



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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# Job Board Posting



Careers.Indigenous.Link

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## Associate, Customer Contact Centre - First Nations/Métis/Inuit Candidates R200003013

|                    |   |                   |
|--------------------|---|-------------------|
| <b>Job ID</b>      | <b>6D-36-0C-3A-48-8C</b>  |                   |
| <b>Web Address</b> | <a href="https://careers.indigenous.link/viewjob?jobname=6D-36-0C-3A-48-8C">https://careers.indigenous.link/viewjob?jobname=6D-36-0C-3A-48-8C</a> |                   |
| <b>Company</b>     | BMO Financial Group   |                   |
| <b>Location</b>    | Mississauga, Ontario  |                   |
| <b>Date Posted</b> | From: 2020-05-05  | To: 2020-06-04    |
| <b>Job</b>         | Type: Full-time   | Category: Finance |
| <b>Job Salary</b>  | DOE   |                   |
| <b>Languages</b>   | See Job Description   |                   |

### Description

We invite all experienced and aspiring First Nations / Métis / Inuit professionals to apply to roles featured on BMO's Indigenous Careers landing page, as well as all of those on BMO's Careers page. Qualified First Nations / Métis / Inuit applicants applying through these postings will be considered for open job vacancies, where they exist, or added to our Indigenous Talent Network and matched to other upcoming opportunities.

This is a part of BMO's ongoing commitment to Indigenous applicants. Our recruitment team will reach out to those selected for further consideration.

Launch your career in financial services by joining our all-star team of customer experience professionals. As a BMO Customer Contact Centre Associate, your passion for providing meaningful advice-based interactions with customers will ensure successful outcomes for both our customers and your career.

As a Customer Contact Centre Associate, you will:

- Act as a first line of contact and trusted consultant to our customers
  - Understand our customers' needs and recommend the right products and services to meet them
  - Use critical thinking to remain solution-focused and recognize the big picture
  - Identify opportunities to help our customers and grow our business
  - Embark on a career journey that will allow you to build incredible foundational knowledge, skills and experiences
- Work with us to grow your career with a wide range of opportunities
- At BMO Financial Group, the customer is at the centre of everything we do, and we're intent on being the best and "only" option in their eyes. In this role you'll get to experience world-class training to prepare you for your role, as well as ongoing coaching to help ensure you are confident and successful every step of the way. While you help our customers achieve their personal goals, we support you in achieving your professional goals. Here, your ideas will be heard and your potential will be recognized. We know you'll feel welcome and part of an amazing team from day one!

Want to learn more Find out what our employees love about working here:

Contact Centre Day in the Life Video

To help our customers experience efficient and incredible interactions, you'll need:

- A passion for customer service
- A positive, enthusiastic attitude, with strong people skills
- Fluency in both English and French
- The ability to multi-task, with above-average technical skills.
- Be able to work on different shifts, between 6:30 AM and midnight, including mandatory training that can extend up to 12 weeks.

At BMO we have a shared purpose; we put the customer at the centre of everything we do – helping people is in our DNA. For 200 years we have thought about the future – the future of our customers, our communities and our people. We help our customers and our communities by working together, innovating and pushing boundaries to bring them our very best every day. Together we're changing the way people think about a bank.

As a member of the BMO team you are valued, respected and heard, and you have more ways to grow and make an

impact. We strive to help you make an impact from day one – for yourself and our customers. We™ support you with the tools and resources you need to reach new milestones, as you help our customers reach theirs. From in-depth training and coaching, to manager support and network-building opportunities, we™ help you gain valuable experience, and broaden your skillset.

To find out more visit us at <https://bmocareers.com>.

### **How to Apply**

To submit your application for this job, please go to:

[https://bmo.wd3.myworkdayjobs.com/External/job/Mississauga-ON-CAN/Associate--Customer-Contact-Centre---First-Nations-Mtis-Inuit-Candidates\\_R200003013-1](https://bmo.wd3.myworkdayjobs.com/External/job/Mississauga-ON-CAN/Associate--Customer-Contact-Centre---First-Nations-Mtis-Inuit-Candidates_R200003013-1)

BMO is committed to an inclusive, equitable and accessible workplace. By learning from each other's differences, we gain strength through our people and our perspectives. Accommodations are available on request for candidates taking part in all aspects of the selection process.