

# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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# **Job Board Posting**

Date Printed: 2024/04/26



## **Customer Experience Analyst**

Job ID 6B-E5-63-23-73-D7

**Web Address** https://careers.indigenous.link/viewjob?jobname=6B-E5-63-23-73-D7

CompanyFarm Credit CanadaLocationRegina, Saskatchewan

Date PostedFrom: 2021-07-05To: 2021-07-25JobType: Fixed-termCategory: Agriculture

**Job Start Date** As soon as possible

Job Salary To Discuss Languages English

### **Description**

Job Number: R-1002566

Locations: Regina, Saskatchewan; various FCC offices may be considered

Closing Date (MM/DD/YYYY): 07/25/2021

Worker Type: Term (Fixed Term) Language(s) Required: English Term Duration (in months): 14

Focus on customer experience needed

Administer FCC's customer feedback program and analyze what they have to say. Collaborate with members of the team responsible for lending operations to ensure the customer perspective remains top-of-mind in every interaction.

What you'II do:

- Monitor customer and employee feedback
- Manage customer recognition and resolution programs
- Help district leaders with their research, data compilation and presentations
- Provide administrative and tactical support for projects

What we're looking for:

- Detail-oriented and organized multi-tasker
- Strong communicator with a passion for exceptional customer experience
- Team player who likes to help others succeed

What you'll need:

- A bachelor's degree in business administration or commerce and at least two years of related experience (or an equivalent combination of education and experience)
- Understanding of project management methodology
- Working knowledge of FCC's operations

### **How to Apply**

To apply, please click Apply Now!