



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/05

Coordinator, Ticket Operations - Toronto Blue Jays

Job ID	272649-en_US-5719		
Web Address	https://careers.indigenous.link/viewjob?jobname=272649-en_US-5719		
Company	Rogers		
Location	Toronto, ON		
Date Posted	From: 2022-07-04	To: 2050-01-01	
Job	Type: Full-time	Category: Telecommunications	

Description

Come play a key role in building the future of Sports & Media! Everyone wants to be part of a transformational team and that's exactly what we're building at Rogers Sports & Media. A team that innovates and a team that wins. At Rogers Sports & Media we are committed to creating and growing teams that are digital-first, fast-moving and bold-thinking and are focused on delivering impact with everything they do. Our impressive collection of assets includes media properties, sports teams, sports events & production, venues, e-commerce platforms and a close connection with our Connected Home and Wireless team. Collectively, we touch 30 million of Canadians every month! Are you up for the challenge and the fun? If so, consider the following opportunity!

This is your chance! Rogers Sports & Media is currently seeking an experienced, motivated and detail-oriented team player to fill the role of Ticket Operations Coordinator. Reporting to the Manager of Ticket Operations, this fulltime position will serve as a key member of the department, providing system and operational support for Toronto Blue Jays games and Rogers Centre events. Success in this position requires the drive to continually advance and learn new technology to fit the evolving ticketing business landscape.

RESPONSIBILITIES

Assist system administrators with the creation and functionality of Toronto Blue Jays events (Archtics & TM Host)

Resolve internal Salesforce ticketing admin requests including the processing, refunding and fulfillment of ticket orders

Contribute to the system training and onboarding of ticketing staff and provide ongoing operational support

Conduct turnstile testing and collaborate with Ticket Operations team on related mobile ticketing/app issue resolution

Follow box office management procedures to comply with internal audits, coordinating with Box Office & Ticket Support Assistant Managers to provide accurate reconciliation of all ticket sales, reporting, receipts and deposits

Track and reconcile ticket stock inventory and department supplies

Contribute to the overall success of Ticket Operations by performing other essential duties and responsibilities as assigned

Demonstrate commitment to positively contributing, encouraging and fostering a culture of equality within an inclusive and safe workplace

Support Ticket Operations Manager with the placement of concert holds, processing of ticket orders and the release of ticket inventory under promoter direction

Respond to concert-related fan inquiries and resolve any assigned Salesforce Cases

while implementing Blue Jays WE CARE values

[illegible]

Excellent employee discount to use towards Jays gear

A unique employment experience working for the only MLB team in Canada

What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the

https://performancemanager4.successfactors.com/RCI/Rogers_Recruitment_FAQ.pdf

Rogers
FAQ

Schedule: Full time

Shift: No Selection

Length of Contract: Not Applicable (Regular Position)

Work Location: 1 Blue Jays Way (210), Toronto, ON

Travel Requirements: None

Posting Category/Function: Baseball / Stadium Operations & Tickets / Sales

Requisition ID: 272649

Posting Notes: No Selection

For more information, visit Rogers for Coordinator, Ticket Operations - Toronto Blue Jays