Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
Toll Free Phone: (866) 225-9067
Toll Free Fax: (877) 825-7564
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Keewatin, ON P0X 1C0

Job Board Posting

Careers.Indigenous.Link

Date Printed: 2024/03/29

Technical Analyst

Job ID	**31-41-E2-B9-AA-81**	
Web Address	https://careers.indigenous.link/viewjob?jobname=31-41-E2-B9-AA-81	
Company	First Nations Bank of Canada	
Location	Saskatoon, Saskatchewan	
Date Posted	From: 2019-06-26	To: 2019-12-23
Job	Type: Full-time	Category: Information Technology
Job Start Date	As soon as possible	
Job Salary	TBD	
Languages	English	

Description

Reporting to the Information Technology Manager, the Technical Analyst will be responsible for troubleshooting, maintaining and monitoring existing enterprise infrastructure and applications. They will stay abreast of new technologies and methodologies and apply their knowledge to the FNBC environment. The Technical Analyst will provide technical support to resolve end user incidents and requests regarding all applications, desktops, servers, phones, portable devices, and audio/visual equipment. The incumbent must be able to identify problems, troubleshoot and provide steps to eventual resolution of the issues.

The Technical Analyst will work closely with senior IT staff to:

â€¢ Maintain, support and troubleshoot Server & Network Infrastructure including - Windows server, VMWare, Exchange server, firewall, SIEM and switches

â€¢ Work with vendors on evaluating new technology and solutions, and resolving any outstanding incidents and problems with systems already in use

â€¢ Provide support to end users on a variety of issues

â€¢ Manage multiple projects including implementation of new hardware and software as required

â€¢ Design and create a wide range of new customer facing materials using InDesign and Photoshop

â€¢ Additional responsibilities may include other tasks or projects as required

Experience

â€¢ Minimum 4 years of experience supporting common desktop hardware and software in an enterprise environment

Education Requirements

â€¢ Degree or certificate from an approved technical college in a computer-related field such as computer science, information science or management information systems (an equivalent combination of education, training and experience may also be considered)

Essential Skills

â€¢ Strong knowledge of Windows Server including install, configuration and maintenance for 2008, 2012 and 2016 server

â€¢ Strong knowledge of Microsoft SQL and Microsoft Exchange

â€¢ Broad working knowledge with various firewalls and switches , Network (WAN/LAN/WLAN etc.), SIEM, and Cyber Security

â€¢ Knowledge of SharePoint, content management systems, Adobe Photoshop and InDesign

â€¢ Aptitude to recognize and maintain confidentiality and discretion with sensitive and confidential information

â€¢ Strong analytical, organizational and time-management skills

â€¢ Strong interpersonal and communication skills

â€¢ Friendly enthusiastic self-starter and strong team player

â€¢ Flexible and willing to take on tasks as assigned

Work Environment

This position will be based at our Head Office in Saskatoon on a Monday through Friday work week.

Other

We thank all candidates for their interest, however, only those selected for an interview will be contacted.

How to Apply

Please submit your cover letter and resume to: hr@fnbc.ca