



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/06

Employment And Assistance Workers

Job ID	AF-2E-16-25-0D-7B	
Web Address	https://careers.indigenous.link/viewjob?jobname=AF-2E-16-25-0D-7B	
Company	Ministry of Social Development and Poverty Reduction	
Location	Multiple Locations , British Columbia	
Date Posted	From: 2019-09-27	To: 2020-03-25
Job	Type: Full-time	Category: Service Sector
Languages	English	

Description

BC Public Service

Ministry of Social Development and Poverty Reduction

Multiple Locations

Employment and Assistance Workers

Are you a client service-oriented communicator who thrives in a high-volume environment

Salary \$44,389.12 - \$56,079.99 annually

Please note this is an ongoing posting without a scheduled close date. The posting close date will be added to the posting one month prior to the posting close date. Applications will be reviewed on a monthly basis at the end of every month.

This posting is to establish a pre-qualified pool of applicants (applicant inventory) who will be eligible to apply on full-time, permanent part-time, and temporary positions in Income Assistance offices in multiple locations.

EAWs play an important role in the lives of British Columbians seeking income and disability assistance. EAWs determine eligibility for assistance, and deliver impactful decisions to citizens, sometimes in sensitive or crisis situations. EAWs are active listeners, possess strong interview and conflict management skills, and remain calm, compassionate and clear in the face of difficult conversations and service pressures.

EAWs may serve clients in person, over the phone, or by other virtual means. The Service Delivery Division team is large and virtual, yet close-knit.

You will build close relationships with coworkers located physically in your office, and virtually using online meeting tools and other technology. The

EAW role is challenging, so being a supportive team player and maintaining a positive team culture is critical. For information about the role of an

Employment and Assistance Worker and the hiring process, please visit the EAW Careers Page.

Qualifications for this role include:

• Secondary School graduation or equivalent

• Experience delivering a high standard of client service in a high volume, fast paced, rapidly changing environment (in-person, via virtual technologies or over the telephone).

• Experience working with various computer applications including MS Word, Excel and Outlook.

• Experience providing services to clients from diverse backgrounds, including but not limited to, clients from various ethnic and cultural backgrounds, clients with mental health issues and/or physical disabilities or other challenges, clients with substance use issues and individuals who may be in crisis, displaying frustration, anger or acting out in an abusive manner.

How to Apply

For more information and to apply, please go to:

<https://bcpublicservice.hua.hrsmart.com/hr/ats/Posting/view/59247>