



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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# Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/18

## Director of Enterprise Applications Operations

<b>Job ID</b>	<b>598958700-3860</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=598958700-3860">https://careers.indigenous.link/viewjob?jobname=598958700-3860</a>	
<b>Company</b>	Suncor	
<b>Location</b>	Calgary, Alberta	
<b>Date Posted</b>	From: 2019-10-11	To: 2050-01-01
<b>Job</b>	Type: Full-time	Category: Resource Sector

### Description

LOCATION: Calgary, Alberta (CA-AB)

JOB NUMBER: 31061Why you should join us:Suncor 4.0, the next phase in our company's evolution, is about unleashing the full potential of our people and our company to work differently, harnessing emerging technology and new digital capabilities, developments that are transforming our world. Our purpose is to provide trusted energy that enhances people's lives, while caring for each other and the earth, and we hold ourselves and our leaders accountable for providing a clear path to delivering our purpose. If you want to be part of this journey, enabling and encouraging others to work together, to learn, grow, be challenged, and feel a sense of ownership for our outcomes, then this is the perfect opportunity for you. Working closely with the General Manager of Information Technology Operations, this role is accountable for leading the operations, support, maintenance, and improvement of the enterprise application portfolio for the entire enterprise. You will use your expertise to:

- Provide leadership and direction to a global application support and operations organization to provide outstanding application performance, support experience, subject matter expertise, and advanced thought leadership for a modern enterprise application portfolio in support of global operations for 18000 Suncor personnel and contractors
- Oversee the effective management and development of support teams comprised of a mix of internal, outsourced and contract staff to ensure that Suncor standards, service levels, performance expectations, and user experience are met and exceeded
- Manage the effective transition to operations of new enterprise applications and services, ensuring support knowledge, support capacity, system monitoring and automation are in place, and that service levels are established and agreed, and planned maintenance activities for the new application or service have been defined
- Coordinate the improvement of enterprise application platforms in support of business priorities and business strategy through the utilization of dedicated enhancement teams, enhancement factories, and product teams
- Develop and implement strategies to monitor, analyze and continuously improve the operational applications support, operations, and service delivery
- Develop enterprise application proficiency and capacity to service application operation requirements of product teams
- In conjunction with enterprise architecture and key stakeholders, develop and sustain technical roadmaps and asset lifecycle plans for enterprise applications
- Budget development and cost centre financial stewardship
- Build and maintain positive relationships with key partners within diverse teams across the organization, and strategic vendors

We'd like to review your application if you have...Must-haves (minimum requirements):

- 15 years of IT Operations and IT Project Execution experience is essential, including a minimum of seven years as a direct leader to large teams, and success accelerating migration of applications and services to the cloud
- A Computer Science degree, or Technical College diploma
- Good technical knowledge of SAP, Enterprise Content Management Systems, Database systems and technology, Middleware, API Platforms, and Custom Data Interfaces
- Broad knowledge of IT operations technologies and services including enterprise data warehouse and reporting, Cloud Services (IAAS, PAAS, SAAS), Infrastructure Services, Robotic Process Automation, application enhancements, and DevOps

- Experience supporting integrated project teams, including Agile and Waterfall methods of work
- Strong vendor performance management skills
- Strong conflict identification and resolution skills and the demonstrable ability to lead and develop large teams
- Experience developing and tightly stewarding to a budget for a large enterprise applications portfolio
- The proven ability to work effectively with various sizes of highly focused and geographically dispersed teams
- Alignment with our values of: safety above all else, respect, raise the bar, commitments matter and do the right thing

Preference for:

- ITIL Foundation certification
- Oil & Gas industry experience

Where you'll be working, your work schedule, and other important information:

- You will work out of our Calgary head office, located in the Suncor Energy Centre at 150 – 6th Ave S.W.
- Hours of work are a regular 40-hour work week, Monday to Friday, and you will be on call 24/7 to support critical enterprise applications and ensure service level commitments are achieved
- Occasional travel on an infrequent basis to our domestic and international locations will be required

Why SuncorWe are Canada's leading integrated energy company with a business portfolio that includes oil sands development and upgrading, offshore oil and gas production, petroleum refining, and product marketing under the Petro-Canada brand. Our global presence offers rewarding opportunities for you to learn, contribute, and grow in a variety of career-building positions. We live by the value of safety above all else – do it safely, or don't do it. Our strong track record of growth and a focus on sustainability mean tremendous potential for the future. Learn about our mission, vision and values. In addition to rewarding job opportunities, we offer an attractive employee package, including:

- Competitive base salary, compensation programs, and an annual incentive program
- Flexible benefits package
- Rewarding pension and savings plans

Stay connected to us:

- Follow us on LinkedIn, Facebook and Twitter for the latest job postings and news
- Join our Talent Community and sign up to receive customized job alerts
- Read our Suncor Connections newsletter to see what we're doing in the communities we live and work in

We are an equal opportunity employer and encourage applications from all qualified individuals. We are committed to providing a diverse and inclusive work environment where every employee feels valued and respected. We will consider accessibility accommodations to applicants upon request. Check out our social goal to learn how we are working to build greater mutual trust and respect with the Indigenous Peoples in Canada. Please note that our job postings are typically open for two weeks, so don't delay, apply now. **JOB CATEGORY: Business Professionals**

For more information, visit Suncor for Director of Enterprise Applications Operations