Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
Toll Free Phone: (866) 225-9067
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Job Board Posting

Careers.Indigenous.Link

Functional Analyst, ERP Operations

Job ID	**3190-7955**
Web Address	https://careers.indigenous.link/viewjob?jobname=3190-7955
Company	CEDA
Location	Calgary, Alberta
Date Posted	From: 2019-06-17 To: 2050-01-01
Job	Type: Full-time Category: Engineering

Description

Key Duties and Responsibilities:

- Assists user community in the operation of Dynamics AX ERP and related systems
- EnsuresÃ,Â high levels of customer satisfaction through resolution of Tier 2 and 3 support issues, and provide support or escalation as required
- Works with business and project teams, with IT support, to create processes and procedures for ERP functions
- Develop and implementÃ,Â of complex inter-related applications and solutions
- Implement enhancements, change requests, break-fixes, patches and updates
- Regularly update lead on completed tasks, resolved issues, system readiness and other identified metricsÃ,Â
- Monitors and documents post-implementation problems and revision requests
- Pursue new knowledge on a continuous basis and implement best practices of the profession
- As part of your development plan, meet SLAs defined with the Team Lead ERP Operations
- Maintains pertinent technical documentationÃ,Â

Ã,Â Role Specifications:

- Post secondary educationÃ,Â an asset, but not required
- 3Ã,Â - 5 years of progressive work experience in Business and ERP Functional Analysis
- Previous experience supporting Dynamics AX 2012, specifically the finance moduleÃ,Â

Ã,Â Personal CharacteristicsÃ,Â

- When faced with a complex situation you enjoy putting all the pieces together - find the best way accomplish what needs to be done
- Create a solid customer experience at every interaction and look for ways to contribute to the ongoing improvement of the user's overall experience
- You can present information to individuals or groups; deliver presentations suited to the characteristics and needs of the audience
- You have no problem meeting deadlines, controlling scope and identifying when there's a risk to the project plan

Ã,Â Ã,Â The above statements are intended to describe the general nature and level of work being performed. They are not intended to be an exhausted list of all responsibilities, duties and skills required.

For more information, visit CEDA for Functional Analyst, ERP Operations