



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

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Répartiteur(rice) / Dispatcher

Job ID	61169-5545
Web Address	https://careers.indigenous.link/viewjob?jobname=61169-5545
Company	United Rentals
Location	Saint-Laurent, Quebec
Date Posted	From: 2024-04-19 To: 2050-01-01
Job	Type: Category: Transportation

Description

Great company. Great people. Great opportunities. As a Dispatcher at United Rentals, you will be tasked with organizing the daily dispatch of equipment for the branch in a safe and timely manner. Without you, our customers cannot meet their operational needs, and that's why we seek a professional with integrity who respects and understand the demands of the job. Your strong work ethic, reliability and positive attitude will make you an asset to our branch and entire organization. If you would enjoy the chance to make your mark with the world's largest equipment rental provider, consider a future with United Rentals. You will be supported by a strong management team that will help you achieve your goals. Excellence in this challenging and rewarding position paves the way for advancement opportunities. Additional duties include the following:

- Schedule drivers and organize dispatch of all equipment for the branch
- Assist in taking customer telephone orders for deliveries, pickups and service
- Arrange for all emergency field repairs
- Answer customer calls and review driver schedules in order to fulfill customer requests
- Assist Inside Sales team as needed
- Other duties assigned as needed

Job Requirements:

- High School diploma or equivalent
- Valid driver's license with acceptable driving record
- Technical knowledge of DOT/Federal Motor Carrier rules and regulations
- Diligent attention to safety
- Strong ability to multitask in a fast-paced environment
- Superior customer service, teamwork and verbal/written communication skills

This position is deemed Safety Sensitive for purposes of United Rentals' policies and procedures. DISPATCHER - IN FRENCH: À titre de répartiteur à United Rentals, vous serez responsable d'organiser la répartition quotidienne de l'équipement de la succursale de manière opportune et sécuritaire. Sans vous, nos clients ne peuvent pas répondre à leurs besoins opérationnels; voilà pourquoi nous sommes à la recherche d'un professionnel intègre qui respecte et comprend les exigences du travail. Votre solide éthique de travail, votre fiabilité et votre attitude positive feront de vous un atout pour notre succursale et l'ensemble de notre organisation. Si vous souhaitez avoir la possibilité de vous tailler une place au sein du plus grand loueur d'équipement au monde, envisagez un avenir chez United Rentals. Vous recevrez le soutien d'une équipe de direction fiable qui vous aidera à atteindre vos objectifs. Ce poste est à la fois complexe et gratifiant; vous ouvrira la voie vers de nouvelles débouchées professionnelles. Responsabilités complémentaires (liste non exhaustive) :

- Organiser l'horaire des chauffeurs et la répartition de tout l'équipement pour la succursale
- Aider à prendre les commandes téléphoniques des clients pour les livraisons, les ramassages et le service
- Organiser toutes les réparations d'urgence sur le terrain
- Répondre aux appels des clients et revoir les horaires des chauffeurs afin de répondre aux demandes des clients
- Assister l'équipe commerciale interne au besoin
- Autres responsabilités en fonction des besoins

Exigences du poste :

- Diplôme d'études secondaires ou équivalent
- Permis de conduire en cours de validité et dossier de conduite acceptable
- Connaissances techniques en matière de règles et de règlements du Department of Transportation/Federal Motor Carrier (ministère des Transports)
- Souci poussé de la sécurité
- Forte aptitude à gérer plusieurs tâches à la fois dans un environnement rapide
- Sens du service à la clientèle et du travail d'équipe, compétences en communication verbale et écrite

Ce poste est considéré comme un poste critique en matière de sécurité aux fins des politiques et procédures de United Rentals. Dispatcher - Trench: As a Dispatcher at United Rentals, you will be tasked with organizing the daily dispatch of equipment for a Trench Safety branch in a safe and timely manner. You will be responsible for maximizing the efficiency of UR owned assets and outside resources. Our customers depend on us to deliver and pickup on time. Without you, they cannot meet their operational needs, and that's why we seek a professional with integrity who respects and understand the demands of the job. Your strong work ethic, reliability and positive attitude will make you an asset to our branch and entire organization. If you would enjoy the chance to make your mark with the world's largest equipment rental provider, consider a future with United Rentals. You will be supported by a strong management team that will help you achieve your goals. Excellence in this challenging and rewarding position paves the way for advancement opportunities. Additional duties include the following:

- Daily scheduling of UR Drivers and outside haulers with proactive forward planning
- Manage constant change to the daily schedule to meet customer demands

- Manage inter-company transfer hauling
- Communicate Driver schedules and expectations
- Become expert on dispatch system, supporting applications, and dispatch processes
- Be a key player in the daily branch planning meeting
- Monitor and perform to dispatch metrics
- Provide excellent service to both external and internal customers
- Communicate with the team clearly, concisely, and honestly
- Assist in taking customer telephone orders for deliveries, pickups and service
- Assist Inside Sales team as needed
- Other duties assigned as needed

Job Requirements:

- College degree preferred or equivalent experience
- Diligent attention to safety
- Strong ability to multitask in a fast-paced environment
- Superior customer service, teamwork and verbal/written communication skills
- Keen attention to detail
- Analytical and processes oriented
- Planner, preparer, problem solver, decision maker
- Valid driver's license with acceptable driving record
- Technical knowledge of DOT/Federal Motor Carrier rules and regulations

This position is deemed Safety Sensitive for purposes of United Rentals' policies and procedures. Why join us? We don't just "talk the talk!" We're an award-winning company (recently named a Glassdoor Best Place to Work in 2023) that truly cares about our people - That's why we offer best-in-class benefits and perks that will support you and your family. In addition to our health and financial plans, we also offer:

- Paid Parental Leave
- United Compassion Fund
- Employee Discount Program
- Career Development & Promotional Opportunities
- Additional Vacation Buy Up Program (US Only)
- Early Wage Access through Payactiv (US Hourly Only)
- Paid Sick Leave
- An inclusive and welcoming culture

Learn more about our full US benefit offerings [here](#). Mutual respect for the dignity and fundamental rights of all persons defines our culture. United Rentals, Inc. is an Equal Opportunity Employer and makes employment decisions regardless of race, color, religion, sex, national origin, age, genetic information, citizenship status, veteran status, sexual orientation, gender identity, disability, or any other status protected by law. If you need a reasonable accommodation at any point of the application process, please email careers@ur.com for assistance. United Rentals consists of a wide variety of roles with different duties and responsibilities. The actual pay rate offered to candidates varies depending upon a wide range of factors including specific position, education, training, experience, skills, and ability.

For more information, visit [United Rentals for R&E/partiteur\(rice\) / Dispatcher](#)