



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

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# Job Board Posting



Careers.Indigenous.Link

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## Chief Operating Officer

<b>Job ID</b>	<b>E4-C3-35-B5-B0-93</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=E4-C3-35-B5-B0-93">https://careers.indigenous.link/viewjob?jobname=E4-C3-35-B5-B0-93</a>	
<b>Company</b>	Ontario 211 Services	
<b>Location</b>	Toronto, Ontario	
<b>Date Posted</b>	From: 2021-09-20	To: 2022-03-19
<b>Job</b>	Type: Full-time	Category:
<b>Languages</b>	English	

### Description

211 is a free and confidential service that easily connects people to the critical social and community supports they need. Whether it's access to mental health support, financial assistance for those facing job loss, or programs for seniors, 211 is here to help all Ontarians. Available 24 hours a day, in more than 150 languages by phone, chat, text and web, 211 makes it easy for Ontarians to quickly access the complex network of government services and community programs they need for their unique situation.

Ontario 211 Services (O211S) is the steward for 211 in Ontario and is responsible and accountable to provincial funders for the delivery of 211 through a network of service providers. O211S works collaboratively with the service providers, local and provincial partners, government Ministries, and local United Ways to deliver 211's System Navigation, System Mapping and System Design functions. O211S also works closely with United Way Centraide Canada and 211's across the country to advance its system nationally.

It is within this context that Ontario 211 Services invites applications and nominations for its inaugural Chief Operating Officer.

Reporting to the Executive Director, O211S is seeking a Chief Operating Officer to join its team at this pivotal time in its history. The awareness and perceived value of 211 as a critical resource for Ontarians has never been higher and the opportunities for growth and impact are increasing at a rapid pace. The successful candidate will have an opportunity to help shape the future of the 211 system in Ontario, in partnership with key stakeholders across the province. The COO will play a critical role in the refinement, design, and implementation of an optimized 211 Ontario operating model and will drive the operationalization of the strategic plan with a human-centered focus. The COO has oversight of Human Resources, IT, and related vendor relationships.

This appointment calls for a confident, compassionate leader and change agent. You are a highly skilled operations professional with proven experience implementing strategic priorities, enterprise-wide transformations, and have successfully worked with and led a team to achieve ambitious goals. As the ideal candidate, you bring demonstrated senior management experience and proven ability to provide strategic leadership for the implementation of a new business and operating model. You have demonstrated experience managing financial and human resources, project management, and working collaboratively with partners and community stakeholders. Experience working in a non-profit is preferred. Candidates must have exceptional integrity and should be able to demonstrate the capacity to work collaboratively and virtually. As a truly transformative leader, the successful candidate must strive to deliver services that are person-centred, inclusive, integrated, intuitive, and impactful.

Ontario 211 Services hires based on merit and is strongly committed to diversity and equity within its community and to providing a welcoming and inclusive workplace. It especially welcomes applications from Black, Indigenous and People of Colour, women, persons with disabilities, people of all sexual orientations and genders, and others with the skills and knowledge to productively engage with diverse communities.

All qualified candidates are encouraged to apply; however, Canadians and permanent residents will be given priority. In accordance with the provincial legislation, accommodation will be provided by Griffith Group and Ontario 211 Services throughout the recruitment, selection and/or assessment process, upon request, to applicants with disabilities. If you require accommodations during the recruitment process, please contact [jane@griffithgroup.ca](mailto:jane@griffithgroup.ca) and/or [sam@griffithgroup.ca](mailto:sam@griffithgroup.ca).

We thank all those who express interest in this opportunity, however only those chosen for an interview will be contacted.

**How to Apply**

To apply or explore this impactful leadership opportunity with Ontario 211 Services, please submit a comprehensive resume along with a cover letter in confidence to Jane Griffith ([jane@griffithgroup.ca](mailto:jane@griffithgroup.ca)) and Sam Walton ([sam@griffithgroup.ca](mailto:sam@griffithgroup.ca)), or visit <https://griffithgroup.ca/o211scoo/>