



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:  
Toll Free Phone: (866) 225-9067  
Toll Free Fax: (877) 825-7564  
L9 P23 R4074 HWY 596 - Box 109  
Keewatin, ON P0X 1C0

# Job Board Posting



Careers.Indigenous.Link

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## Improvement Lead

<b>Job ID</b>	<b>E5-2E-07-CA-44-5D</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=E5-2E-07-CA-44-5D">https://careers.indigenous.link/viewjob?jobname=E5-2E-07-CA-44-5D</a>	
<b>Company</b>	Canadian Foundation for Healthcare Improvement (CFHI)	
<b>Location</b>	Ottawa, Ontario	
<b>Date Posted</b>	From: 2019-08-13	To: 2019-08-27
<b>Job</b>	Type: Full-time	Category: Health Care
<b>Job Salary</b>	\$61,600 To \$77,000	
<b>Languages</b>	Bilingual in French and English is preferred	

### Description

Join CFHI as an Improvement Lead for the Northern and Indigenous Health Team!

Are you passionate about improving health and healthcare? Are you a champion for innovation and creativity? Do you have experience working alongside northern and/or Indigenous communities? Do you want to share your knowledge and understanding of northern, rural and remote healthcare systems?

If this sounds like you and you love to learn and collaborate with others, join CFHI's Northern and Indigenous Health (NIH) team and let's make change happen! Based in Ottawa, CFHI is a federally funded not-for-profit organization that identifies proven healthcare innovations and accelerates their spread across Canada. We work shoulder-to-shoulder with staff and external stakeholders to improve health and care for all Canadians.

CFHI is seeking a full-time, permanent Improvement Lead to complement our NIH team. The successful candidate will be a dynamic individual, responsible for scoping, developing, implementing and analyzing current and future programs and initiatives in support of the Canadian Northern and Remote Health Network. The ideal candidate excels in building and sustaining partnerships and relationships and is comfortable working in relational ways.

CFHI is committed to supporting partners to address the health challenges faced by First Nations, Inuit and Métis. We work alongside provincial-territorial government departments, regional health authorities, and Indigenous organizations and groups to co-develop, implement and evaluate solutions that improve the delivery of culturally appropriate and safe care. Our ongoing learning opportunities and collaborative workshops facilitate relationship building, promote health reconciliation and empower organizations with improvement tools, resources and knowledge. Working alongside partners, CFHI aims to contribute to the shared priority of achieving better access to health services and health outcomes for Indigenous peoples.

What does an Improvement Lead do?

The Improvement Lead for the Northern and Indigenous Health portfolio will contribute to addressing the health of northern, rural, remote and Indigenous communities across Canada. As an Improvement Lead you will:

- Lead the development, implementation, administration and coordination of projects and processes related to CFHI's Canadian Northern and Remote Health Network and associated programming.

- Manage the planning, organization, and debriefing of teleconferences, webinars, and workshops, including design and delivery of project milestones and activities, development of agendas and supporting materials, as well as the tracking and monitoring of action items to ensure completion of deliverables.

- Collaborate with senior staff to identify lessons learned and wise practices related to working alongside Indigenous partners and northern, rural and remote healthcare systems.

- Support the spread of Indigenous knowledge and perspectives across CFHI.

- Assist senior staff in ensuring CFHI collaborations in northern and Indigenous health contribute to corporate knowledge and help facilitate CFHI staff interactions with northern and Indigenous health partners, leaders and community members.

- Analyze, synthesize, and/or create summary reports of deliverables, as well as other knowledge products, to profile the Canadian Northern and Remote Health Network.

- Collaborate with the evaluation portfolio to undertake team and program evaluation and reporting activities, including preparing and coordinating corporate reporting, program performance management, outcome mapping, and project evaluation.

- Support partnerships within the Canadian Northern and Remote Health Network, including liaising with appropriate program staff, external partners, and coordinating with CFHI's finance department to develop partnership agreements and contracts.

- Enable the cultivation of relationships with CFHI partners by working in relational ways and assist senior staff to establish and maintain its network of partners and stakeholders.

Are you the right person for this role?

If you have the experience and skills below, we want to hear from you!

- Demonstrated ability working in health and healthcare, particularly healthcare improvement.

- Demonstrates commitment to cultural competency and to cultural safety and humility.

- Ability to work in a relational, collaborative manner that is respectful of multiple perspectives

- Sound written communication skills, including experience writing research summaries and reports; ability to summarize, interpret and synthesize complex information.

- Highly developed interpersonal and oral communication skills including experience developing and maintaining strategic partnerships and networks of stakeholders.

• Excellent project management skills including the ability to plan and carry out broad assignments including planning and coordinating large and small meetings where complex subject matter is discussed, often involving collaborative efforts; ensuring their timely completion.

• Extensive and superior research, analytical and technical skills including ability to independently execute each phase of an analysis.

• Ability to plan and execute broad assignments including coordinating large collaborative meetings where complex subject matter is discussed ensuring their effectiveness and timely completion.

• Complex problem-solving skills; probing for information to determine the nature of the problem and developing unique solutions;

• Ability to use tact and diplomacy when dealing with external contacts.

• Ability to build rapport with stakeholders of different cultures and communities

• Understanding of statistical terms and concepts and possess strong data management background supporting healthcare analytics.

• Advanced software skills including word processing, spreadsheet, presentation, database, electronic mail and calendaring.

• Well organized and attentive to details.

• Work in a self-directed fashion making optimal use of time.

• Work well in a small, dynamic and highly motivated team.

### **Experience**

Three (3) years of progressive experience in a similar function

### **Education Requirements**

Relevant Bachelor's degree (Master's level preferred) in healthcare improvement, health policy, public health, epidemiology, community health, Indigenous health and wellness, community development, or related discipline, or a combination of education and experience.

### **How to Apply**

Tell us your story.

We encourage you to share your experiences and/or thoughts and ideas about working with northern and/or Indigenous communities and tell us how you can help shape our vision for an improved healthcare system in Canada. Please send us a cover letter and your résumé to CFHI's Human Resources team at [hr-rh@cfhi-fcass.ca](mailto:hr-rh@cfhi-fcass.ca) no later than August 26, 2019.

CFHI is an equal opportunity employer and is committed to the principles of Employment Equity. We encourage applications from all qualified women and men, including visible minorities, Aboriginal persons, and persons with disabilities. We thank all applicants for their interest; only those selected for an interview will be contacted. Accommodations are available on request for candidates taking part in all aspects of the selection process.