



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

L9 P23 R4074 HWY 596 - Box 109

Keewatin, ON P0X 1C0

# Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/03

## User Experience And Service Design Lead

**Job ID** AB-7A-DA-F0-9E-BB

**Web Address**

<https://careers.indigenous.link/viewjob?jobname=AB-7A-DA-F0-9E-BB>

**Company** BC Public Service

**Location** Multiple Locations , British Columbia

**Date Posted** From: 2021-12-06 To: 2022-01-03

**Job** Type: Full-time Category: Information Technology

**Job Salary** \$72,724.97 - \$83,014.85 annually plus 9.9% Temporary Market

Adjustment

**Languages** English

### Description

There is currently one position available. This position can be performed from any location within the province of British Columbia. The successful applicant may remain at their current home location in BC and enter into a telework agreement OR work from a ministry location where office space is available.

This corporate posting will also be used to establish a cross-ministry eligibility list to fill future permanent vacancies in multiple ministries and locations identified in this posting. Positions from the list will be offered in rank order, as vacancies arise, based on the locations applicants have selected during the hiring process. Some positions may be performed from any location within the province of BC through a telework agreement, other positions may have office based requirements. We strive to support individual wellbeing and employee engagement. Applicants will be asked to indicate their preferred work location(s) at a later stage in the process.

The BCDevExchange exists at the leading edge of delivery-driven government in British Columbia. We are here to improve people's lives, address the province's priorities and improve the public's experience of government.

The User Experience and Service Design Lead provides practice leadership and expertise on service design and, user experience design. As lead practitioner, you will work with strategic leadership, hiring managers, and candidates to define, implement and measure service design initiatives / products/ services. You will also motivate other organizations to embed a human-centered approach to service design and delivery in their work and building capacity in the BC Government. This position provides expertise, contribute, and brings new ideas, trends, and ways of thinking into the human-centered design community.

Qualifications for this role include:

- Degree in Information Technology/Information Management or related fields and 3 years \*related experience; OR
- Diploma in Information Technology/Information Management or related fields and 4 years \*related experience; OR

- An equivalent combination of related experience and education may be considered.
  - o Related fields of study may include Social Sciences, Library science or User Experience Design/Human Centered Design.
- \*Related experience includes all of the following:
  - o Experience with user experience design (technology research, strategy, design, content).
  - o Experience with service design (experience mapping, service prototyping) to design and enhance services via web and other channels.
  - o Experience in facilitating client meetings and user research, including one-on-one interviews, ideation workshops, and usability testing.
  - o Experience with mock-up, prototyping and wireframing software and tools (i.e. Adobe XD, Figma).
  - o Experience conducting, analyzing, and translating research to other team members and stakeholders.

### **How to Apply**

Click "Apply Now" For more information, and to apply online by January 3, 2022