



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/01

Manager, Contact Centre

Job ID	MANAG01523-5307	
Web Address	https://careers.indigenous.link/viewjob?jobname=MANAG01523-5307	
Company	Northwestel	
Location	Whitehorse, Yukon	
Date Posted	From: 2021-04-15	To: 2050-01-01
Job	Type: Full-time	Category: Telecommunications

Description

*****Applications will be accepted until 11:59, Sunday, May 23, 2021***** The Manager, Contact Centre is responsible for hiring, training, coaching, and motivating their team members to provide excellent service to our customers. They set objectives, monitor team performance and manage overall contact centre metrics. The Manager is responsible for supporting and developing their team to put the customer first. The Manager, Contact Centre needs to be an authentic leader able to act with integrity, model, a compelling vision of customer service, but their team members first, be comfortable with using data and find creative solutions to challenges.

For more information, visit Northwestel for Manager, Contact Centre