



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/02

Business System Specialist - CP Police

Job ID	78586-en_US-4512
Web Address	https://careers.indigenous.link/viewjob?jobname=78586-en_US-4512
Company	Canadian Pacific
Location	Calgary, AB
Date Posted	From: 2020-07-03 To: 2050-01-01

Description

- Req ID: 78586
- Department: Information Services
- Job Type: Full-Time
- Position Type: Non-Union
- Location: Calgary, Alberta
- Country: Canada
- % of Travel: 0-10%
- # of Positions: 1
- Job Available to: Internal & External
- Deadline to apply: 07/09/2020

Canadian Pacific is a transcontinental railway in Canada and the United States with direct links to major ports on the west and east coasts, providing North American customers a competitive rail service with access to key markets in every corner of the globe. CP is growing with its customers, offering a suite of freight transportation services, logistics solutions and supply chain expertise. Visit cpr.ca to see the rail advantages of CP. PURPOSE OF THE POSITION: The Business Systems Spec is a techno/functional role accountable for gathering, understanding, and documenting business processes, gathering and documenting requirements and functional specifications, recommend and implement solutions that will enable the organization to achieve its goals. The successful candidate will be responsible for supporting various CP applications; In addition to this you will be actively engaged in the projects requiring developing/implementing new technologies to enhance the interoperability and security of the applications. Some of the activities that will be performed by candidate include:

- Analyze, test, enhance, implement, and document new as well as existing applications;
- Actively support the application portfolio in compliance with determined Service Level Agreement; handle application incidents and defects;
- Monitor the crucial applications' performance; generating performance reports to the business on a regular basis and ensuring optimal operation;
- Liaise with the vendors and document system changes and applicable testing
- Responsible for adherence to the organization's development, security and support methodologies;
- Full security clearance in US and Canada will be required.

POSITION ACCOUNTABILITIES:

- Analyze and create design artifacts that satisfy validated business requirements;
- Build software solutions that strictly comply with technical specifications, agreed to best practices;
- Execute and support a range of application and software types;
- Create, execute or participate in all levels of application testing;
- Participate in the on call support rotation;
- Actively monitor the operating efficiency and stability of systems against determined service level agreements, ensuring optimal usage of the organization's software assets and its contribution to the organization's goals;
- Actively maintain system technical documentation ensuring accuracy and timeliness of information;
- Awareness of, and adherence to, best practices for application software development;
- Awareness of, and adherence to, defined support processes (e.g. incident management, change management, etc.)

POSITION REQUIREMENTS:

- University Degree in Computer Science, Information Systems, Engineering, Science or equivalent practical experience;
- Telecommunication-related certifications like WAVE Certified Integration Engineer (WCIE) or Avaya Services Technical Associate Certificate Program are considered an asset;
- 3+ years of experience with the following software and infrastructure environments:
- Web services and web based application support
- Knowledge of Active Directory application and processes
- Understanding of Network Architecture and approaches
- Architectural design and UML-X experience
- Understanding and adherence to Enterprise Security best practices
- MS SQL and Oracle database query experience (required for troubleshooting).
- 3+ years' experience with diagnosing, isolating and debugging software, infrastructure, and data related problems;

- Experience with system integration protocols and software (API)
- Good understanding of Network protocols like TCP/IP, HTTP, HTTPS, SSL;
- Experience with the following telecommunication concepts and technologies will be considered an asset:
 - VoIP integration (SIP registration of third party solutions into a VoIP call manager)
 - RoIP (radio over IP, specifically Motorola's WAVE solution)
 - Computer Aided Dispatch and Record Management Systems (e.g. Hexagon/Intergraph)
 - Public safety mobile solutions
 - LMR and LTE communication systems and devices
 - Audio/Video security infrastructure deployment and support
 - Audio and call recording systems (e.g. N.I.C.E recording system)
 - GIS support, preferably ArcGIS and FME
- 3+ years' experience using application lifecycle management platforms such as HP ALM. This also includes experience building and documenting testing strategies to evaluate application's performance (e.g. Unit testing, System Integration testing, Workload testing);
- 3+ years' experience using incident and problem management platforms such as Service Now,
- Working knowledge and practical experience with Problem Solving techniques;
- Excellent interpersonal skills and ability working effectively with various Stakeholders across CP network
- Skilled at working in a fast phased environment;
- A desire to continuously learn;
- Strong written and oral communication skills, addressing different audiences; technical, non-technical and management;
- Ability to work without direct supervision and deliver positive results; self-motivated individual;
- Experience working with security and/or First Response organizations will be considered an asset.

WHAT CP HAS TO OFFER:

- Flexible and competitive benefits package
- Competitive company pension plan
- Employee Share Purchase Plan
- Performance Incentive Program
- Annual Fitness Subsidy

ADDITIONAL INFORMATION:As an employer with national presence, the possibility does exist that the location of your position may be changed based on organizational requirements. **Background Investigation:**The successful candidate will need to successfully complete the following clearances:

- Criminal history check
- Reference check

Management Conductor Program:Becoming a qualified conductor or locomotive engineer is the single best way for a management employee to learn the business at CP. You may be required to obtain a certification or to maintain your current certification/qualification as a conductor or locomotive engineer. CP is an equal opportunity employer committed to the principles of employment equity and inclusion. We welcome applications from all qualified individuals. All applicant information will be managed in accordance with the federal Personal Information Protection and Electronic Documents Act ("PIPEDA").

For more information, visit [Canadian Pacific for Business System Specialist - CP Police](#)