



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/04/23

Analyst, Business Systems

Job ID	83-2C-5C-3D-F8-C9	
Web Address	https://careers.indigenous.link/viewjob?jobname=83-2C-5C-3D-F8-C9	
Company	Northwestel	
Location	Whitehorse, Yukon	
Date Posted	From: 2022-07-14	To: 2022-08-13
Job	Type: Full-time	Category: Telecommunications
Languages	English	

Description

This job is accountable for application development and technical support of Northwestel enterprise applications. The Analyst is involved in a wide range of project and application support activities including the analysis of user requirements, application and integration design, development, maintenance, incident management and technical support in a medium to highly complex environment.

Employment Equity

Northwestel values diversity in the workplace and is committed to the goals of Employment Equity. We strive to achieve a skilled workforce that is representative of the population we serve, and as a Northern company, we are committed to the employment and career development of our Indigenous peoples. Candidates must clearly indicate on their application if they are an Indigenous person, a woman, a person with a disability, or a visible minority if they wish to receive hiring preference.

Specific Accountabilities

Works with internal customers and Business and Process Analysts to gather, document and analyze requirements to determine solutions.

Determines scope of project/request assesses possible solutions, and makes recommendations, with an understanding of the "big picture".

Creates detailed specifications for complex systems and ensures development meets the business need.

May perform feasibility assessments and studies and design prototypes for a proposed solution and present them to the internal customer.

Accountable for application-related content in the creation of project proposals, including risk evaluation, escalation, scheduling of work and estimates for programming effort and other costs.

Performs related programming functions required for very complex programs to support specific business solutions and conversions.

Participates in the definition of architecture for large projects under the guidance of a systems architect.

Performs level 2 or 3 responses on IT incidents. Maybe Situation Manager on major IT incidents. If necessary, request and facilitate external vendor support with the aim to restore a failed service as quickly as possible.

Understand reported security vulnerabilities and remediate these vulnerabilities in response to periodic and structured scanning and assessment programs.

Develops complex unit, system and integration test specifications and maintains documentation and data models.

Provides design and test guidance and expertise to members of a project team.

Plans and controls the movement of releases to test and production environments, ensuring that the integrity of the production environment is protected, and the correct components are released.

Manages the lifecycle of problems with the primary objective of preventing incidents from happening and minimizing the impact of incidents that cannot be prevented, including the maintenance of records about known errors and workarounds.

Coaches/mentors/ and provides direction for junior resources.

Knowledge and Competencies Required

Degree in Computer Science or System Engineering, or equivalent with a minimum of two (2) years of related

experience, or a Diploma in Computer Science or equivalent with a minimum of three (3) years of related experience. Demonstrate strong knowledge and experience in one or more of Relational databases: Oracle, MSSQL Programming experience with Perl, J2EE (JDBC, JME, JSP), Python, Powershell Web development experience with MS Sharepoint, Drupal, .Net, PHP, HTML, Javascript, XML, DHTML, CSS Windows Server 2012/2016, Office 365, Linux Web Servers, Proxy Servers and Authentication Excellent analytical skills.

Strong project and time management, interpersonal, communication and organizational skills.

Experience in managing, supporting and/or developing BSS, OSS and NMS applications typically found in a telecommunications enterprise would be considered an asset.

As a safety-conscious CORâ„¢ Certified organization, we have an established and comprehensive safety program. We expect all employees to participate in our organizational health and safety programs, adhering to all safe work procedures focused on continuous improvement.

How to Apply

Apply by clicking "Apply now"