



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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Toll Free Fax: (877) 825-7564

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# Job Board Posting



Careers.Indigenous.Link

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## Implementation Manager - Network & IT

<b>Job ID</b>	<b>6B-2A-2A-F3-F1-4A</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=6B-2A-2A-F3-F1-4A">https://careers.indigenous.link/viewjob?jobname=6B-2A-2A-F3-F1-4A</a>	
<b>Company</b>	Northwestel	
<b>Location</b>	Whitehorse, Yukon	
<b>Date Posted</b>	From: 2022-07-14	To: 2022-08-13
<b>Job</b>	Type: Full-time	Category: Telecommunications
<b>Languages</b>	English	

### Description

As the Implementation Manager of Network & IT, you are accountable for managing capital projects relating to the implementation of Northwestel's IT Systems, Facilities and Network Hardware based on user/service requirements driven from an understanding of our business needs. The manager determines the most cost-effective method for accomplishing project needs from general information, user requirements, planning input; resulting in the development of detailed engineering plans, estimates, budgets, specifications, and schedules to evaluate and implement new systems and technologies.

The successful incumbent is accountable for the ongoing monitoring and planning that drives Northwestel's operations force: availability management, configuration management, capacity management to ensure adequate network and OSS (Operational Support Systems) capacity is provided for current and future needs.

#### Employment Equity

Northwestel values diversity in the workplace and is committed to the goals of Employment Equity. We strive to achieve a skilled workforce that is representative of the population we serve, and as a Northern company, we are committed to the employment and career development of our Indigenous peoples. Candidates must clearly indicate on their application if they are an Indigenous person, a woman, a person with a disability, or a visible minority if they wish to receive hiring preference.

#### Specific Accountabilities

##### Implementation (75% of role)

Through a review of business plan objectives for specific technologies, the incumbent designs and develops detailed plans according to company standards for capital projects including unit testing & exception handling, developing installation specifications and detailed cost estimates including support packages consisting of support procedures, training, spares and vendor support.

Once detailed plans have been developed, create implementation schedules, procure materials, equipment, engineering hardware and software, develop work schedules and priorities (for internal staff and/or contractors).

Through project management discipline, ensure work is being done to specifications and meeting timelines set out, monitoring of capital budget expenditures; performs systems testing and

acceptance of the project. Evaluates skills and engages both internal personnel and contractors to perform work functions. Conduct worksite inspections and maintains build quality through audits. The incumbent is responsible for developing proposed network designs for review and consideration; creating detailed circuit orders based on network designs and documenting any "as-built" network construction.

While adhering to ITIL change management guidelines the Implementation Manager is responsible for submitting Requests for Change (RFCs) including Methods of Procedures and Roll Back plans for Network Changes associated with project work; as well as participating in Change Advisory Board meetings as a Subject Matter Expert.

Provides third level technical support to various projects and areas of the organization  
Capacity and Availability Management (20% of role)

Responsible for managing capacity and availability of assets to ensure planners have information to develop technology business plans.

The incumbent is responsible for tracking and generating asset information required for planning purposes including predicting replacement, enhancement of assets based on age, return on investment, performance and capacity while developing best practices (CNPs).

Provide support through Incident Management including assisting in the resolution of any escalated incidents and resolution of reoccurring incidents or problems with the current network.

Business Planning (5% of role)

Provide input and solutions to Strategic planners, steering teams, the portfolio management team, and the overall ITM business plan. The Implementation Manager is a key contributor to the strategic planning process.

Develop Implementable plans including descriptions of the underlying business need and solution, as well as a high-level estimated project plan including resourcing, cost, timeline, and business value.

Assess technological business needs on a case-by-case basis, utilize that assessment to develop business cases for technological solutions.

Maintain technology menu through approving devices for specific applications including IOS versions and levels; maintain, support, and enforce technology approval process.

Knowledge and Competencies Required

The successful candidate will have a diploma or degree in Computer Science and 3 to 5 years of experience working in various aspects of IT. They will have at least 3 years of experience relating to project and time management skills. The incumbent should have demonstrated experience designing and implementing solutions using some of the following areas of technology: Servers and Operating Systems, Storage, Networking, Monitoring, Messaging, Security. The successful candidate will have a specialization in at least 1 area. In conjunction with those specifications, this position also requires that the incumbent possess very good organizational, analytical, communication (oral and written) skills and be computer literate with the Microsoft Office Suite of applications (Word, Excel, Access).

As a safety-conscious COR, Certified organization, we have an established and comprehensive safety program. We expect all employees to participate in our organizational health and safety programs, adhering to all safe work procedures focused on continuous improvement.

### **How to Apply**

Apply by clicking "Apply now"