



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/08

Executive Director, Service Delivery

Job ID	C7-38-FF-3B-3F-53	
Web Address	https://careers.indigenous.link/viewjob?jobname=C7-38-FF-3B-3F-53	
Company	Ministry of Citizens Services	
Location	Victoria, British Columbia	
Date Posted	From: 2018-12-10	To: 2018-12-30
Job	Type: Full-time	Category: Service Sector
Languages	English	

Description

Ministry of Citizens Services
Victoria

Executive Director, Service Delivery
\$101,900.00 - \$127,400.00 annually

Service BC Division is government's leading provider of citizen- and business-centred services. Through our province-wide network of over 60 in-person service centres and a province-wide Contact Centre, we provide over 600 services on behalf of close to 40 partner ministries and agencies. Through BC Registries and Online Services, we provide trusted registry services including the Corporate Registry, Personal Property Registry, Manufactured Home Registry, OneStop Business Registry and BC Online. We also have an important mandate to deliver secure and privacy-enhancing identity services for citizens and businesses, through the Provincial Identity and Information Management Program, to support access to digital government services and information.

The Executive Director leads the planning and implementation of government-wide citizen-centred programs and services through the effective operation of Service BC Centre, Service BC Contact Centre and Help Desks. The position manages ongoing relationships with client ministries and agencies and service delivery contracts for the delivery of services provided by Service BC's Regional Operations. The position collaborates with all branches in the ministry to lead cross-government service improvement, to ensure fully integrated and inter-dependent services are provided, and to continually improve customer access to information and services.

Qualifications for this role include:

• Related degree or diploma; a combination of education and experience/training may be considered.

• Senior leadership experience running large-scale operations preferably with a regional component, including budget and human resource management, public relations/communications, leadership and team building.

• Experience developing, negotiating and influencing policies and strategies at the inter-ministry and inter-governmental level

• Experience in program development, delivery and evaluation, particularly related to programs that deliver services to the public.

• Experience leading strategic and business planning processes.

• Experience delivering presentations to senior levels of government.

• Experience establishing collaborative relationships with senior leaders and leading organizational change.

• A combined ten years' progressive experience establishing collaborative relationships with executives, senior leaders and senior managers associated with service and program delivery.

How to Apply

For more information and to apply online by December 30, 2018, please go to: <https://bcpublicservice.hua.hrsmart.com/hr/ats/Posting/view/56455>