



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
Toll Free Phone: (866) 225-9067
Toll Free Fax: (877) 825-7564
L9 P23 R4074 HWY 596 - Box 109
Keewatin, ON P0X 1C0

Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/15

Spa Manager

Job ID	28-51-13-19-AF-80
Web Address	https://careers.indigenous.link/viewjob?jobname=28-51-13-19-AF-80
Company	The Wickaninnish Inn
Location	Tofino, British Columbia
Date Posted	From: 2024-03-15 To: 2024-09-11
Job	Type: Full-time Category: Service Sector
Job Start Date	As soon as possible
Job Salary	\$64 000.00 - \$67 000.00
Languages	English

Description

Join our Spa team as a Spa Manager, where you have the opportunity to learn and grow in a Relais & Chateaux property also recognized as an AAA 4-Diamond Resort and T&L World's Best Hotel.

We are dedicated to fostering a culture of belonging where every individual is appreciated and valued for who they are. We are passionate about providing a supportive environment for our team, delivering excellence to our guests while achieving the highest sustainability practices, and creating a lasting legacy for our families and communities.

Our outstanding Spa team has garnered a reputation of service excellence and has been internationally recognized and awarded. With treatments inspired by the rainforest and coast, our practitioners, estheticians, coordinators and attendants work together to provide personalized service and create a relaxing environment for our guests.

As a Spa Manager you will:

Ensure efficient and personalized guest service meeting and exceeding Relais & Chateaux, AAA 4 & 5 Diamond, and Forbes Standards.

Lead by example and be a pro-active member of the Senior Management Team and Ancient Cedars Spa Leadership Team.

Be responsible and accountable for the actions of Ancient Cedars Spa team members; work as a "hands on manager" assisting the team as they strive to meet and exceed guest expectations.

Create a positive atmosphere for learning and development for the Ancient Cedars Spa team members.

Be responsible for the overall cleanliness and physical condition of Ancient Cedars Spa, including, but not limited to, working space, storage space, and equipment.

Have an active role in the Health and Safety program within the Spa.

Be the contact person for guests who may require immediate assistance from the Manager, Ancient Cedars Spa, and/or follow up with guest concerns as necessary.

Administer Human Resources related tasks within the department, including, but not limited to, scheduling, submitting payroll, interviewing, hiring, performance management, reviews, etc.) for members of the Spa Leadership team, coordinators, practitioners, yoga instructors, and attendants.

Create, monitor, and be accountable for the annual budget for Ancient Cedars Spa.

Monitor the retail program within the spa; provide training and ongoing feedback to practitioners, as well as performance management discussions with practitioners related to their retail sales performance.

Work at the reception desk and cover treatments wherever required.

Complete all administrative responsibilities required to maintain the smooth operation of Ancient Cedars Spa.

Attend weekly Management meetings and relay necessary information to the spa team.

Our ideal candidate will embody the West Coast culture, while still being committed to the art of hospitality and pursuit of excellence. They will have:

Exemplary guest service skills and a demonstrated willingness to exceed guest expectations.

Minimum 4 years' management experience in a high-end, full service luxury facility is necessary.

Superior Human Resources, interpersonal, verbal and written communication skills are required.

Superior organizational skills, attention to detail, ability to multi-task in a stressful environment, and creative problem solving skills are required.

Must possess the desire to lead a world-class spa team.

Must have knowledge and/or be comfortable with standard operating financial statements, as well as the budgeting process, and effective cost management.

Working knowledge of Pro Salon, Microsoft Word and Excel, and Maestro are assets.

Must enjoy shift work and be able to work evenings, weekends and holidays.

Previous experience as a Massage or Spa Practitioner, an asset but not required.

Knowledge and familiarity with Comfort Zone, Sea Flora, Jane Iredale, Tofino Soap Company, Sangre de Fruta, and Halfmoon products and services is an asset.

Must be legally authorized to work in Canada.

A mutual understanding of your employment duration will be determined during your interview.

Work conditions and physical capabilities

Attention to detail

Combination of sitting, standing, walking

Fast-paced environment

Physically demanding

Personal suitability
Client focus
Efficient interpersonal skills
Excellent oral communication
Excellent written communication
Flexibility
Judgement
Organized
Reliability
Team player

Experience

1000 hours in Training
1 - 3 Years of experience

Credentials

Other trades certificate or diploma

Education Requirements

College diploma or vocational certificate

Essential Skills

Establish or implement policies and procedures for staff
Plan and control budget and inventory
Manage contracts for advertising or marketing strategies
Hire, train and supervise staff
Address customers' complaints or concerns
Plan, organize, direct, control and evaluate daily operations

Work Environment

Willing to relocate
Spa

How to Apply

Click Apply Now!
Directly apply to jobs@wickinn.com

Job Board Posting



NewCanadianWorker
A Fresh Start for New Arrivals

Date Printed: 2024/05/15

Spa Manager

Job ID	44FE5814399DC	
Web Address	http://NewCanadianWorker.ca/viewjob?jobname=44FE5814399DC	
Company	The Wickaninnish Inn	
Location	Tofino, British Columbia	
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Spa

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Web Address	http://NoExperienceNeeded.ca/viewjob?jobname=5B1BE47FCA3D3	
Company	The Wickaninnish Inn	
Location	Tofino, British Columbia	
Date Posted	From: 2024-03-15	To: 2024-09-11
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