



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce Canadian Indigenous Job Seekers to a new approach to job searching. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Canadian Indigenous Peoples with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:  
Toll Free Phone: (866) 225-9067  
Toll Free Fax: (877) 825-7564  
17 – 2595 Main Street  
Winnipeg, MB R2V 4W3  
Subsidiary Offices:

Kenora • Midland • Ottawa • London • Sandy Lake • Winnipeg

# Job Board Posting



Careers.Indigenous.Link

Date Printed: 2020/08/03

## User Support Technician

<b>Job ID</b>	<b>56-0A-7E-78-F6-D5</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=56-0A-7E-78-F6-D5">https://careers.indigenous.link/viewjob?jobname=56-0A-7E-78-F6-D5</a>	
<b>Company</b>	Tropical Treets	
<b>Location</b>	North York, Ontario	
<b>Date Posted</b>	From: 2019-07-05	To: 2020-01-01
<b>Job</b>	Type: Full-time	Category: Information Technology
<b>Job Start Date</b>	As soon as possible	
<b>Job Salary</b>	\$30 per hour for a minimum of 30 hours per week	
<b>Languages</b>	English	

### Description

Tropical Treets located at 130 Bermondsey Road, North York, Ontario urgently require a User Support Technician to monitor and maintain our computer systems and networks, provide technical support, customer support and trouble shooting.

Job Type: This is a Permanent, full time position

### Experience

2-3 years experience

### Education Requirements

College program in computer science, computer programming or networking.

Technical Skills: IP based Phones, IP Based CCTV System, Server Backup and Monitoring, Wireless Networking.

### Essential Skills

- Provide technical support to the company;
- Check, maintain and ensure that all the systems are running smoothly.
- Check and maintain the Office Computers, Labs PC, AP, CCTV, IP Equipment and servers;
- Provide system backups.
- Assist the Marketing Manager in re-designing web pages, etc;
- Identify and resolve technical issues within the factory and Office Networking Equipment.
- Provide network and internet support to users;
- Troubleshoot and solve technical problems, install or update required software and hardware and recommend software for the company to improve productivity;
- Update customer data and produce monthly reports;
- Provide advice and training to users in response to identified difficulties;
- Set up equipment for employee use, perform or ensure proper installation of cables, operating systems or appropriate software;
- Basic desktop trouble shooting - resolving queries over the phone or face-to-face;
- Configure user settings and help the end user with their computers, software progress and hardware device;
- Set up new equipment and upgrading existing systems
- Train new hired staff on new systems;
- Hourly security and Backup checks on the computers as the office handles a lot of confidential data

### Additional Skills

1. Must have excellent technical and interpersonal skills;
2. Ability to explain diverse technical topics in an easy-to-understand language;
3. Ability to help users with complex software and hardware problems

### How to Apply

To be considered for this position please email resume to [jobbank@icaninc.ca](mailto:jobbank@icaninc.ca)

Strictly no phone calls please.

# Job Board Posting



**NewCanadianWorker**

A Fresh Start for New Arrivals

Date Printed: 2020/08/03

## User Support Technician

<b>Job ID</b>	<b>D5E183234D0AA</b>
<b>Web Address</b>	<a href="http://NewCanadianWorker.ca/viewjob?jobname=D5E183234D0AA">http://NewCanadianWorker.ca/viewjob?jobname=D5E183234D0AA</a>
<b>Company</b>	Tropical Treets
<b>Location</b>	North York, Ontario
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# Job Board Posting

**NoExperienceNeeded.ca**  
your place for a first step or a fresh start

Date Printed: 2020/08/03

## User Support Technician

<b>Job ID</b>	<b>D3473FDF5877D</b>	
<b>Web Address</b>	<a href="http://NoExperienceNeeded.ca/viewjob?jobname=D3473FDF5877D">http://NoExperienceNeeded.ca/viewjob?jobname=D3473FDF5877D</a>	
<b>Company</b>	Tropical Treets	
<b>Location</b>	North York, Ontario	
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