

# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters: Toll Free Phone: (866) 225-9067 Toll Free Fax: (877) 825-7564 L9 P23 R4074 HWY 596 - Box 109 Keewatin, ON P0X 1C0

# **Job Board Posting**

Date Printed: 2024/04/28



# **Guest Service Supervisor**

Job ID 67-4C-06-8E-D4-8C

Web Address https://careers.indigenous.link/viewjob?jobname=67-4C-06-8E-D4-8C

Company Days Inn & Suites Aridrie By Wyndham

**Location** Airdrie, Alberta

**Date Posted** From: 2021-12-22 To: 2022-06-20

Job Type: Full-time Category: Accommodations

Job Start DateAs soon as possibleJob Salary\$23/hr, 32-40LanguagesEnglish

#### Description

Days Inn & Suites Airdrie by Wyndham, located at 911 Highland Park Cove NE, Airdrie, AB T4A 0R2 is seeking Fulltime Guest Service Supervisor. Duties to include:

Hire and train staff in job duties, safety procedures and company policies

- Requisition materials and supplies
- Establish work schedules and procedures and co-ordinate activities with other work units or departments
- Assist clients/guests with special needs
- Co-ordinate, assign and review work
- Ensure smooth operation of computer systems, equipment and machinery, and arrange for maintenance and repair work
- Resolve work-related problems and prepare and submit progress and other reports
- Supervises, trains, and manages performance of front desk staff.
- Ensures each guest is provided with the best possible experience, utilizing tools and techniques provided by the Guest Service Manager.
- Remains calm and alert during emergencies, heavy workloads, and other complications.
- Fields guests' complaints and inquiries while developing and negotiating the most effective solutions.
- Assists the GSM in verifying and confirming all incoming OTA and third- party reservations for accuracy, rate, payment structures and deposits as required.
- Assists the GSM and GM in revenue yielding management meetings.
- Perform the duties of a Guest Service Agent or Night Auditor as required.
- Support and manage the signature training program for the department including reviewing calls, coaching team members, and performance managing when necessary.
- Provide property site tours to potential guests with accurate knowledge of property details and services.
- Ability to communicate efficiently between Guest Services Department and all other hotel departments to assure the highest level of Guest satisfaction
- Conduct performance reviews and performance management when required.
- Complete daily checklists and clearly communicate through daily pass on with colleagues.

#### Experience

1 to 2 years

#### **Education Requirements**

Grade 12 preferred

#### Other

Days, nights, weekends

Benefits:

- Provincial health coverage
- Group health coverage
- Overtime as per labour law

# How to Apply

Apply by email with resume to: generalmanager@daysinnairdrie.ca Or by mail to: 911 Highland Park Cove NE Airdrie, AB T4A 0R2

# **Job Board Posting**

Date Printed: 2024/04/28



# **Guest Service Supervisor**

Job ID 995DF403955B4

Web Address http://NewCanadianWorker.ca/viewjob?jobname=995DF403955B4

Company Days Inn & Suites Aridrie By Wyndham

**Location** Airdrie, Alberta

**Date Posted** From: 2021-12-22 To: 2022-06-20

Job Type: Full-time Category: Accommodations

Job Start DateAs soon as possibleJob Salary\$23/hr, 32-40LanguagesEnglish

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- Co-ordinate, assign and review work
- Ensure smooth operation of computer systems, equipment and machinery, and arrange for maintenance and repair work
- Resolve work-related problems and prepare and submit progress and other reports
- Supervises, trains, and manages performance of front desk staff.
- Ensures each guest is provided with the best possible experience, utilizing tools and techniques provided by the Guest Service Manager.
- Remains calm and alert during emergencies, heavy workloads, and other complications.
- Fields guests' complaints and inquiries while developing and negotiating the most effective solutions.
- Assists the GSM in verifying and confirming all incoming OTA and third- party reservations for accuracy, rate, payment structures and deposits as required.
- Assists the GSM and GM in revenue yielding management meetings.
- Perform the duties of a Guest Service Agent or Night Auditor as required.
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# **Job Board Posting**

Date Printed: 2024/04/28

# NoExperienceNeeded.ca your place for a first step or a fresh start

# **Guest Service Supervisor**

EB56E87C114FC Job ID

Web Address http://NoExperienceNeeded.ca/viewjob?jobname=EB56E87C114FC

Company Days Inn & Suites Aridrie By Wyndham

Location Airdrie, Alberta

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- Ensures each guest is provided with the best possible experience, utilizing tools and techniques provided by the Guest Service Manager.
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