



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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Keewatin, ON P0X 1C0



Assistance Program: Eligible Retail employees can participate in our Retail Tuition Assistance Program (TAP) by entering a quarterly draw. The program is designed to support the growth and development of Retail employees by investing in their education.

Commitment to Diversity: We all bring something different, and we know what makes us different is what makes us great. We have a strong commitment to diversity and inclusion with employee resource groups supporting equity-deserving groups including groups representing Women, People of Colour, 2SLGBTQ+, Indigenous Peoples, Persons with Disabilities.

What You Will Be doing:

- Tailoring Solutions: You build rapport with customers to understand their needs and match them to Rogers and Fido brand products including Wireless, Cable, Hi-Speed Internet, Home Phone, and Rogers Mastercard
- Sales: Identifying opportunities, anticipating customer needs and achieving sales goals within a dynamic and supportive team environment.
- Customer Engagement: Drive sales through engagement of existing customers by calling and texting to promote Rogers and Fido branded products.
- Representing the Brand: Representing Rogers and Fido brands in-store and at local community events.

Your Qualifications:

- Interpersonal & Communication Skills: Experience building rapport and establishing connections with customers and team members through clear and effective verbal communication.
- Customer Experience: Demonstrated commitment to providing positive customer interactions through understanding and meeting customer needs.
- Adaptability: Rapidly adapt with flexibility to respond to changes in the store environment to meet customer and business needs.
- Multitasking: Experience navigating multiple tasks and efficient workflows while providing consistent customer service.
- Critical Thinking: Successfully navigate and find solutions for unexpected situations that arise.
- Minimum Age: You meet the provincial minimum age of majority
- Flexible Availability: To better serve our customers, you can commit to provide a minimum availability of 20 hrs a week, including evenings, weekends, and statutory holidays.

No previous telecom technology experience required. We will train you; bring your willingness to learn and curiosity.

After you apply, watch your email.

If you are selected to move forward in the process, a member of our Recruitment team will reach out to you to discuss the position further.

Successful candidates will be required to provide consent for and pass Background and Employment Verification check requirements.

Schedule: Part time

Shift: Variable

Length of Contract: Not Applicable (Regular Position)

Work Location: 1030 Adelaide Street (437), London, ON

Travel Requirements: Up to 10%

Posting Category/Function: Retail (In Store / Hourly) & Sales and Service

Requisition ID: 302809

At Rogers, we believe the key to a strong business, is a diverse workforce where equity and inclusion are core to making everyone feel like they belong. We do this by embracing our diversity, celebrating our different perspectives, and

working towards creating environments that empower our people to bring their whole selves to work. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential by removing any barriers for equal participation. We work with our candidates who are experiencing a disability throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the [https://performancemanager4.successfactors.com/doc/custom/RCI/Recruitment\\_Process-FAQ-EN.pdf](https://performancemanager4.successfactors.com/doc/custom/RCI/Recruitment_Process-FAQ-EN.pdf) **Recruitment Process FAQ**.

Successful candidates will be required to complete a background check as part of the hiring process.

Posting Notes: Retail

For more information, visit Rogers for Sales Associate