



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
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Job Board Posting



Careers.Indigenous.Link

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Retail Sales Associate

Job ID	7E-0A-1F-43-3E-D9	
Web Address	https://careers.indigenous.link/viewjob?jobname=7E-0A-1F-43-3E-D9	
Company	Northwestel	
Location	Yellowknife, Northwest Territories	
Date Posted	From: 2021-02-12	To: 2021-03-14
Job	Type: Full-time	Category: Retail
Job Start Date	March 01, 2021	
Job Salary	\$17.00-\$34.00 Per Hour	
Languages	English	

Description

Northwestel is a truly northern company. We employ more than 500 skilled northern workers to help in delivering telecommunications service to 96 communities across Canada's North. Together, we are a diverse group of northerners, working to connect our communities through innovative communication solutions designed for life in the North.

We offer a wide range of career opportunities, including positions in information technology, network engineering, customer service, marketing, finance, and human resources.

Northwestel is recognized as one of Canada's best employers for recent graduates. Joining our team means opportunities to grow through education and career development. Plus, competitive wages with a robust benefit package.

We also provide employees with mental health and wellness support tools, such as Telemedicine, Resilience counseling services, and more.

Start your career with Northwestel. Help us build a stronger North.

Northwestel. Our North. Our Home.

SPECIFIC ACCOUNTABILITIES

Drive sales of core communications products and services to existing and new customers. This may be done in-person and via outbound telemarketing campaigns.

Provide information and demonstrations of communications products and services to customers in a retail storefront setting.

Take ownership to continually learn and understand Northwestel's products, services and promotional offerings to effectively present solutions to customers.

Actively participate in training and coaching initiatives to improve sales skills and product knowledge.

Activate and configure services and features for customers.

Track and record inventory, sales, and activations in an inventory management database.

Process, distribute and/or file company documentation, including mail, bills, invoices and customer records.

Process sales and service orders in a timely and accurate fashion.

Provide after sale support by following-up as required/requested and thereby ensuring customer loyalty.

Other clerical support or customer service duties as assigned by management.

As a safety conscious CORA, a Certified organization, we have an established and comprehensive safety program. We expect all employees to participate in our organizational health and safety programs, adhering to all safe work procedures focused on continuous improvement.

Northwestel values diversity in the workplace and is committed to the goals of Employment Equity. We strive to achieve a skilled workforce that is representative of the population we serve, and as a Northern company, we are committed to the employment and career development of our Indigenous peoples. Candidates must clearly indicate on their application if they are an Indigenous person, a woman, a person with a disability, or a visible minority if they wish to receive hiring preference.

Experience

KNOWLEDGE AND COMPETENCIES REQUIRED

Minimum of one year experience in a computerized environment

Minimum one year consultative sales experience in a retail environment

Good communication skills (oral and written)

Ability to work individually and as part of a team

Candidates will be required to score a minimum of 70% on an exam that assesses customer service skills, math, keyboarding, and computer applications

Education Requirements

High school diploma (or equivalent)

Weight Handling

Up to 50 lbs

How to Apply

Click Apply Now!

1) Create profile (Full Name, Address, Skills, Education and add supporting documents)

2) Apply to the position!