



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/04/24

Customer Service Associate - Contact Centre - First Nations/Metis/Inuit Candidates

Job ID CD-58-77-3C-14-A0

Web Address

<https://careers.indigenous.link/viewjob?jobname=CD-58-77-3C-14-A0>

Company BMO Financial Group

Location Virtual, Across Canada

Date Posted From: 2022-08-05 To: 2022-10-04

Job Type: Full-time Category: Finance

Job Start Date As soon as possible

Languages English

Description

We invite all experienced and aspiring First Nations / Metis / Inuit professionals to apply to roles featured on BMO's Indigenous Careers landing page, as well as all of those on BMO's Careers page. Qualified First Nations / Metis / Inuit applicants applying through these postings will be considered for open job vacancies, where they exist, or added to our Indigenous Talent Network and matched to other upcoming opportunities.

Be at the centre of where great sales and service come to life

Do you have the desire to help customers make Real Financial Progress Do you enjoy helping customers have a great day Whether you're new to banking or already have financial services experience, our Customer Contact Centre is the place for you!

Why you'll love growing your career here

The People - Diversity, Equity and inclusion is part of our DNA. Bring your authentic self and your friends too and we'll provide the rest.

Flexible options - The way we work is changing. While we're hiring for all shifts, we're flexible and will try our best to accommodate your preferred shift. Additionally, you'll have the possibility to work remotely from home

Competitive Compensation - including shift premium for evening shifts, Customizable benefits, performance bonuses and employee share ownership program.

Supportive environment - leaders, coaches and mentors that care; enabling you to achieve your career goals

An all-around cool place to work - Named one of the best places to work by The Great Place to Work Institute for the 4th year in a row. Our social and employee engagement committees are always planning something fun for you to take part in.

How we'll help you get started

We invest in you from day one. You'll get up to 10 weeks of virtual classroom and on-the-job training to build the knowledge and skills you need to succeed. With learning and development at the heart of our employee's success, we'll introduce you to the world of banking and nurture your growth into

future roles.

What you'll be doing

Speaking to customers in a high volume, fast paced environment

Have meaningful conversations to understand their needs and offer the right products/services to meet them

Quickly identify and solve problems on the spot to address account inquiries while providing technical and troubleshooting support

Spending time with your leader engaging in career coaching and learning activities to accelerate your growth

What you'll need

A passion for helping people

An Ability to critically think on your feet, multi-task and thrive in a fast-paced environment

A positive, enthusiastic attitude with strong people skills

Excellent Communication skills.

Our Hiring Process:

Show us you're interested by applying below. Remember to include your resume!

We'll send you an invitation to complete a digital interview so you can tell us more about yourself

You'll then be asked to complete an online assessment that will give you a sneak peak on what the role is like

Connect with a recruitment partner and verify how amazing this role and our culture truly is

Tell everyone about this exciting opportunity

Plus! Earn a cool referral bonus - for every single friend you refer!

Don't miss out on this opportunity. Join our team and come and see for yourself. We know you'll love working and growing your career at BMO.

We're here to help

At BMO we are driven by a shared Purpose: Boldly Grow the Good in business and life. It calls on us to create lasting, positive change for our customers, our communities and our people. By working together, innovating and pushing boundaries, we transform lives and businesses, and power economic growth around the world.

As a member of the BMO team you are valued, respected and heard, and you have more ways to grow and make an impact. We strive to help you make an impact from day one - for yourself and our customers. We'll support you with the tools and resources you need to reach new milestones, as you help our customers reach theirs. From in-depth training and coaching, to manager support and network-building opportunities, we'll help you gain valuable experience, and broaden your skillset.

To find out more visit us at <https://jobs.bmo.com/ca/en>.

BMO is committed to an inclusive, equitable and accessible workplace. By learning from each other's differences, we gain strength through our people and our perspectives. Accommodations are available on request for candidates taking part in all aspects of the selection process. To request accommodation, please contact your recruiter.

How to Apply

Click "Apply Now"