



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:  
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# Job Board Posting



Careers.Indigenous.Link

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## Business Analyst, Business Transformation

<b>Job ID</b>	<b>4B-8E-97-24-D7-41</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=4B-8E-97-24-D7-41">https://careers.indigenous.link/viewjob?jobname=4B-8E-97-24-D7-41</a>	
<b>Company</b>	Munich Re	
<b>Location</b>	Toronto, Ontario	
<b>Date Posted</b>	From: 2022-04-07	To: 2022-10-04
<b>Job</b>	Type: Full-time	Category: Information Technology
<b>Languages</b>	English	

### Description

As a direct contributor on the Business Transformation, Enterprise Process and Strategy team, you will be engaged in a collaborative approach to drive process innovation and optimization within our North American Life Reinsurance business and challenge the status quo. In this unique role you will also use your diagnostic skills to assist business with resolving time-sensitive process/system issues.

Working with senior leaders, team members, global IT, and third party providers, you will serve as a cross-functional expert on internal reengineering projects, leveraging your expertise in discovering and understanding key business requirements to continually enhance our business processes and workflows. You will work end-to-end from opportunity identification through to production deployment or market launch. This unique role will provide you opportunity to support the business in understanding process problems which are blocking day to day operations and may be related to data or changes which need time-sensitive resolutions.

You will question the norm and promote new and innovative ways to use the latest technologies (e.g. SaaS, A.I., machine learning, IoT, etc.) and other tools to enable our future vision of maximized automation through user configurable tools.

This is an exciting opportunity for someone who has a passion for innovation and is excited about driving end-to-end process optimization from vision and strategy to execution. With both an engagement on the present systems and an outlook on the future you will help with short-term process corrections that lead/support long term visions.

Your job

- Help support existing processes / systems relied upon by the business teams to perform critical business tasks:
  - Perform activities including business process analysis, needs assessments, and requirements gathering
  - Contribute to the analysis of business process to clarify requirements and identify inefficiencies/improvements (through root cause analysis as required)
  - Develop and drive integration of business rules logic into internal decision engines/systems
  - Facilitate communication between clients and internal teams to understand complex business processes and gather, clarify and validate requirements, while anticipating and resolving issues with requirements
  - Clarify and communicate business needs, contribute to the definition and design of data-driven solutions and ensure the alignment of business solutions and business needs
  - Participate throughout the software development lifecycle from initiation through testing and implementation
  - Perform gap analysis between current state and target state and help bridge the gap by identifying technical and functional requirements and data driven recommendations
  - Collaborate with other SME's to develop & drive integration of business rules logic into internal systems
- Help support/lead projects and other large scale initiatives as required with larger scale focus:
- Help drive innovation, enabling new reinsurance business paradigms
  - Lead the critical documentation of business requirements, gap analysis, standard operating procedures, design specifications, process maps, testing plans, and much more
  - Support the design and development of internal solutions and client facing products/services
  - Publish, distribute and facilitate sign-off of business requirements documentations, manages changes to the requirements baseline.
  - Produce dashboards to track and present key business insights to clients and internal audiences
  - Maintain communication with Compliance managers, document associated needs and escalate issues
  - Ensure the quality & accuracy of internal / client-facing solutions by facilitating and participating in testing
  - Support the definition of, execution and/or monitor of test cases that cover the essential business scenarios/use cases for System Testing and/or User Acceptance Testing (UAT)

Your profile:

Required Knowledge, Skills, and Experience

- 3-5 years work working experience ideally as a Business Analyst
- Bachelor's degree in Business, Economics, Computer Science or equivalent
- Strong analytical and organizational skills with proven ability to support end business users during time-sensitive processing
- Ability to express complex ideas clearly and facilitate communication between clients and internal teams
- Experience with the full software development lifecycle
- Proven capabilities in project and user-testing management
- High level of commercial awareness around digitization, business rules and decision engines
- Demonstrated ability to apply creative thinking and problem solving skills to solve business problems
- Attention to detail and organization

- Superior written and oral communication skills, including presentations to clients and internal management
  - Experience producing project artifacts including but not limited to: use cases, user stories, requirements documents, and process flows.
  - Advanced skills in Excel, PowerPoint, Word, and Visio
  - Experience in Life Insurance (Direct Carrier or Reinsurance) is an asset
  - Agility to work across multiple internal teams and multiple assignments in a dynamic environment
- Strong written and oral communications, including presentations to senior level executives
- The ability to learn and adapt quickly with the drive to make a material difference
  - Working knowledge with one or more scripting languages (powershell, vbscript, python, Excel/Word macros)
  - Working knowledge of O365 PowerApps, PowerAutomate, Forms and other automation tools an asset
  - Working knowledge/usage of WorkFlow building in a popular workflow tool an asset
  - Database SQL query language knowledge for data-analysis (Oracle and/or msSQL) and asset
  - Data manipulation / filtering for analysis considered a strong asset

#### About us

Together, we engage with everything we have and are, to help humankind act braver and better.

As the world's leading reinsurance company with more than 40,000 employees in over 50 locations around the globe, Munich Re introduces a paradigm shift in the way you think about insurance. By turning uncertainty into manageable risk, we enable fundamental change. We recognize Diversity, Inclusion, and Belonging as a key priority with a culture that welcomes different thoughts and opinions. We dare to think big and are continuously innovating on behalf of our clients.

Our data, our technology, and our teams place us in a unique position to drive transformative change in the life insurance industry. We invest strategically in our world class talent, offering our employees a work experience that promotes professional development, innovation, and rewards high performance.

#### **Work Environment**

This is a hybrid role where you will be required to come into the Toronto office for a minimum of 1 day out of the week.

#### **How to Apply**

Click "Apply Now"

Please note that only candidates who are selected for interview will be contacted directly. We thank all candidates for their interest.