



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/04/18

DesignOps Manager

Job ID	C4-25-66-60-8E-2A	
Web Address	https://careers.indigenous.link/viewjob?jobname=C4-25-66-60-8E-2A	
Company	CBC/Radio-Canada	
Location	Toronto, Ontario	
Date Posted	From: 2021-02-18	To: 2021-03-03
Job	Type: Full-time	Category: Broadcasting-Media
Languages	English	

Description

Working at CBC:

At the CBC, we all have a story to tell. Whatâ€™s yours

If you share our passion for Canadian storytelling and you wish to help us engage with individuals and communities across our various digital platforms, this is where youâ€™ll want to be!

Every day, you will have an opportunity to shape the way in which Canadians see themselves reflected in our digital services. Your work will have a direct impact on how millions of Canadians from various communities connect with our products, with one another, and with the diverse voices that make our country so unique.

You will have the opportunity to play a part in enlightening and entertaining Canadians through our innovative work in building the mediums that deliver our content. We are an innovative hub, where the talented professionals we work with are respected and valued for their contributions. Our product teams are vibrant and our work culture strives to achieve the highest standards of diversity and inclusion. We believe that hiring people with different career paths and backgrounds is fundamental in our shared success and in building healthy and highly performant teams. When you join our mission, you are not only shaping the vision of the CBC, but the future of our country.

Why is this role important

DesignOps is the orchestration and optimization of tools and processes in order to amplify designâ€™s value and impact at scale. The DesignOps Manager is accountable for improving how the Experience Design team coordinates work, executes work, and maintains work.

You will be working directly with the Head of Experience Design to establish the right systems to connect the Digital Strategy & Products design and product groups, and to ensure thereâ€™s a working system connecting these activities with the rest of the organization.

You will work closely with the Digital Strategy & Products Process Director to align the system design to enable the designers work more efficiently on a daily basis. As well, you will be working in partnership with others Design Leads in the Experience Design group, as well as other design managers across CBC and Radio-Canada.

Success is measured through the continually improving quality, velocity, and capabilities of the design practice.

Hereâ€™s why we should work together:

Our digital teamsâ€™ values - collaboration, learning, and continuous improvement - embody who we are as a people-focused, digital-forward employer. We follow lean startup principles and use an Agile approach. Our dedicated people managers work closely with every individual to ensure we are leveraging their strengths, championing their ideas and supporting their pursuit of new skills and their desired career progression.

Here at CBC Digital Strategy & Products, we want you to be happy and feel good at work. It is essential that work be a safe space where our employees are able to share their authentic selves with one another and to push each other to challenge conventions.

Perks you can look forward to:

Flexible work schedules, allowing you to prioritize yourself, your family and your work.

Work from home opportunities.

Competitive total rewards package.

20% of time for innovation, learning and development; wherever your interests lie.

Opportunities to work with cutting edge technology.

Opportunities for continued learning and professional development.

Opportunities to become a member of our Employee Resource Groups.

Pair programming and mentorship opportunities, where you can learn from the best in the industry and help coach new talent.

A creative and dynamic work environment, where your ideas and contributions can be heard, valued and respected.

A supportive management team committed to upholding the highest standards of diversity and inclusivity.

An environment which favours experimentation and an iterative approach in order to achieve the highest form of technical innovation.

How you will make an impact:

You will have the leading role in establishing the DesignOps practices with CBC's growing digital design team.

â€”By clarifying and coordinating design processes, systems and tools; you will enable the digital teams to create higher-quality, and more relevant audience experiences.

You will strengthen inclusive, cross-team relationships throughout the CBC by raising awareness of the Experience Design team's goals and methods.

Experience

Experience and knowledge:

You have a deep understanding of multidisciplinary design processes and toolkits across content, product, and UX design; as well as UX research work

You have notable experience managing successful UX processes in complex businesses

You have the ability to mix Lean UX and Design Thinking with Agile processes within an enterprise organization
You have the confidence coordinating the work activities of designers and researchers to deliver digital products.

Essential Skills

Communication skills:

You can clearly articulate and understand how DesignOps work fits into a wider context
You can foster a shared understanding across multiple teams by effectively identifying opportunities to find alignment
You can hold a communication style privileging understanding and clarity over direction.

Leadership skills:

You can proactively seek and provide opportunities to improve and expand the team members'™ practices and effectiveness
You have the ability to partner with design and product leaders in an advisory capacity, offering analysis and recommendations on design capacity
You are able to navigate complex situations with calmness and composure.

Mindset:

You are empathetic, self-aware, and able to experience success when the team succeeds
You are passionate about inclusive design to ensure designers can create the best experiences for CBC's™ audiences.

How to Apply

Click Apply Now!