



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/02

Exchange Specialist

Job ID	55-5F-2D-5D-7A-77	
Web Address	https://careers.indigenous.link/viewjob?jobname=55-5F-2D-5D-7A-77	
Company	TC Energy	
Location	Calgary, Alberta	
Date Posted	From: 2020-10-22	To: 2020-11-04
Job	Type: Full-time	Category: Information Technology
Languages	English	

Description

We all need energy. It warms our homes, cooks our food, gives us light, and gets us where we need to go. It also improves our quality of life in countless other ways. At TC Energy, our job is to deliver that energy to millions of people who depend on it across North America. And we take our job very seriously.

Guided by our values of safety, integrity, responsibility and collaboration, we develop and operate our facilities safely, reliably and with care for our impact on the environment. With our presence across the continent, our people play an active role in building strong communities.

Weâ€™re proud of how our hard work and commitment sets us apart and benefits society, every day. Weâ€™re looking for new team members who share our values and are ready to take on exciting challenges.

The opportunity

The energy industry is primed for digital disruption, and weâ€™re excited about the opportunities ahead. We are leading the digital transformation journey by unlocking creativity and innovation in new ways, every day. If you're ready to challenge the status quo to deliver outstanding business results that propel us into the future, we want you to join our team! Our Information Services team is evolving to play a major role in leading innovation in our industry and to meet the needs of our growing business.

We are seeking an innovative Exchange Specialist who has knowledge and experience in administering and running major infrastructure components. You will be responsible for the daily operations and well-being of TC Energyâ€™s major infrastructure services such as Exchange, Azure AD and Office 365.

As an experienced Exchange Specialist, you will provide support and maintenance of our Azure Active Directory and Exchange environments. You will monitor and manage the Enterprise Services platform and perform upgrades and enhancements as required. This role will also work closely with compute, storage, security, and network operations staff to provide an always-on experience.

* This role may require travel across borders with a requirement of a valid passport or visa equivalent.

What youâ€™ll do

- â€¢ Interface with external service providers and vendors to proactively implement, troubleshoot, and monitor the Office 365 and Exchange environments

- â€¢ Install, configure, administer, and maintain enterprise Exchange environments

- â€¢ Administration of Advanced Threat Protection in Office 365

- â€¢ Proactively monitor and manage the Enterprise Services application suite which consists of: Azure AD, Office 365, Hybrid Exchange 2010/Online

- â€¢ Monitor email flow and manage spam filter rules in ProofPoint

- â€¢ Collaborate, assist and provide guidance to the other IT support teams as required

- â€¢ Ensure compliance with regulatory requirements

- â€¢ Participate in major infrastructure projects

- â€¢ Collaborate with internal operations staff when troubleshooting complex issues

- â€¢ Collaborate with third party service providers

- â€¢ Raise incidents to third party support as required (i.e. MS Unified Support, ProofPoint, etc.)

- â€¢ Develop and maintain operating procedures and protocols

- Provide assistance with Business Continuity Planning and Data Center Contingencies
- Ensure the security of TC Energy systems and respond promptly to security incidents
- Plan and coordinate major system upgrades
- Other tasks as required

Minimum Qualifications

- Completion of post-secondary education such as a bachelor's degree or diploma with a focus in Computer Science or a related discipline
- Must have four (4+) or more years of related experience in Exchange Support
- Knowledge and hands-on experience managing Microsoft Exchange Online and Exchange 2010/2016/2019
- Previous experience managing Active Directory, Internal/External DNS, Group Policy, Office 365, Azure, SSL/TLS Certificates.
- Solid understanding and hands on experience supporting server suites of Windows Server 2008/2012/2016/2019 and AWS
- Proven ability to communicate and interact effectively with clients, support staff, vendors, and service providers

Preferred Qualifications

- MTA (Microsoft Technology Associate), MCSA/MCSE certification is preferred
- Demonstrated ability to troubleshoot issues in complex environments
- Demonstrated ability to work independently or as a team when necessary
- Strong critical thinking skills with a continuous improvement mindset
- Excellent interpersonal skills combined with the ability to utilize those skills during interactions with peers, service partners, and vendors
- Detail-oriented with strong organization and prioritization skills of individual workload to meet tight timelines

About Information Services

We're driven by the relentless delivery of bottom-line benefits, utilizing talented people, nimble process and the right technology. We're focused on outcome-based innovation and committed to be an idea factory with our business partners. We define success as the delivery of impactful, innovative solutions, not the deployment of technology.

How to Apply

Apply now!

Apply to this posting by 11/04/2020 using reference code 75042. You must apply through our jobs system at jobs.tcenergy.com. Only applications submitted through our system will be acknowledged. Applications may be submitted using a mobile device or a desktop / laptop computer.

TC Energy is an equal opportunity employer.

Learn more

Visit us at TCEnergy.com and connect with us on our social media channels for our latest news, employee stories, community activities, and other updates.

Thank you for choosing TC Energy in your career search.

* Depending on qualifications, the successful candidate may be offered a position at a more appropriate level and/or ladder.

* Applicants must have legal authorization to work in the country in which the position is based with no restrictions.

* All positions require background screening. Some require criminal and/or credit checks to comply with regulations.

* TC Energy is committed to provide employment opportunities to all qualified individuals, without regard to race, religion, age, sex, color, national origin, sexual orientation, gender identity, veteran status, or disability. Accommodation for applicants with disabilities is available on request during the recruitment process. Applicants with disabilities can request accessible formats or communication supports by contacting careers@tcenergy.com.