



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

L9 P23 R4074 HWY 596 - Box 109

Keewatin, ON P0X 1C0

# Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/04/24

## Customer Solutions Specialist

|                       |   |                              |
|-----------------------|---|------------------------------|
| <b>Job ID</b>         | <b>D0-7D-0D-49-C1-5E</b>  |                              |
| <b>Web Address</b>    | <a href="https://careers.indigenous.link/viewjob?jobname=D0-7D-0D-49-C1-5E">https://careers.indigenous.link/viewjob?jobname=D0-7D-0D-49-C1-5E</a> |                              |
| <b>Company</b>        | Rogers Communications   |                              |
| <b>Location</b>       | Pickering , Ontario   |                              |
| <b>Date Posted</b>    | From: 2021-08-15  | To: 2021-10-14               |
| <b>Job</b>            | Type: Full-time   | Category: Telecommunications |
| <b>Job Start Date</b> | ASAP  |                              |
| <b>Languages</b>      | English   |                              |

### Description

What We're Looking for

We're looking for someone who will bring enthusiasm and a positive attitude to the work they do. Someone who has a deep passion to listen and genuinely want to help each person they connect with. This role is fast-paced, and the environment is ever changing. You will be challenged to ask the right questions to unlock the appropriate solutions while recommending our products and services to our customers. You will foster collaboration within your team and other departments in efforts to help us work efficiently and provide world class customer service.

What You'll Do

Our customers come first, and they inspire everything we do. As part of our team, you will be providing world class customer service by connecting with our customers, analyzing their needs and offering customized solutions. You will receive ongoing training and development to ensure you have all the necessary skills to navigate through our systems to find the solutions and/or the products that best suit our customers. We are there when our customers need us so you will have the ability to work a flexible schedule. You will be speaking to different people from across Canada.

### Experience

1 year of customer interaction in a professional role, either face to face or over the phone

### Education Requirements

High School Diploma or equivalent

### Essential Skills

- \* Expert in communication and listening
- \* Strong analytical and problem-solving skills
- \* Ability to work a flexible schedule
- \* Navigate multiple computer systems
- \* Multitasking

### Work Environment

We invest in our people to unleash their potential so we can win as a team! As part of the team, you

will have access to a ton of amazing resources, discounts and perks. To name a few:

- \* Unlimited access to Headspace Premium for mindfulness training
- \* Access to a virtual walk in clinic to connect with Healthcare Professionals from home
- \* LIVX â€“ Fitness Membership to attend classes virtually
- \* Company matching contributions to charities you support
- \* Paid time off for volunteering
- \* Great benefits, pension plan, RRSP, TFSA and Wealth Accumulation Plan
- \* Employee discounts to our products and services
- \* Leadership development, Mentorship and Coaching programs

We genuinely care about each other and weâ€™re committed to fostering an inclusive and diverse workplace at Rogers so all of our team members can bring their whole selves to work. We have employee resource groups that build awareness and a culture of allyship for equity-seeking groups, including groups representing People of Colour, LGBTQ2S+, Indigenous Peoples, Persons with Disabilities and Women. We all bring something different, and we know what makes you different makes us great.

### **How to Apply**

Click "Apply Now"