

Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067 Toll Free Fax: (877) 825-7564 L9 P23 R4074 HWY 596 - Box 109

Keewatin, ON P0X 1C0

Job Board Posting

Date Printed: 2024/05/05



Core & amp; amp; Enterprise IP NOC Specialist

Job ID 280792-en US-9245

Web Address https://careers.indigenous.link/viewjob?jobname=280792-en_US-9245

Company Rogers

Location Brampton, ON

Date Posted From: 2022-12-01 To: 2050-01-01

Job Type: Full-time Category: Telecommunications

Description

<p>Our Digital &amp; Technology team wakes up every day with one goal in mind – to connect Canadians to the people and things that matter most. Collectively, we're proud to support 30 million Canadians each month.</p><p> </p><p>We manage a robust portfolio that champions the leading edge of technology and media. We drive projects that expand connectivity to underserved communities from coast-to-coast-to-coast; build and enhance our fixed broadband network to provide high-speed Internet, TV and Smart Home Monitoring; and support our world class wireless network, offering our customers Canada's largest and most reliable 5G network. As the Digital & Dig today.</p><p> </p><p>Come play a key role in building the future of innovation in Canada, Let's make your possible.</p><p><p><p>Do you enjoy working on high-scale, complex, and high visibility projects and programs If yes, consider the following opportunity:<:/p><:p> <:/p><:p>Rogers is seeking a NOC Specialist, Core and Enterprise IP responsible for the Tier 3 Operations located in the epicentre of Rogers Core Networks. Reporting to the Manager of the Enterprise and Core Data NOC at the Rogers Park Brampton Campus, the main job function includes Incident Management of network events affecting Rogers customers and services. This position requires working in a 24x7 work environment, and that background checks are required as a condition of employment.</p><p> </p><p>What you will be doing:</p>Analyzing complex incidents with advanced tools and cutting-edge technologyDeveloping and mapping out service level diagnostic workflows for logic in automationMapping out end to end service flows for detailed triage and diagnostics at an elevated troubleshooting thought processProvide Tier 3 centralized operations for Rogers Core Data networks and services supporting residential and business customers 24X7X365Working with advanced network telemetry to build KPI use cases for effective trend analysisLead incidents to resolution collaborating directly with the appropriate internal/external support groups, ensuring all customer and Network MTTR's and SLA's are metEngaging in continuous improvement through change and incident forumsMonitor change control activities to ensure all planned network events are transparent as possible to the end customerRequires holistic understanding of the Rogers network and a strong technical capability to assess impact to services and customersExecute the Network Notification process to ensure communication of all Critical, Severe, or Major network customer impacting events and threats to appropriate stakeholdersActive on disaster recovery/pre-plan implementation and tabletop exercisesDevelop and document any department procedures needed for troubleshooting<p>
What you will bring:</p>Degree in Electronics/Telecommunications or equivalent academic qualification</li&qt;<li&qt;Experience in a Network Management environment is preferred including fault/performance managementUnderstanding and experience in a break/fix environment with GPON/DOCSIS 3.1, MPLS, BGP, OSPF, IS-ISComprehensive knowledge of servers, DNS, DHCP, and cloud computing with VMwareExtensive knowledge of routing and switching in multi-vendor environments; Cisco, Juniper, and AlcatelUnderstanding of the fault/trouble management, notification and escalation processes is preferredExperience with wireless networks and security is an

asset.Excellent communication, collaboration and interpersonal skills.Network programming experience using scripts, python, API’s is preferredExceptional organization skills, PC literate & mp;amp; extensive knowledge of MS Office suite of collaboration toolsAbility to thrive in a dynamic 24/7

environment<p> </p><p>#LI-AV1</p><p> </p><p>Schedule: Full time</p><div>Shift:

Rotating</div><div>Length of Contract: Not Applicable (Regular

Position)</div><div>Work Location: 8200 Dixie Road (101), Brampton,

ON </div><div>Travel Requirements: Up to 10%</div><div>Posting Category/Function: Technology & amp;amp; Engineering</div><div>Requisition ID: 280792</div><div><div><div><div><div><div><div><div><div><div><div><div><div><div><div><div><div>At Rogers Digital, our team doesn’t shy away from big ideas – we bring them to life. We work tirelessly to deliver the best user experiences (period) and build amazing self-serve experiences that our customers want to use. We are customer-obsessed agents of change and are committed to innovation and creating effortless experiences for customers and frontline employees. We use cutting-edge tools and technologies to solve critical and complex problems with award-winning solutions. Our work impacts millions of customers everyday. At Rogers Digital, we’re looking for people who embrace change, take risks, and push boundaries. Learn more about our team and our work @ <u><span

style="color:#0066cc">https://digital.rogers.com/</u></div><div><div><div><div><div><div><div><div>Our people are at the heart of our successOur customers come first. They inspire everything we doWe do what’s right, each and every dayWe believe in the power of new ideasWe work as one team, with one visionWe give back to our communities and protect our environment<div><div><div>Posting Notes: Digital &amp; Technology </div>

For more information, visit Rogers for Core & Dryamp; Enterprise IP NOC Specialist