



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:  
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# Job Board Posting



Careers.Indigenous.Link

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## Bilingual Medical Information Associate

<b>Job ID</b>	<b>DD-52-94-5D-2D-F2</b>
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=DD-52-94-5D-2D-F2">https://careers.indigenous.link/viewjob?jobname=DD-52-94-5D-2D-F2</a>
<b>Company</b>	Eli Lilly Canada
<b>Location</b>	Remote, Across Canada
<b>Date Posted</b>	From: 2021-10-03 To: 2022-04-01
<b>Job</b>	Type: Full-time Category: Office
<b>Job Start Date</b>	November 1st 2021
<b>Languages</b>	Bilingual- English   French

### Description

At Lilly, we unite caring with discovery to make life better for people around the world. We are a global healthcare leader headquartered in Indianapolis, Indiana. Our 35,000 employees around the world work to discover and bring life-changing medicines to those who need them, improve the understanding and management of disease, and give back to our communities through philanthropy and volunteerism. We give our best effort to our work, and we put people first. We're looking for people who are determined to make life better for people around the world.

Bilingual Medical Information Associate – 12 month contract

#### Company Overview

At Lilly, we serve an extraordinary purpose. We make a difference for people around the globe by discovering, developing and delivering medicines that help them live longer, healthier, more active lives. Not only do we deliver breakthrough medications, but you also can count on us to develop creative solutions to support communities through philanthropy and volunteerism. Our team is lean and we operate in a fluid, transparent manner, where a culture of collaboration, thinking differently and acting quickly is highly valued.

Our work today – from our research programs to our volunteer initiatives – is a reflection of our heritage of uniting caring with discovery to make life better for people around the world.

We are committed to investing in our employees through competitive salaries, training, development and ensuring health and wellness. The pharmaceutical industry is an exciting and rapidly changing and we are looking for driven, highly capable people to help us accomplish our mission! Are you seeking a career that makes a difference in the world? Are you ready to bring your skills and talents to Lilly? Read on to find out more about the responsibilities and how you can join Team Lilly.

#### Responsibilities

We are seeking a Medical Information Associate (MIA) who has a passion for helping patients and health care providers and the ability to work collaboratively to deliver meaningful solutions. The MIA combines deep scientific knowledge, communications expertise and exceptional collaboration skills to plan, generate and deliver meaningful medical communications that are balanced, accurate, and timely to help improve patient outcomes.

Patient care is enhanced through the quality and transparency of Lilly product information.

Collectively, the activities of the MIA help to influence strategic and tactical direction for their specific therapeutic area.

This opportunity is remote based, anywhere in Canada.

#### Key Objectives/Deliverables:

##### Medical information provision

Provide medical information responses to unsolicited medical questions from internal business partners and external customers, through a variety of channels.

Planning, researching and writing scientifically complex, high quality, balanced, scientifically based consistent and accurate medical information responses for customers in response to unsolicited questions from customers.

##### Medical information materials creation and update

Prepare materials for contact center and patient support programs

Create medical information responses and/or localize global medical information responses to reflect Canadian regulations, labeling and resources.

##### Subject Matter Expert for Medical Information

Apply the medical information expertise and analytics to medical information communication plan including channel selection

Engage scientific and clinical discussions by leveraging compound and disease knowledge and medical information related knowledge including the relevant regulations

Support digital efforts in their therapeutic area of expertise (e.g., [www.LillyMedical.ca](http://www.LillyMedical.ca), social media, etc.).

##### Leadership

Lead and/or facilitate transformation to maximize the value of medical information

Share best practices about medical information related activities with others

Provide expert consultation and coach to others

##### Additional responsibilities

Power User of on-line databases, systems, customer relationship management (CRM) tools and authoring software.

Review promotional, advertising and educational materials for scientific soundness and technical accuracy

##### Basic Requirements: Education and Experience

Bachelor's degree in Pharmacy or Nursing

Bilingual (English and French) required

Advanced written and verbal English and French skills

Ability to translate complex medical information and data into a succinct, technically correct, readable document that customers are able to read and use to make clinical decisions.

Experience with databases, performing medical literature searches and evaluation of the medical literature

Flexibility in working in multiple therapeutic areas as need arises

Ability to prioritize and handle multiple tasks

Self-management skills to work independently (e.g. Project management skills)

Prior experience in the provision of medical information in hospital, community, or pharmaceutical industry preferred.

**Additional Skills:**

Strong customer focus to provide unparalleled customer experience

Strong leadership

Logical thinking ability (e.g. Read and understand data)

Issue solving and risk management skills

Lateral thinking ability

**Additional Information**

Lilly will conduct, at its own expense, background search (including verification of educational credentials, contacting three of your personal references) of the successful candidate.

Eli Lilly Canada is committed to employment equity. We encourage applications from qualified women, members of visible minorities, Aboriginal peoples, and persons with disabilities.

Please do not contact us via phone. We appreciate all who apply; however, only those candidates selected for an interview will be contacted.

Candidates must be legally eligible to work in Canada. Eli Lilly Canada does not sponsor work permits or other employment visas.

Eli Lilly and Company, Lilly USA, LLC and our wholly owned subsidiaries (collectively "Lilly") are committed to help individuals with disabilities to participate in the workforce and ensure equal opportunity to compete for jobs. If you require an accommodation to submit a resume for positions at Lilly, please email Lilly Human Resources ( [Lilly\\_Recruiting\\_Compliance@lists.lilly.com](mailto:Lilly_Recruiting_Compliance@lists.lilly.com) ) for further assistance. Please note This email address is intended for use only to request an accommodation as part of the application process. Any other correspondence will not receive a response.

Lilly does not discriminate on the basis of age, race, color, religion, gender, sexual orientation, gender identity, gender expression, national origin, protected veteran status, disability or any other legally protected status.

**How to Apply**

Click "Apply Now"