



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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# Job Board Posting



Careers.Indigenous.Link

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## Flight Attendant

<b>Job ID</b>	<b>CC-37-A9-87-C0-48</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=CC-37-A9-87-C0-48">https://careers.indigenous.link/viewjob?jobname=CC-37-A9-87-C0-48</a>	
<b>Company</b>	Jazz Aviation LP	
<b>Location</b>	Vancouver and Calgary, Alberta & British Columbia	
<b>Date Posted</b>	From: 2019-02-06	To: 2019-08-05
<b>Job</b>	Type: Full-time	Category: Service Sector
<b>Job Start Date</b>	February- July 2019	
<b>Languages</b>	English and French	

### Description

Purpose of Position:

The function of Inflight Services is the safe and efficient movement of our customers. The Flight Attendant performs duties in accordance with established policies and procedures while giving primary consideration to personal safety, and the safety of co-workers and customers. The Flight Attendant provides a welcoming environment to our customers, and as an Air Canada Brand Ambassador provides Onboard Service Excellence by promoting an atmosphere of prestige.

Key Responsibilities:

The Flight Attendant is expected to operate and execute their duties accurately and effectively in accordance with Canadian Aviation Regulations and Company Standard Operation Procedures and Policies.

The Flight Attendant is expected to have comprehensive knowledge of all policies, procedures, aircraft types and operational and customer service requirements. In cases where these are identified as emergency procedures or are time critical, the Flight Attendant must have the knowledge, critical thinking and resilience to apply the procedure without reference to any publication.

Other key responsibilities, not limited to:

Provide leadership, direction, and assistance to passengers and colleagues.

Demonstrate critical decision-making and resilience in emergencies and strenuous situations.

Professional pride: always project a professional image.

Promote our world-class products and services (product knowledge).

Anticipate needs by providing customers with service before they ask for it.

Make our customers'™ journey memorable and build a relationship with them conceiving a dedicated Air Canada and Air Canada Express customer.

Participate in crew briefings and debriefings: obtain necessary flight information.

Perform pre-flight checks of emergency & safety equipment, passenger cabin, lavatory, systems, documentations and catering.

Assist passengers with boarding, deplaning and assist with cabin clean-up.

Deliver all safety and service announcements/demonstrations.

Prepare cabin for take-off, landing and monitor cabin during flight.

Deliver high quality service, including serving beverages/snacks and credit card handling, in an organized manner as established for each flight.

Report all irregularities or incidents using the applicable documentation.

Liaise with the flight deck.

Provide leadership, direction, and assistance to passengers and colleagues.

Other related duties as assigned.

Our Flight Attendant bases are located in Vancouver, Calgary, Toronto, Montreal and Halifax. Depending on our hiring needs at the time, we may or may not be hiring for all bases. Please note that there is opportunity for employees to transfer or exchange bases.

Please note that no previous formal training is required. If hired, Jazz provides all training necessary.

Training classes for these positions will run February to July 2019.

**Experience**

Minimum 1 to 2 years of customer service work experience.

**Credentials**

Communicate effectively in both French and English (candidates must successfully complete language testing to be considered).

18 years of age or older.

Canadian citizenship or Permanent Resident status as well as the ability to travel outside Canada without restrictions.

Height must be 6' (182 cm) or less (including a one (1) inch heel) due to the size of some of our aircraft.

Hold a current valid passport and any additional visa documentation required to travel outside Canada.

Must obtain and maintain a Restricted Area Identification Card (to be obtained upon employment).

Must successfully complete the Company approved Initial Flight Attendant Training program to Company Standards (approximately 6 weeks in duration).

Excellent interpersonal, communication and customer service skills.

Must have a positive attitude and work well unsupervised.

Ability to work a flexible schedule including evenings, weekends and holidays.

High sense of ethics and respectful of diversity.

**Education Requirements**

High school diploma or equivalent.

**How to Apply**

Apply online at [www.flyjazz.ca/careers](http://www.flyjazz.ca/careers)