



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:  
Toll Free Phone: (866) 225-9067  
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# Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/16

## Director, Technology Solutions

<b>Job ID</b>	<b>379923-1-2247</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=379923-1-2247">https://careers.indigenous.link/viewjob?jobname=379923-1-2247</a>	
<b>Company</b>	Toronto Metropolitan University	
<b>Location</b>	Toronto, ON	
<b>Date Posted</b>	From: 2024-03-06	To: 2050-01-01
<b>Job</b>	Type: Full-time	Category: Education

### Description

#### About Toronto Metropolitan

At the intersection of mind and action, Toronto Metropolitan University (TMU) is on a transformative path to become Canada's leading comprehensive innovation university. Integral to this path is the placement of equity, diversity and inclusion as fundamental to our institutional culture. Our current academic plan outlines each as core values and we work to embed them in all that we do. TMU welcomes those who have demonstrated a commitment to upholding the values of equity, diversity, and inclusion and will assist us in realizing the benefits of embedding these values into the work at every level and in every unit of the university. In addition, to correct the conditions of disadvantage in employment in Canada and to bring lived experiences to the work, we encourage applications from members of equity deserving groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit Peoples in Canada, First Nations Peoples in the United States, racialized people, Black people, persons with disabilities, women, and 2SLGBTQ+ people. Preference will be given to candidates with lived experiences as people from equity deserving groups, as well as experience working with these communities with which the University works every day. Please note that all qualified candidates are encouraged to apply and we welcome newcomers and immigrants to Canada. In April 2022, the university announced its new name of Toronto Metropolitan University. Learn more about our next chapter. The Chang School

The G. Raymond Chang School of Continuing Education is Canada's foremost provider of university-based adult education, facilitating access to the University's renowned, professionally relevant courses and programs. Since 1975, we have been delivering leading-edge workplace knowledge that empowers learners to reach their personal and professional goals. We have approximately 70,000 annual enrolments (in 1,500 courses, seminars, and workshops) in Arts; Business; Communication and Design; Community Services; Engineering, Architecture, and Science; Gateway for International Professionals; Programs for 50+; and Spanning the Gaps - Access to Post-Secondary Education. We also offer 86 career-related certificate programs and numerous course series, with 39 certificate programs that can be completed entirely at a distance. Our flexible, accessible programming is available on campus, via distance education, and off-site for employee groups at leading organizations.

We especially welcome applications from individuals who self identify as women, Black, Indigenous or a racialized person, who will be integral towards serving our highly diverse student population. If you identify in one of the former groups, we encourage you to self-identify in your cover letter. This is truly an exciting time to join The Chang School as we embark on our strategic planning guided by the values of equity, diversity and inclusion and with a firm belief that diversity is our strength. We are building a culture of recognizing and celebrating diversity and welcome you to join us.

#### The Opportunity

The Director, Technology Solutions, in collaboration with the Assistant Dean, Business Operations, provides overall leadership and direction for the Technology Solutions team including applications information technology (IT) strategy, IT Operations, and Data and Reporting Platforms. Plans, develops, and leads strategies and initiatives to ensure appropriate IT technology solutions and directs the team to achieve effective execution to meet the needs of the School's strategic priorities.

As a member of the School's key Committee structure, provides direction and advice for all technology related solutions and services to ensure effective and efficient internal operations and student-facing interactions. Acts on behalf of the Assistant Dean in university-wide working committees and technology related initiatives and collaborations. Initiates, supports, and fosters effective communication across departments and between managers to identify opportunities for increased collaboration or shared services to support the School's strategic plan and student engagement goals.

- Provides strategic counsel to the Assistant Dean and acts as the subject matter expert in planning, change management and the implementation of the strategic plan as it relates to technology solutions initiatives that are aligned with the School's academic and strategic plans.
- Leads the Technology Solutions team, ensuring appropriate direction in alignment with the School's strategic priorities. As part of the School's committee structure, regularly engages with key stakeholders to develop and execute plans in alignment with key short- and long-term priority needs to continuously improve the operations of these units utilizing leading edge technology concepts.
- Leads the development of innovative technology strategies that support the School's strategic goals and operational business processes. Oversees the development of implementation plans for the use of new technological solutions, ensuring that appropriate processes are in place for a mitigated-risk implementation of new solutions. Works with internal stakeholders and external partners and service providers to ensure technology solutions meet business requirements, while achieving compliance with policies and procedures.
- Leads the development and effective coordination, process mapping and continuous improvement for existing and new technology-enabled operational activities. Works with key stakeholders to ensure that the most effective structure and systems are in place to facilitate the School's capacity to achieve its strategic plans, meeting student, instructors and partners' needs within the framework of the collaborative model for continuing education at Toronto Metropolitan University.

The successful candidate will work in a hybrid work environment (combining in-person/on-campus and remote work). Qualifications

To help us learn more about you, please provide a cover letter and resume describing how you meet the following required qualifications:

- Successful completion of a post-secondary degree in Computer Science, Information Technology Management or a related field; Master's Degree is preferred; Professional Project Management designation is also preferred.
- A minimum of eight (8) years of relevant experience in leading and managing a technology-based team, preferably in a unionized academic and/or broader public sector environment with the following requirements:
  - Strong experience in strategic planning and decision-making of technology solutions and dealing with multiple complex deliverables from various stakeholders;
  - Strong experience in organizational development and labour relations, project management from planning to implementation, budgeting, technology, communication, and policy development;
  - Experience working as a team member in a matrix organization is an asset;
  - Experience in adult education or learning.
- Excellent communication skills (oral and written); ability to speak effectively to a variety of audiences
- Strong interpersonal relationship skills to work collaboratively with internal and external stakeholders to provide consulting guidelines and to determine how issues should be resolved.
- Effective people management skills, leadership and supervisory skills with the ability to provide motivation and leadership through influence and collegiality
- Ability to work in a fast paced environment and be a self-starter with ability to work independently with little direction or direct supervision
- Exceptional analytical skills that lend to strong judgment and decision making skills
- Strong organizational and time management skills
- Strong conceptual and problem solving skills;
- Creativity and innovative thinking;
- Ability to manage multiple competing projects/assignments at once and evaluate a variety of technology initiatives and projects simultaneously

#### Additional Information

Position Number(s) 10001364

Reports To Assistant Dean, Business Operations

Department Chang School

Vacancy Type FTCE

Employee Group MAC

Work Location Hybrid (in person/on campus and remote/off campus)

Start Date ASAP

End Date N/A

Hours of Work 36.25

Grade D62

Salary Scale \$104,131 - \$166,339

Hiring Salary Range \$121,711 - 135,235

TA Specialist Laurie Shemavonian

Posting Date April 2, 2024

Application Close Date April 20, 2024

#### Additional Notes:

- Qualified MAC candidates will be considered before members of other employee groups.
- An equivalent combination of education and experience may be considered.
- Applicants who do not meet all of the posted qualifications may, upon the University's sole discretion, be considered to fill a vacancy on an underfill basis.
- Candidates must have a demonstrated record of dependability/reliability and a commitment to maintain confidentiality.
- We encourage all First Nations, Metis and Inuit peoples or Indigenous peoples of North America, to self-identify in their applications.
- As part of the selection process, candidates may be required to complete an occupational assessment.
- Applications will only be accepted online through Toronto Metropolitan University's career site.
- Toronto Metropolitan University is committed to the principles of the Accessibility for Ontarians with Disabilities Act (AODA), and aims to ensure that independence, dignity, integration and equality of opportunity are embedded in all aspects of the university culture.
- We will provide an accessible experience for applicants, students, employees, and members of the Toronto Metropolitan University community. We are committed to providing an inclusive and barrier-free work environment, starting with the recruitment process. If you have restrictions that need to be accommodated to fully participate in any phase of the recruitment process, please submit your request through the AskHR webform. All information received in relation to accommodation will be kept confidential.

For more information, visit Toronto Metropolitan University for Director, Technology Solutions