



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
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Job Board Posting



Careers.Indigenous.Link

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Manager Of IT Innovation & Enablement//Gestionnaire De L'innovation Et De L'activation TI

Job ID	64-FE-52-AA-A9-CB	
Web Address	https://careers.indigenous.link/viewjob?jobname=64-FE-52-AA-A9-CB	
Company	Bishop's University	
Location	Sherbrooke, Quebec	
Date Posted	From: 2021-09-20	To: 2022-03-19
Job	Type: Full-time	Category: Information Technology
Job Salary	\$71,453.20 - \$93,256.80 per year	
Languages	Bilingual (English & French)/ Bilinguisme (fran�ais Et Anglais)	

Description

Bishop's University is seeking a Manager of IT Innovation & Enablement for a regular full-time position. Reporting to the Director of IT Services, the manager is responsible for overseeing the planning, design, technical implementation, documentation, and ongoing support of the full portfolio of software solutions, process automations, business intelligence and application integration efforts at Bishop's University in the areas of teaching, learning, research and administration.

With an exceptional customer service orientation, the Manager contributes significantly to helping the University meet its operational and strategic objectives, providing IT leadership and developing collaborative relationships with other IT units, faculty, staff and student's university wide. The Manager is also responsible for managing the budget of their unit and for supporting government reporting requirements. The Manager requires a thorough knowledge of the University's IT application portfolio. This position has a work week of 35 hours from Monday to Friday with occasional evenings and weekends required.

Nature of Duties & Responsibilities:

- Manage and evolve the current project governance structure, guidelines, and processes;
- Lead the development of internal software solutions and business automations;
- Coordinate the acquisition of commercial off the shelf solutions, negotiating with vendors, conducting RFPs and ensuring that all legal terms and conditions are respected and executed;
- Enhance and evolve software solutions;
- Manage operational support and coordination of software solution-related incidents;
- Develop, plan, and manage the Information & Enablement budget;
- Coordinate required management and government reporting;
- Support and enable prioritization of projects according to operational and strategic business objectives;
- Anticipate needs and identify opportunities to further enhance the University environment and competitive position;
- Streamline and automate processes and workflows for ITS and other departments;
- Recruit, select, train, supervise, evaluate, and mentor staff;
- Support the development of ITS policies and procedures, and represent ITS on University and external committees;
- Work independently to identify and solve problems with minimal direction;
- Foster strong working relationships across IT Services and with university stakeholders;
- Work with infrastructure, architecture, and security resources to evaluate, deploy and maintain solutions;
- Other tasks as assigned.

L'Universit  Bishop's recherche un Gestionnaire de l'innovation et de l'activation TI pour un poste r gulier   temps plein. Se rapportant au Directeur.trice, Services TI Le ou la Gestionnaire de l'innovation et de l'activation TI est responsable de superviser la planification, la conception, l'implantation technique, la documentation et le soutien continu du portfolio complet des solutions logicielles, d'automatisation de processus, de l'intelligence d'affaires et des efforts d'int gration d'applications   l'Universit  Bishop's dans les secteurs de l'enseignement, de l'apprentissage, de la recherche et de l'administration. Avec son approche de service   la client le exceptionnelle, le ou la Gestionnaire contribue de fa on significative   aider l'Universit    atteindre ses objectifs op rationnels et strat giques, en assurant un leadership TI et en d veloppant des relations collaboratives avec les autres d partements TI, le corps professoral, le personnel et les  tudiant.e.s de l'Universit . Le ou la Gestionnaire est  galement responsable de la gestion du budget de son secteur et du support aux exigences du gouvernement en mati re de rapports. Le ou la Gestionnaire poss de une connaissance approfondie des applications TI de l'Universit . La semaine de travail est de 35 heures, du lundi au vendredi avec des soir es et fins de semaine occasionnelles.

Nature des t ches:

- G rer et faire  voluer la structure actuelle de gouvernance de projets, les lignes directrices et les processus;
- Diriger le d veloppement de solutions logicielles internes et d'automatisations;
- Coordonner l'acquisition de solutions commerciales, n gocier avec les fournisseurs, mener des appels d'offres et s curiser que toutes les conditions  gales sont respect es et ex cut es;
- Am liorer et faire  voluer les solutions logicielles;
- G rer le support op rationnel et la coordination des incidents li s aux solutions logicielles;
-  laborer, planifier et g rer le budget de l'innovation et d' ploiement;
- Coordonner les rapports gouvernementaux et de gestion;

- Soutenir et prioriser les projets en fonction des objectifs opérationnels et stratégiques;
- Anticiper les besoins et identifier les opportunités pour améliorer davantage l'environnement universitaire et sa position concurrentielle;
- Améliorer et automatiser les processus et les flux de travail pour les départements TI et autres;
- Recruter, sélectionner, former, superviser, évaluer et développer le personnel;
- Soutenir l'élaboration de politiques et de procédures TI et représenter le département TI sur des comités de l'Université et/ou sur des comités externes;
- Travailler de façon indépendante afin d'identifier et résoudre les problèmes avec un minimum de direction;
- Favoriser de solides relations de travail entre les services informatiques et avec les différents intervenants de l'université;
- Travailler avec les ressources d'infrastructure, d'architecture et de sécurité pour évaluer, déployer et maintenir des solutions;
- Effectuer toutes autres tâches connexes au besoin.

Experience

Minimum of 5 years of management experience in an IT environment / Minimum de 5 ans d'expérience de gestion dans un environnement de TI

Credentials

PMP certification an asset /Certification PMP un atout;

Education Requirements

Bachelor's degree in a related field / Baccalauréat dans un domaine connexe

Essential Skills

- Excellent planning and project management skills;
- A hands-on manager, who can delegate responsibility, but who is also willing and able if required to roll up their sleeves and get directly involved in the development of client solutions;
- Experience/knowledge of process automation and business intelligence;
- Knowledge of application development, web development, quality assurance, and cloud services;
- Exposure to varying hardware platforms, and enterprise software applications;
- Demonstrated ability to apply IT and process improvements in solving problems;
- Strong leadership skills with the ability to mentor and coach direct reports;
- Vendor management, contract management and -application procurement experience;
- Experience with IT budgeting;
- Ability to set and manage competing priorities;

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- Excellentes compétences en planification et gestion de projet
 - Personne tr s impliqu e, qui peut d léguer des responsabilit s, mais qui est  galement dispos e et capable, si n cessaire, de retrouver ses manches et de s'impliquer directement dans le d veloppement de solutions pour les clients;
 - Exp rience/connaissance de l'automatisation des processus et de l'intelligence d affaires;
 - Connaissance du d veloppement d'applications, du d veloppement Web, de l'assurance qualit  et des services cloud;
 - Exposition   diverses plates-formes mat rielles et applications et logiciels d'entreprise;
 - Aptitude d montr e   mettre en place des am liorations de processus TI dans la r solution de probl mes;
 - Solides compétences en leadership ayant la capacit  de d velopper les employ s sous sa supervision;
 - Exp rience de gestion des fournisseurs, de gestion des contrats et de l'approvisionnement d'applications;
 - Exp rience   g rer un budget TI;
 - Capacit    d finir et   g rer des priorit s simultan es;

Additional Skills

- Excellent written and oral communication skills and ability to communicate with persons at all levels, both technical and non-technical;
- Demonstrated relationship, conflict management and negotiating skills;
- Superior analytical, evaluative, and problem-solving abilities;
- Exceptional service orientation and customer focus;
- Experience working in a university environment an asset.

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- Excellentes compétences en communication  crite et orale et capacit    communiquer avec des personnes   tous les niveaux,   la fois techniques et non techniques;
 - Aptitudes d montr es pour les relations, la gestion des conflits et la n gociation;
 - Capacit s sup rieures d'analyse, d' valuation et de r solution de probl mes;
 - Service clients exceptionnel;
 - Exp rience de travail en milieu universitaire est un atout.

Other

Bishop s University implements an equal access employment / program under the Act respecting equal access to employment in public bodies and welcomes applicants who are committed to upholding the values of equity, diversity, and inclusion and who will assist us expand our capacity for diversity and inclusion. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including Indigenous peoples, visible and ethnic minorities, persons with disabilities, women and LGBTQ2+.

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L'Universit  Bishop s applique un programme d'Acc s   l' galit  en emploi issu de la Loi sur l'Acc s   l' galit  en emplois des organismes publics et accueille les candidats qui s'engagent   respecter les valeurs d' quit , de diversit  et d'inclusion et qui nous aideront   accro tre notre capacit  en mati re de diversit  et d'inclusion. Nous encourageons les candidatures de membres de groupes historiquement d favoris s et marginalis s, notamment les peuples autochtones, les membres des minorit s visibles et ethniques, les personnes handicap es, les femmes et les personnes LGBTQ2+.

How to Apply

Click "Apply Now"

If interested, please submit your curriculum vitae and cover letter, including what position you are applying for by September 30, 2021 before 4:00 pm to careers@ubishops.ca.

Please note that only candidates selected for an interview will be contacted and testing may be required; thank you for your interest. We provide support in the recruitment processes to applicants with disabilities, including accommodation that takes into account an applicant's accessibility needs. If you require accommodation in order to participate as a candidate in the recruitment process, please contact careers@ubishops.ca

Click "Apply Now"

S.V.P. faire parvenir votre curriculum vitae ainsi qu'une lettre de présentation, en indiquant pour quel poste vous appliquez d'ici le 30 septembre 2021, 16 :00 À careers@ubishops.ca

Veuillez noter que seules les personnes retenues pour une entrevue seront contactées, et que des tests de sélection peuvent être administrés ; merci pour l'intérêt manifesté. Dans le processus de recrutement, nous fournissons un soutien aux personnes handicapées afin de répondre aux besoins en provenant et en éliminant les obstacles à l'accessibilité. Si vous avez besoin de mesures d'adaptation pour participer en tant que candidat dans le processus de recrutement, veuillez contacter careers@ubishops.ca