Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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IT Services Infrastructure Analyst

Job ID	**58483-en_US-3827**	
Web Address	https://careers.indigenous.link/viewjob?jobname=58483-en_US-3827	
Company	TC Energy	
Location	Calgary, AB	
Date Posted	From: 2019-05-23	To: 2050-01-01
Job	Type: Full-time	Category: Resource Sector

Description

IT Services Infrastructure AnalystReference Code: 58483

Location: Canada (CA) - Calgary, AB Job Category: Information Technology/SystemsEmployment Type: Employee Full-timeRelocation Eligibility: This position is not eligible for our relocation programApplication Deadline: 01/29/2019 We all need energy. It warms our homes, cooks our food, gives us light, and gets us where we need to go. It also improves our quality of life in countless other ways. TC Energy's job is to deliver that energy to millions of people who depend on it across North America. And we take our job very seriously.Guided by our values of safety, integrity, responsibility and collaboration, we develop and operate our facilities safely, reliably and with care for our impact on the environment. With our presence across the continent, our people play an active role in building strong communities.We're proud of how our hard work and commitment sets us apart and benefits society, every day. We're looking for new team members who share our values and commitment.The opportunityOur SCADA IT Operations, Network & SCADA IT Services team is evolving to meet the needs of our growing business and is looking for an IT Infrastructure Analyst to join the team. The successful incumbent is proficient in administrating and running major infrastructure components for TC Energy's critical Supervisory Control and Data Acquisition (SCADA) systems. This role reports to the Manager, SCADA IT Operations, Network & SCADA IT Services.As an experienced Infrastructure Analyst, you will provide support and maintenance to ensure a stable and reliable 24/7/365 operation of infrastructure services and will properly meet desired business service levels. Infrastructure components include, Intel Hardware, Operating Systems, Active Directory, Virtualization, and Storage. This role will be responsible for technology stability/upgrades, patch management, critical patch updates, system configuration, and security programs. Working closely with SCADA application teams, control room operators, IS Cyber Security, project management, DBAs, and network operations staff will be required to provide a continuous uptime experience.What you'll do

- Support ongoing safe, reliable and efficient operation of critical systems through maintenance, troubleshooting, root cause failure analysis, corrective action and administration of multiple types of infrastructure
- Install, configure, administer, and maintain computer and storage environments
- Proactively monitor and manage the environment for hardware failures, software failures, and performance problems
- Collaborate with internal operations staff across business units, IS, and third-party service providers when troubleshooting complex issues
- Contribute to proactively developing and maintaining lifecycle plans and roadmaps
- Ensure compliance with TC Energy's regulatory requirements
- Participate in complex infrastructure projects
- Provide assistance with business continuity planning and contingency exercises
- Opportunity to provide technical expertise and assist in training junior employees and students as required
- Other tasks as required

Minimum Qualifications

- Bachelor's degree in Computer Science, Engineering, Information Systems or a technical diploma in a related discipline is a requirement
- A minimum of four (4+) or more years of relevant work experience with a preference in critical infrastructure support
- Solid understanding and hands on experience supporting server operating systems (ie. Windows 2008, 2012, and 2016)
- Related work experience operating Active Directory
- Experience with virtualization technologies such as VMWare
- Proven ability to communicate and collaborate effectively with clients, support staff, vendors, and service providers
- Demonstrated ability to troubleshoot issues in complex mission critical environments

Preferred Qualifications

- Have a strong personal initiative, ability to deliver high quality results, and desire for continuous improvement
- Strong innovative and critical thinking skills to ensure the department continues to innovate and optimize technology
- Strong decision-making skills and ability to quickly comprehend the functions and capabilities of new technologies
- Experience with storage technologies such as NetApp
- Experience with SCADA and/or industrial control systems
- Experience in the pipeline or energy industry is considered an asset
- Experience with Cisco Unified Computing System (UCS)
- MCSE/MSITP certifications are considered an asset
- Knowledge and experience with scripting (PowerShell, VBScript etc.)

Additional role requirements

- Drive a motor vehicle. Following a conditional offer of employment, the company will check the motor vehicle records of any applicant when driving is an essential job function
- Travel to other company locations for temporary assignments, meetings or training which would involve some overnight stays away from home

- The candidate must be able to provide applicable travel documentation with ability to travel across borders
- This position will require the candidate to provide 24-hour support on a rotational on-call schedule

About our business

TC Energy is a leading energy infrastructure company in North America. We have three complementary businesses of natural gas pipelines, liquids (oil) pipelines, and power generation. Our operations span three countries, seven Canadian provinces, and 34 U.S. states. #LI-TM1Apply now!Apply to this posting by 01/29/2019 using reference code 58483. You must apply through our jobs system at jobs.tcenergy.com. Only applications submitted through our system will be acknowledged. Use a desktop or laptop computer to avoid system errors.TC Energy is an equal opportunity employer. Learn moreVisit us at TCEnergy.com and connect with us on our social media channels for our latest news, employee stories, community activities, and other updates.Thank you for choosing TC Energy in your career search. * Depending on qualifications, the successful candidate may be offered a position at a more appropriate level and/or ladder.* Applicants must have legal authorization to work in the country in which the position is based with no restrictions.* All positions require background screening. Some require criminal and/or credit checks to comply with regulations. * TC Energy is an Equal Opportunity Employer and is committed to provide employment opportunities to all qualified individuals, without regard to race, religion, age, sex, color, national origin, sexual orientation, gender identity, veteran status, or disability. Accommodation for applicants with disabilities is available on request during the recruitment process. Applicants with disabilities can request accessible formats or communication supports by contacting careers@transcanada.com.

For more information, visit TC Energy for IT Services Infrastructure Analyst