



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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# Job Board Posting



Careers.Indigenous.Link

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## Expert Product Management

**Job ID** E3-12-A8-5D-30-96

**Web Address**

<https://careers.indigenous.link/viewjob?jobname=E3-12-A8-5D-30-96>

**Company** CN

**Location** 6 Locations Available, Across Canada

**Date Posted** From: 2021-09-10 To: 2021-11-09

**Job** Type: Full-time Category: Information Technology

**Languages** English

### Description

The role of Expert, Product Manager (Supply Chain Operations / Customer Data Services) translates business requirements into formal product roadmaps and works closely with the Business and I&T stakeholders to operationalize these roadmaps for initial development and evolution of the product. The Expert, Product Manager (Supply Chain Operations / Customer Data Services) supports the full lifecycle of the product and as such seeks regular customer feedback related to the product to understand and improve customer satisfaction. The role ensures the product and related enhancements meet business needs based on market trends and CN objectives to automate operations.

#### Main Responsibilities

Business Partnering â€“ 60%

Create trusted relationships between the Business and I&T organization, ensuring that there is a clear communication channel between the two and that product expectations on either side are aligned

Work with the Business to capture and develop pipeline of product opportunities and innovative ideas

Translate businessâ€™ needs into features through a formal product roadmap

Works in close collaboration with the product owners in the Business and I&T delivery team to operationalize the development and evolution roadmaps of the product

Maintain centralized backlog of intake â€“ projects and enhancements

Shape business cases (including the need for change / objective, strategic alignment, benefits, etc.) and promote Business sponsorship

Support the annual budget planning exercise led by Finance

Provide business leaders with insight into innovative technologies that can disrupt or enhance business models / capabilities

Work with Architecture and Delivery Managers to ensure the clarity and accuracy of the product requirements

Evolving Product Management Discipline â€“ 40%

Prioritize product development activities to ensure alignment to both the business and technology

strategies

Facilitate the definition and tracking of key metrics related to the product (e.g., performance, financials, etc.)

Collaborate and coordinate with other Product Managers and stakeholders to avoid duplication and manage dependencies

Coordinate with other stakeholders (e.g., procurement, security, architects, innovation), as required

Active participation in industry, railroads committees to align product evolution and drive CN's agenda

Engage with vendors to understand and influence their product evolution based on CN's strategic needs

Ensure agile delivery teams deliver product features based on requirements and release scope

### **Experience**

10-15 years overall work experience

5 years experience in product management or related role

Demonstrated experience in engaging senior leaders and other stakeholders to support business decisions

Experience in shaping, building, scaling and sustaining products

Experience in diverse roles and increasing responsibilities across Business and IT, although a business-only career is acceptable if business roles included sufficient technology focus

Experience in supply chain operations (intermodal, trucking, etc.)

Experience in transportation & logistics companies\*

\*Any experience for these above would be considered an asset

### **Education Requirements**

Bachelor's degree in computer science, information technology, engineering or business administration or equivalent degree and experience

Master's degree in Engineering or Administration would be an asset\*

### **Essential Skills**

Competencies

Business acumen, and the ability to communicate with executives, business domain stakeholders and technical staff alike

Excellent leadership, influence, communication, presentation and facilitation skills

Effective planning and organizational skills

Excellent analytical and technical skills

Ability to develop a product vision and execute to make that vision a reality, with a passion for building great products

Technical Skills/Knowledge

In-depth knowledge of the Product Management discipline

Familiarity with the principles of Design Thinking and Lean / Agile software delivery

Process improvement mindset

Experienced in requirements analysis

### **Work Environment**

Available locations:

Montreal, Quebec, Canada

Calgary, Alberta, Canada

Edmonton, Alberta, Canada

Ottawa, Ontario, Canada

Toronto, Ontario, Canada

Vancouver, British Columbia, Canada

### **Additional Skills**

Organizational Impact

Decision Making & Impacts

The Product Manager will work with all levels of the organization, particularly senior decision makers in the CN business and I&T org. The Product Manager is responsible for making recommendations that influence the technology and product roadmaps. The Manager will be expected to use their discretion on when to escalate decisions or issues for management review and input. The Manager will also hold decision-making authority on prioritization of technical features in products and changes made as part of product evolution.

Level of Interaction/Influence

The Manager will interact day-to-day with the product owners in the Business and I&T colleagues including Release Train Engineer, Portfolio Manager, Program Manager, Sr. Delivery Manager, and Sr. Product Manager. Additionally, the Manager is expected to be comfortable interacting with senior CN executives at the VP and SVP level.

Employees Supervised/Organizational Structure

This position is an individual contributor reporting to the Senior Manager – Product & Design.

### **Other**

This role may require occasional business travel (10-20% of the time) in accordance with CN policy for meetings. Must be able to travel in the United States

### **How to Apply**

Click "Apply Now"