

## Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067 Toll Free Fax: (877) 825-7564

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Keewatin, ON P0X 1C0

## **Job Board Posting**

Date Printed: 2024/05/19



## **Connected Home Technician**

Job ID 286327-en US-5736

**Web Address** 

https://careers.indigenous.link/viewjob?jobname=286327-en US-5736

Company Rogers
Location Barrie, ON

**Date Posted** From: 2024-04-26 To: 2050-01-01

Job Type: Full-time Category: Telecommunications

## **Description**

<p&gt;&#160;&lt;/p&gt;&lt;p&gt;At Rogers, we put our customers first in everything we do!

We&#8217;re growing our Customer Experience teams and are looking for team members who are committed to showing our customers and Canadians that we are with them all the way. Our Customer Experience team is enthusiastic, empathetic, and moved to make a difference &#8211;we&#8217;re passionate about people and ready to provide the ultimate customer experience to our customers. At Rogers, we&apos;re committed to connecting Canadians. Ready to build a rewarding career with us If so, consider the following

opportunity:</p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;b&gt;&lt;u&gt;Who we&#8217;re looking for&lt;/u&gt;&lt;/b&gt;&#160;&lt;/p&gt;&lt;p&gt;We are looking for a Connected Home Technician for the Barrie area to be a part of our team that supports millions of customers with high-speed Internet, TV, and Smart Home Monitoring to keep Canadians connected to the people and things that matter most.&#160;&#160;&lt;/p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;Are you up for the challenge and the fun If so, consider the following

opportunity: </p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;b&gt;&lt;u&gt;What&#8217;s in it for you&lt;/u&gt;&lt;/b&gt;&lt;/p&gt;&lt;p&gt;We believe in investing in our people and helping them reach their potential as valuable members of our

team. </p&gt;&lt;ul&gt;&lt;li&gt;&lt;p&gt;&#160;Competitive

Salary</p&gt;&lt;/li&gt;&lt;/ul&gt;&lt;ul&gt;&lt;li&gt;&lt;p&gt;Enjoy discounts up to 50% off Blue Jays tickets, Rogers, and Fido Services, 25% off TSC&#160;&#160;&#160;&#160; (Today s Shopping Choice) (Today s Shopping Choice) items, and 20% discount on all wireless accessories sold in Rogers Stores.&lt;/p&gt;&lt;/li&gt;&lt;p&gt;Health & amp;amp; Dental Benefits, Pension plan and Stock Matching options&lt;/p&gt;&lt;/li&gt;&lt;p&gt;Growth & amp;amp; Development opportunities to grow in Field Operations&lt;/p&gt;&lt;/li&gt;&lt;li&gt;&lt;p&gt;Receive mentorship from NCC, HE and other roles outside Tech Ops&lt;/p&gt;&lt;/li&gt;&lt;li&gt;&lt;li&gt;&lt;p&gt;Work for an organization committed to environmental protection&lt;/p&gt;&lt;/li&gt;&lt;li&gt;&lt;li&gt;&lt;p&gt;We are an organization with a strong commitment to diversity and inclusion with employee resource groups supporting equity &#8211; including groups representing People of Colour, 2SLGBRTQIA+, Indigenous Peoples, Persons with Disabilities and

Women.</p&gt;&lt;/li&gt;&lt;/ul&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;b&gt;&lt;span

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do:</span&gt;&lt;/b&gt;&lt;/p&gt;&lt;ul&gt;&lt;li&gt;&lt;span
style="color:#32363a">Diagnose and/or correct all technical problems (Hi-Speed
Internet, Legacy and Ignite and Rogers Home Phone and TPIA) to the satisfaction of the customer
and in accordance with company specifications.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span
style="color:#32363a">Reconnect/disconnect equipment and/or services as per
company standards and procedures.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span
style="color:#32363a">Install new services, extra outlets and equipment in domestic
dwellings, apartments and commercial buildings.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span
style="color:#32363a">Complete installation/service work. (e.g., rewires, fishing, drop
replacements and/or temps)</span&qt;&lt;/li&qt;&lt;li&qt;&lt;span
style="color:#32363a">Promote Rogers product and
services.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span style=&quot;color:#32363a&quot;&gt;Complete
accurate documentation pertaining to installations, service and sales
activity.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span style=&quot;color:#32363a&quot;&gt;Learn, adhere
and participate with all applicable Health & amp; amp; Safety regulations, both legislatively mandated.
and as outlined in company
policy.</span&gt;&lt;/li&gt;&lt;/ul&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;b&gt;&lt;span
style="color:#32363a">What you
bring:</span&gt;&lt;/b&gt;&#160;&lt;/p&gt;&lt;ul&gt;&lt;li&gt;&lt;span
style="color:#32363a">Valid driver's license in good standing is
required.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span style=&guot;color:#32363a&guot;&gt;Proficient in
MS Suite of products</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span
style="color:#32363a">Electronics Technician Certificate or Diploma is an
asset.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span style=&quot;color:#32363a&quot;&gt;Knowledge and
experience with Security Systems and Home Automate is an
asset.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span style=&guot;color:#32363a&guot;&gt;Must have
experience in basic computer trouble shooting.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span
style="color:#32363a">Must have experience with all current computer operating
systems.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span style=&quot;color:#32363a&quot;&gt;Must have
experience with home network setup and trouble shooting.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span
style=&guot:color:#32363a&guot:&gt:Must be able to handle all physical aspects of the job, which
include lifting/moving heavy equipment (approx. 80 lbs) and climbing ladders/poles at heights up to
30+ ft.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span style=&guot;color:#32363a&guot;&gt;Excellent
communication and problem-solving skills coupled with excellent customer service
skills.</span&qt;&lt;/li&qt;&lt;li&qt;&lt;span style=&quot;color:#32363a&quot;&qt;Ability to work
shifts, weekends, and overtime, as required.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span
style="color:#32363a">Must be willing to work in adverse weather
conditions.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span style=&quot;color:#32363a&quot;&gt;Previous
sales experience would be an asset.</span&gt;&lt;/li&gt;&lt;li&gt;&lt;span
style="color:#32363a">Circuit switch and Cat 5/6 wiring knowledge is an
asset.</span&gt;&lt;/li&gt;&lt;/ul&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;Schedule: Full
time<br&gt;Shift: Rotating&lt;br&gt;Length of Contract: Not Applicable (Regular
Position)<br&gt;Work Location: 1 Sperling Drive P.O. Box 8500 (160), Barrie, ON&lt;br&gt;Travel
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style="color:#32363a">What you'll

Requirements: None<br&gt;Posting Category/Function: Field Operations & Description of the key to a strong business, is a diverse workforce where equity and inclusion are core to making everyone feel like they belong. We do this by embracing our diversity, celebrating our different perspectives, and working towards creating environments that empower our people to bring their whole selves to work. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential by removing any barriers for equal participation. We work with our candidates who are experiencing a disability throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the &lt;a

href="https://performancemanager4.successfactors.com/doc/custom/RCI/Recruitment\_Proces s-FAQ-EN.pdf"&qt;<b&qt;Recruitment Process

FAQ</b&gt;&lt;/a&gt;.&lt;br&gt;&#160;&lt;/p&gt;&lt;p&gt;Successful candidates will be required to complete a background check as part of the hiring

process.<br&gt;&#160;&lt;/p&gt;&lt;p&gt;Posting Notes:&#160; Customer Experience&lt;/p&gt;

For more information, visit Rogers for Connected Home Technician