



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/03

Customer Contact Centre Associate-1700004354

Job ID	73-90-7F-23-EC-BE	
Web Address	https://careers.indigenous.link/viewjob?jobname=73-90-7F-23-EC-BE	
Company	BMO Financial Group	
Location	Montreal, Quebec	
Date Posted	From: 2019-08-23	To: 2019-09-22
Job	Type: Full-time	Category: Service Sector
Languages	See Job Description	

Description

Location: 129 St. Jacques West, Montreal

Bilingual English/French position.

At BMO Financial Group, the customer is always front and center. That's why we're focused on providing them with sound financial advice through meaningful conversations. In this role, you'll get to know our business quickly, working with a diverse group of talented professionals in a dynamic environment. Here, your ideas will be heard and your potential will always be recognized. Join us, and you'll be part of a true team, collaborating with people who will help you build an exciting, solid career at BMO.

As a Customer Contact Associate, you will:

- Act as a first line of contact and trusted consultant to our customers
- Understand our customers' needs and recommend the right products and services to meet them
- Use critical thinking to remain solution-focused and recognize the big picture
- Identify opportunities to help our customers and grow our business

Qualifications

Bring your passion for customer service, along with:

- A positive, enthusiastic attitude, with strong people skills
- Fluency in English and French for Montreal Location. Fluency in English for Mississauga, Meadowvale Location.
- Flexibility to work a variety of shifts in our 24/7 Customer Contact Centre
- The ability to multi-task, with above-average computer skills

At BMO we have a shared purpose; we put the customer at the centre of everything we do – helping people is in our DNA. For 200 years we have thought about the future – the future of our customers, our communities and our people. We help our customers and our communities by working together, innovating and pushing boundaries to bring them our very best every day. Together we're changing the way people think about a bank.

As a member of the BMO team you are valued, respected and heard, and you have more ways to grow and make an impact. We strive to help you make an impact from day one – for yourself and our customers. We'll support you with the tools and resources you need to reach new milestones, as you help our customers reach theirs. From in-depth training and coaching, to manager support and network-building opportunities, we'll help you gain valuable experience, and broaden your skillset.

To find out more visit us at <https://bmocareers.com>.

How to Apply

To submit your application for this job, please go to:

https://bmo.taleo.net/careersection/privcareer/jobdescription/jobdetail.ftl?job=1700004354&lang=en_GB&src=JB10721

BMO is committed to an inclusive, equitable and accessible workplace. By learning from each other's differences, we gain strength through our people and our perspectives. Accommodations are available on request for candidates taking part in all aspects of the selection process.