



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/04/28

Senior Manager Regional Network And Field Operations

Job ID	27-63-7E-34-53-A2	
Web Address	https://careers.indigenous.link/viewjob?jobname=27-63-7E-34-53-A2	
Company	Northwestel	
Location	Iqaluit, Nunavut	
Date Posted	From: 2019-04-01	To: 2019-05-01
Job	Type: Full-time	Category: Telecommunications
Languages	English	

Description

The Senior Manager Regional Network and Field Operations, reporting to the Senior Director of Network and Field Operations is responsible for managers, technicians and CSTs of the Network and Field Operations teams in their specified region and their direct reports of approximately 75 resources. This position is also responsible for co-managing the activities and the resources necessary to ensure that the network utilization and availability is maximized and is operating at the established performance and service levels. This position is responsible for the integrity of the network and this will be accomplished through the Senior Manager's involvement in the administration of the physical assets and personnel involved in the construction, maintenance and operation of the network.

Specific Accountabilities:

1. Assist with ensuring that operations are maintained to appropriate health and safety standards including adherence with the Accident Prevention Program. Network and Field Operations prime for development & implementation of all safety and environmental related activities including the scheduling of departmental safety rides.
2. Select, develop, coach and engage employees. This includes conducting performance evaluations (OPs), dealing with disciplinary issues in an appropriate manner and when required applying the Attendance Management Program with both direct and indirect reports (i.e., ensuring Managers and Technicians are following proper procedures with their direct reports). This also includes skill assessment and gap analysis that ensures effective employee development and training that addresses the needs of the individual and corporation.
3. Develop and manage the Network Operations maintenance strategies in conjunction with an effective workforce management administrative plan in association with the Senior Director of Network and Field Operations. This will include indirect supervision of 3 to 5 management employees and 50 to 100 bargaining unit employees.
4. Provide ongoing leadership and support to the field management team. Act as single point of contact for Senior Director of Network and Field Operations.
5. Assist with the management and administration of physical assets of the Network Operations department. Network and Field Operations prime for budget and financial performance, time reporting and inventory administration & control.
6. Support the business and marketing strategies by directing the resources and activities necessary to ensure the orderly and cost-effective design and development of the access network, in terms of capacity, capability and operability.
7. As directed, coordinate the resources and activities necessary to ensure the cost-efficient operation, maintenance and development of vehicles, office and work complexes, telecommunications equipment buildings and telecommunications towers. Network and Field Operations prime for vehicle administration.
8. Coordinate the Network and Field Operations quality assurance programs and activities to ensure adherence to company standards and those customer expectations are achieved in a cost-effective manner. Network and Field Operations prime for development & implementation of quality control including coordination and tracking of quality riding exercises.
9. Monitor and track all service level indicators and coordinate the development of action plans that effectively address areas of opportunity. Network and Field Operations prime for identifying substandard service results and coordinating action plans.
10. Act as the prime backup and delegate for the Senior Director of Network and Field Operations. Attend meetings as required. Coordinate monthly Section meetings.

11. Departmental prime contact and coordinator for process related activities.

12. Actively participate in the Health & Safety program by working in compliance with OH&S Acts and Regulations, completing required training and reporting immediately to your Supervisor or Workplace H & S Committee member any work-related hazards and concerns.

The Network and Field Operations department currently spends 25% of Northwestel's expense budget and as Senior Manager, the incumbent must represent the interests of the company and allocate all funds in a responsible manner. Deliverables in support of expenditure controls will include forecasting, cost containment and resource efficiency measures. In addition, this position is challenged with anticipating customer demands and responding appropriately on behalf of Northwestel.

Experience

The incumbent must possess excellent interpersonal, communication (oral and written), organizational/planning, and process evaluation/implementation skills. This individual must be self-motivated with proven time management and organizational skills and must demonstrate the following skills:

• **Effective Public Speaking Ability** - This position may be involved in speaking engagements and may occasionally conduct formal presentations to the public. More frequently, this position will be engaged in daily working group and team meetings. This will require the effective communication of personal experience and opinion.

• **Politically Astute and Knowledge of Local and Indigenous Issues** - Knowledge of local, northern and particularly Indigenous issues within Northwestel's operating area is mandatory. The successful candidate will have a thorough understanding of the political climate and will assist in the identification of mutually beneficial opportunities for both Northwestel and the First Nations market.

• **Knowledge of Northern Business Climate** - Awareness of the northern business climate and current issues is mandatory. The successful candidate will have an understanding of developments within the Northern economy.

• **Marketing Awareness** - The successful candidate should be aware of the value of effective marketing and will assist the Marketing group in this area.

• **Ability to Develop Effective Communications** - The successful candidate will require effective communications skills in the performance of this position. Of particular importance is the possession of effective writing skills in the development of emails, reports, correspondence and presentations.

• **Knowledge of the elements of a health & safety program** will be considered an asset.

Education Requirements

The position requires a post-secondary diploma (preferably in a field related to Telecommunications or General Management) or an Engineering degree with a minimum five (5) years of technical work experience in the telecommunications industry, of which at least two (2) years in a managerial capacity

How to Apply

https://rt11.ultipro.ca/NOR5000/JobBoard/ListJobs.aspx__vt=ExtCan