



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/04/28

Infrastructure Specialist

Job ID	280178-en_US-5506
Web Address	https://careers.indigenous.link/viewjob?jobname=280178-en_US-5506
Company	Rogers
Location	Brampton, ON
Date Posted	From: 2022-12-01 To: 2050-01-01
Job	Type: Full-time Category: Telecommunications

Description

At Rogers, we are committed to helping Canadians bridge the digital divide and ensure that no one is left behind in accessing reliable connectivity. Through our Service Expansion projects, we are proud to bring our wireless and internet service to homes and businesses across the country to connect them to the people and things that matter most. Our rapidly growing team is looking for new team members who are committed to making connectivity possible for our neighbours, communities, and local businesses. This team works cross-functionally, collaborating with our Network, Rogers for Business, and Consumer teams to make a lasting impact in underserved or unserved communities for generations to come. Come play a key role in building the future of innovation in Canada. Are you up for the challenge and the fun? If so, consider the following opportunity: Rogers is seeking an Infrastructure Specialist reporting to the Manager, Equipment Operations (Operations Voice Data and Enhanced Services). The Specialist will be accountable for ensuring the quality and reliability of the Microwaves, Power Systems and Telemetry (RTU) equipment in the Wireless Access Network and will provide remote technical support for wireless switch and cell site equipment nationally. As part of the recruitment process, successful candidates will be required to complete criminal and credit background checks. What you will be doing: 24/7, 2nd line technical support for service restoration of wireless transport and DC power equipment. Provide Subject Matter Expert (SME) technical support to NOC and Wireless Field Operations for Microwaves, DC power, telemetry (RTU) and test equipment. Perform remote configuration, software and vendor license management. Perform preventative maintenance and performance monitoring on Microwaves, DC power plants, free air cooling systems and interface with NOC/Field Operations to resolve issues. Coordinate/Support/ and lead Technicians on industry/vendor best practices for operations & maintenance, to maximize efficiency and ensure consistency across the national network. Support internal Planning and Engineering teams to resolve capacity/utilization issues. Operational acceptance of new software and hardware before it is deployed in the network, including the design and execution of a test plan ensuring Wireless Access Network requirements are met. Enhance network security through user administration of all microwave transport network elements. Administer and deploy network element backup policies as part of preventive maintenance routines to ensure effective recovery of systems in emergency situations. Work with OSS to continue to develop established tools and processes for preventative maintenance. Publish technical bulletins, Method of Procedures, and Network standards. Build reporting solutions; maintain/update databases with accurate and up to date information. Ability to work night shift, overtime, standby and 24/7 on-call support as required on a regular rotational basis. Degree in Electronics/Telecommunications or equivalent academic qualification. 5+ years of Operational and maintenance experience with Telecommunication equipment. Strong understanding of Microwave radios, power plants, Telemetry (RTU) and Free air cooling systems. Knowledge of Tellabs and Alcatel DACS would be an asset. Knowledge and experience with Field operations preferred. Demonstrated investigative, problem solving, analysis and troubleshooting skills. Strong interpersonal and communication (verbal and written) skills. Strong Knowledge of Microsoft suite of applications, advanced MS Excel. Knowledge of Network Automation, Business Objects would be an asset.

Schedule: Full time
Shift: Day
Length of Contract: Not Applicable (Regular Position)
Work Location: 8200 Dixie Road (101), Brampton, ON
Travel Requirements: None
Posting Category/Function: Technology & Information Technology
Requisition ID: 280178

Together, we make more possible, and these six shared values guide and define our work: Our people are at the heart of our success. Our customers come first. They inspire everything we do. We do what's right, each and every day. We believe in the power of new ideas. We work as one team, with one vision. We give back to our communities and protect our environment.

What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the http://performancemanager4.successfactors.com/RCI/Rogers_Recruitment_FAQ.pdf Rogers FAQ.

Posting Notes: Digital & Technology

For more information, visit Rogers for Infrastructure Specialist