

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters: Toll Free Phone: (866) 225-9067 Toll Free Fax: (877) 825-7564 L9 P23 R4074 HWY 596 - Box 109 Keewatin, ON P0X 1C0

## **Job Board Posting**

Date Printed: 2024/04/23



## **Assistant General Manager**

Job ID	AB-21-0A-51-3B-69	
Web Address		
https://careers.indigenous.link/viewjob?jobname=AB-21-0A-51-3B-69		
Company	Toronto Community Housing Corporation	
Location	Toronto, Ontario	
Date Posted	From: 2019-11-08	To: 2019-11-17
Job	Type: Full-time	Category: Miscellaneous
Job Salary	\$104,123.60 - \$130,154.50 (Hiring Range: \$104,123.60 -	
\$156,185.40)		
Languages		

## Description

Important Note: Interested applicants are encouraged to apply to this opportunity from the careers section on the Toronto Community Housing website: www.torontohousing.ca.

About Toronto Community Housing Corporation

Toronto Community Housing Corporation ("TCHC―) is the largest social housing provider in Canada and the second largest in North America. We are wholly owned by the City of Toronto and operate in a non-profit manner. TCHC has 2,100 buildings in more than 100 city neighbourhoods. We are an essential part of the City of Toronto's fabric and social system.

TCHC provides homes to nearly 60,000 low and moderate-income households. Our 110,000 tenants come from many different backgrounds with a diversity in age, education, language, mental and physical ability, religion, ethnicity and race. Our nearly 2,000 employees work to achieve our vision of quality homes in vibrant communities where people are proud to live and work.

We are committed to providing equal opportunity to all employees and strive to create a diverse workplace that reflects the cultural mosaic of our great city and the communities we serve. We recognize the value that comes from different viewpoints, unique experiences and diverse perspectives of our employees, who bring fresh, new ideas to our business. Diversity plays a key role in our ability to deliver on our mission to provide clean, safe, well-maintained, affordable homes for tenants.

Description

Make a difference

The Assistant General Manager is responsible for overseeing the property management functions of the service hub and taking on the duties and responsibilities of General Manager in his or her absence.

Reporting to the General Manager, the Assistant General Manager has oversight of the day to day property management functions including demand maintenance and building cleanliness. In turn, the Assistant General Manager empowers the Superintendent/Senior Superintendent to act as the single point of contact for tenant needs including cleanliness, building condition, tenancy

management and program support.

This is your opportunity to bring your values around creating better homes, better neighbourhoods and a better Toronto to our organization.

What you'll do

• Report to the General Manager

• Monitor and manage the delivery of building maintenance and cleaning services

 $\hat{a}{\in}{\ensure$  compliance with applicable by-laws, standards and legislative requirements

• Work with tenants to respond to their complaints and prevent future occurrence

• Monitor and manage the budget and cost variance to support forecasting and performance on an annual basis

 $\hat{a}{\in}{\ensuremath{\complement}}$  Identify property management issues and develop solutions to address them

 $\hat{a}{\in}{\ensuremath{\varepsilon}}$  Guide building maintenance and cleaning staff

• Contribute and participate in the implementation of short and long term strategic business plans, continuous improvement initiatives and service delivery action plans

What you'll need

• Post-secondary education in Business Administration and/or Property Management and/or Facilities Management

• At least five years of experience as a Manager with a multi-residential property management provider

• Knowledge of the principles and practices related to the delivery of property management services including cleaning, maintenance, tenancy management, community engagement, legal (Landlord and Tenant Board), human resources, community safety, property maintenance, administration and financial management

• Knowledge of Toronto Community Housing programs, policies and core values, as well as program related legislation, standards and guidelines to promote compliance with applicable by-laws, standards and legislative requirements

 $\hat{a}{\in}{\ensuremath{\varepsilon}}$  Experience working with individuals with vulnerabilities

• Knowledge of financial practices and principles with the ability to manage budgets
• Experience working collaboratively in a team to manage people and the customer experience
What's next

Once you apply, weâ€<sup>™</sup>II review your resume and contact you if we believe your skills and experience will make you successful in the role. If you are selected to move forward, the process may include an interview, written/practical test, and reference check.

IMPORTANT NOTE: First round interviews are scheduled for November 25 to 29 and second round interviews are scheduled for December 2 to 6, 2019. Candidates who are selected for these interviews must be available during these dates otherwise they will no longer be considered for this opportunity.

Benefits/work perks

In addition to a competitive salary and a rewarding career where you can truly make a difference, we offer a comprehensive benefits package that meets the various needs of our diverse employees, including:

 $\hat{a}{\in}{\ensuremath{\diamondsuit}}$  Three weeks paid vacation and two personal days

• Defined Benefit Pension Plan

• Health and Dental Benefits including Healthcare Spending Account

• Employee Assistance Plan

• Maternity and Parental Leave Top Up

• Fitness Membership discount

• Annual Tuition Reimbursement

Accessibility for Applicants

Toronto Community Housing is committed to equity in employment. Our goal is a diverse, inclusive, and barrier-free workplace that reflects the communities we serve.

We will provide reasonable accommodation to applicants with disabilities at all stages of the hiring process in accordance with the Ontario Human Rights Code, the Accessibility for Ontarians with Disabilities Act, 2005, and Toronto Community Housing's Accessibility Policy.

If you are a person with a disability and need the job posting in an alternative format or any other accessible accommodations during the hiring process, please email your request to our Human Resources department at accessibility.hr@torontohousing.ca or call our accessible

accommodations line at 416-981-4119. Please refer to the job requisition number when you contact us.

## How to Apply

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