



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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# Job Board Posting



Careers.Indigenous.Link

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## Indigenous Patient Navigator (IPN)

<b>Job ID</b>	<b>6A-47-8E-3F-8B-F6</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=6A-47-8E-3F-8B-F6">https://careers.indigenous.link/viewjob?jobname=6A-47-8E-3F-8B-F6</a>	
<b>Company</b>	Scarborough Health Network	
<b>Location</b>	Scarborough, Ontario	
<b>Date Posted</b>	From: 2023-03-20	To: 2023-09-16
<b>Job</b>	Type: Full-time	Category: Health Care
<b>Languages</b>	English	

### Description

#### Company Biography:

The land on which Scarborough Health Network (SHN) is located is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Metis peoples.

We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit, and the Williams Treaties signed with multiple Mississaugas and Chippewa bands. Across our three hospitals and eight satellite sites, Scarborough Health Network (SHN) is shaping the future of care. Our many programs and services are designed around the needs of one of Canada's most vibrant and diverse communities. We are home to North America's largest nephrology program, as well as the designated cardiac care and spine centre for Scarborough and surrounding communities to the east. We are proud to be a community-affiliated teaching site for the University of Toronto and partner with a number of other universities and colleges, helping to train the next generation of health care professionals. SHN is the recipient of the 2021 Excellence in Diversity and Inclusion Award, from the Canadian College of Health Leaders, for our meaningful work in Equity, Diversity and Inclusion (EDI) including our Communities of Inclusions, our annual inclusion calendar, our anti-racism training and our innovative Health Equity Certificate program. We are striving for leadership in Equity, Diversity and Inclusion with a bold and well-supported EDI strategy. We are also proud to be named one of Greater Toronto's Top Employers for 2022! SHN is the lead organization for the Scarborough Ontario Health Team (OHT), the largest OHT in the province. Learn more at [shn.ca](https://shn.ca)

#### Position Overview:

SHN is committed to improving the health and access to culturally safe healthcare of Indigenous people in our community, and we recognize that we all have a contribution to make in reconciliation and healing. SHN is hiring an Indigenous Patient Navigator (IPN) who will provide culturally relevant service navigation, counselling, support and advocacy for First Nation, Inuit and Metis and Urban Indigenous (FNIMul) patients and families. A key feature of this role is providing culturally relevant counselling, support, and advocacy for FNIMul patients and families by facilitating and coordinating

access to services, addressing cultural/spiritual needs, and networking with FNIMul and non-FNIMul partners

Reporting to the Director of Chronic Disease Management, the IPN supports integration with existing navigational and advocacy support currently provided by local community organizations and regional partners. The IPN will also have a broader scope in terms of community engagement, supporting an Indigenous Advisory Committee, policy development, health literacy, and other building blocks to develop an Indigenous Health Program at SHN.

Responsibilities:

- Be accountable for providing support services to FNIMul patients and families including:
  - Facilitating and supporting access to traditional Indigenous health practices
  - Connecting FNIMul patients and families to spiritual and emotional supports (which may include community supports, group supports, traditional healers, Elders and Knowledge Keepers)
  - Liaise with clinicians providing direct care to FNIMul patients and families to support culturally safe care
  - Connecting FNIMul patients and families to local community resources
  - Inform FNIMul patients and families of internal mechanisms for reporting opportunities for improvement in their care and service.
  - Provide support and advocacy for FNIMul patients and families who wish to raise a concern in their care by connecting with resources the hospital has available (i.e. Patient Care Manager, Social Worker, Patient Relations)
  - Assist in the analysis of these concerns to aid in quality improvement
  - Build relationships with FNIMul organizations and Indigenous leaderships within the Scarborough community
  - Guide and inform engagement between SHN and FNIMul organizations and communities to support the advancement of an Indigenous Health Program at SHN that reflects FNIMul community's needs and priorities, including the implementation of initiatives to support cultural safety for FNIMul patients, families and communities.
  - Advise on creation and collaborate to ensure appropriate implementation of cultural safety training
  - Advise on enhancing space at SHN to be more welcoming for FNIMul patients and their families
  - Advise on health literacy initiatives related to Indigenous health
  - Identify opportunities to engage with Indigenous Knowledge Keepers and facilitate this engagement
- The IPN will lead the development of a collaborative of SHN health care providers/partners to develop policies, procedures and guidelines that support Indigenous healing, customs and practices
- Facilitate and co-lead an Indigenous Advisory Committee at SHN.
- Collaborative development of goals and measures to track progress on initiatives and the evolving Indigenous Health program at SHN

Requirements:

- Lived experiences as an Indigenous person
- Strong knowledge of the history of Indigenous Peoples (First Nations, Inuit, Metis and Urban Indigenous) and the impact of intergenerational trauma.
- Experience working with FNIMul communities and organizations.
- Familiarity with health system navigation models and principles.
- Extensive knowledge of Indigenous people's language, culture, customs and traditions.

- Excellent communication skills (both written and oral).
- Superior interpersonal, collaboration, facilitation, and negotiation skills.
- Strong problem-solving abilities.
- Demonstrated ability to work effectively in a multi-disciplinary team environment.
- Demonstrated leadership, initiative, and the ability to facilitate change.
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook, MS TEAMS) and Zoom
- Successful completion of a Bachelor's degree in Health, Education, Social Science or equivalent experience is required.

Asset:

Registered health professional designation - Preferred

Accommodation Statement:

Scarborough Health Network (SHN) embraces and celebrates our community's unique multicultural heritage and diversity. SHN is an equal opportunity employer, dedicated to a culture of inclusiveness and diversity reflecting our diverse patients, staff and community alike. We are committed to providing barrier-free and accessible employment practices in compliance with the Accessibility for Ontarians with Disabilities Act (AODA). Should you require accommodation through any stage of the recruitment process, please make them known when contacted and we will work with you to meet your needs.

### **How to Apply**

Click "Apply Now"