



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/03

Technical Support Representative

Job ID	79-EF-2F-E5-12-D3	
Web Address	https://careers.indigenous.link/viewjob?jobname=79-EF-2F-E5-12-D3	
Company	Rogers Communication	
Location	Hamilton, Ontario	
Date Posted	From: 2018-12-20	To: 2019-06-18
Job	Type: Full-time	Category: Telecommunications
Languages	English	

Description

At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize her dream. A sports fan celebrate a special moment.

Because we believe connections unite us, possibilities fuels us, and moments define us.

ROGERS Hamilton (Source Cable, 1090 Upper Wellington St, L9A 3S6) is recruiting for a Technical Support Representative to start as soon as possible. This is a temporary position on a one year contract. We are looking for a customer champion who will provide world class service by connecting to our customers, analyzing their needs and resolving technical concerns. Are you someone who goes above and beyond to wow your customers Do you thrive in a fast-paced, performance driven environment Would you love to be an ambassador for Rogers/Source Cable delivering whatâ€™s next If so, you should consider a career with us today!

You will have direct contact with our customers via telephone, e-mail and walk-in service. You will assist Source Cable in achieving its technical support goals. Successful applicants will possess superior communication skills; customer service experience, computer skills and also be able to thrive in a fast-pace work environment.

Responsibilities:

- Ability to effectively troubleshoot customer related technical issues including Television, Internet, Wireless Internet, Home Phone, Security.

- Knowledge of Windows operating systems and related Internet software including Internet browsers, Email clients and network configuration using tcp/ip.

- Troubleshoot issues and schedule and service calls when required.

- To respond to questions in a knowledgeable and professional manner.

- To be able to work on your own and also in a team environment

- To work various 12 hour shifts including weekends 365 days a week in our Technical Support Call center.

We support and encourage employees to find long term success and explore opportunities that play to their individual strengths and passions. We value lateral moves as much as vertical promotions â€” we believe all roles should develop your skills, broaden your experience, and help you continue on a journey to building a rewarding career at Rogers.

Weâ€™ve established a new set of internal hiring rules to help you find long-term success at Rogers. Click here to access Your Career @ Rogers â€” Ground Rules and become familiar with the new requirements

Schedule: Full time

Shift: Rotating

Length of Contract: 12 Months

Work Location: 1090 Upper Wellington Street (47), Hamilton, ON

Travel Requirements: None

Posting Category/Function: Call Centre Operations & Technical Support

Requisition ID: 129794

How to Apply

<https://roge.rs/2rMUMMz>