performance metrics including: project and operational delivery times, client satisfaction, ticket response targets, resolution targets, availability, and service quality

What's required to be successful

University degree in Computing Sciences, Business or Engineering or a relevant two-year technical diploma from a recognized technical institute
4+ years Information Services experience
Microsoft Azure and Microsoft 365 technologies and corresponding certifications
Microsoft Certified: Azure Administrator Associate or higher OR Microsoft 365 Certified: Administrator Expert

Enterprise computing such as Windows, Linux, storage, backup and/or networking technologies and corresponding certifications
Demonstrated subject matter expert proficiency of Microsoft 365 and/or Microsoft Azure including managing the day-to-day tasks related to resource provisioning, allocation planning and security
Ability to develop and manage Microsoft Azure and Microsoft 365 processes and procedures, propose new standards, address peer feedback and advocate for improvement
Deep understanding of current and emerging technology, particularly cloud technologies and practices
Collaboration with developers, technical architects, management, and business users to plan, design, implement, operationalize and problem solve workloads that leverage cloud infrastructure and platform services
Comprehensive IT Infrastructure knowledge of desktop, server, storage, and networking technologies
Ability to manage major incidents by taking ownership and initiative
Ability to successfully deliver ongoing cloud platform operations
A keen attention to detail and an excellent planning and organizational skills; is diligent, analytical, results-oriented, and a problem-solver

Other important facts about this job

Jurisdiction: CSU52
Class: IT2
Wage: Starting at \$53.05 per hour (Final Wage and Step will be determined at the time of selection and is based on a combination of factors as outlined in the Collective Agreement).
Hours of work: 75 hours

biweekly
Application deadline: April 9,

2024
Internal Applicants: please ensure that you are using your "@epcor.com" email address.
Learn more about Working at EPCOR!
Follow us on LinkedIn, Twitter, Glassdoor or

Facebook!
Please note the following

information:
A requirement of working for EPCOR is that you are at least 18 years of age, successfully attained a high school diploma (GED, or equivalent level of secondary education) and legally entitled to work in Canada. (A copy of a valid work permit may be required.) If you are considered for the position, clearance on all applicable background checks (which may include criminal, identity, educational, and/or credit) and professional reference checks is required. Some EPCOR positions require an enhanced level of background assessment, which is dictated by law. These positions require advanced criminal record checks that must also be conducted from time to time after commencement of employment. A technical/practical assessment may be administered during the selection process and this exercise will be used as a part of the selection criterion. To meet the physical demands required of some positions, candidates must be in good physical condition and willing to work in all weather conditions. Clearance on pre-placement medical and drug and alcohol testing may be required.

For more information, visit EPCOR for Analyst, IS Infrastructure

