



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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# Job Board Posting



Careers.Indigenous.Link

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## Protection Officer

<b>Job ID</b>	<b>26-A4-76-5F-5B-9C</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=26-A4-76-5F-5B-9C">https://careers.indigenous.link/viewjob?jobname=26-A4-76-5F-5B-9C</a>	
<b>Company</b>	Canadian Museum For Human Rights	
<b>Location</b>	Winnipeg, Manitoba	
<b>Date Posted</b>	From: 2019-09-17	To: 2019-09-25
<b>Job</b>	Type: Full-time	Category: Miscellaneous
<b>Languages</b>	English	

### Description

The Canadian Museum for Human Rights (CMHR) is the first museum in the world solely dedicated to the evolution, celebration and future of human rights. It is the first national museum in Canada to be built outside the National Capital Region. Located in the heart of Canada in Winnipeg, Manitoba, the CMHR rises from the Prairie earth at The Forks, which has been a meeting place for over six thousand years.

The CMHR delivers an immersive, interactive and memorable experience for visitors of every background, age and ability. Each visitor has access to a fully reinvented museum experience that reflects a design approach that sets new Canadian and world standards for inclusion and universal accessibility.

We are seeking talented individuals who are motivated to share their passion and commitment to join our team. Together, we aim to enhance the public's understanding of human rights, to promote respect for others, and to encourage reflection and dialogue.

#### Key Responsibilities

- Provide training, coaching, and guidance to contracted guard staff to ensure compliance with their operational guard post duties and contractual requirements.
  - Supervise the daily contracted guard deployment throughout CMHR.
  - Provide oversight and guidance to Shipper-Receiver staff to ensure compliance with security access and Shipping-Receiving protocols.
  - Monitor the galleries, building access points and the exterior of the building.
  - Monitor, assess and initiate responses to various alarms inclusive of the fire alarm system, the security alarm monitoring system and any heating, ventilation and air conditioning (HVAC) systems, plumbing or electrical issues.
  - Act as Emergency Response Coordinator during after-hours emergencies, responsible for providing direction to staff members, contracted guards, members of the public and first responders.
  - Ensure compliance with Protection Services Operations Guide and standard operating procedures.
  - Ensure continuity of the security operations coverage schedule during after-hour operations and during special events by calling in replacements when necessary.
  - Implement daily instructions and briefings to ensure that standard operation procedures are followed by security and CMHR staff.
  - Ensure that regular patrols are conducted inside and outside the building.
  - Investigate any incidents (i.e., vandalism, etc.) and generate the required reports.
  - Assist with implementation of new security protocols or procedures as assigned.
  - Oversee security logistics during special events and supervise contracted guard activities.
  - Ensure control of access at entry points of the Museum as well as into restricted areas, such as exhibition spaces during set-up and takedown, or for special events.
  - Create and deliver security-related training, orientation and exercises as required.
  - Provide support to Protection Services leadership to cover critical functions during absence of the Assistant Manager, Protection Services, including assuming Chief Emergency Fire Warden role after-hours (i.e., evenings, weekends, holidays).
  - Escalate security incidents to the Winnipeg Police Service, the Winnipeg Fire Department or the security services of The Forks.
  - Provide first aid, as deemed required.
  - Prepare access cards.
  - Flexible to work 4-, 8- or 12-hour shifts on short notice based on operational requirements to support a continuous operations team.
  - All other duties and tasks as assigned.
- Education, Knowledge and Experience
- Skills and Qualifications
- Required
- Minimum of 5 years of experience in a similar role or an equivalent combination of supervision, education, training and/or security-related experience
  - A sound working knowledge of security best practices and legislation (Federal, Provincial and Municipal) that impact security
  - Strong understanding and working knowledge of automated security systems, including digital video monitoring systems, access control systems, fire alarm detection systems and security incident reporting systems
  - Demonstrated experience effectively handling high stress or critical incidents
  - Proficiency in Microsoft Office suite software
- Skills and Qualifications
- Desired
- Post-secondary education in Security Management
  - ASIS International Physical Security Professional (PSP) and/or Certified Protection Professional (CPP) designation
  - First Aid/CPR Level C/AED or willingness to complete while on the job.

• Familiarity with the Federal Policy on Government Security

• Able to remain calm under pressure and take control of incidents

• Experience working for, or providing security services to, a museum or similar cultural institution

• Experience working in or supervising a Security Operations Centre

• Ability to communicate orally in both official languages is an asset

• Experience with troubleshooting and/or problem-solving technical security system issues

• Successful completion of a course on physical restraints or physical intervention techniques

#### Attributes

• Ability to work as part of a team or independently

• Sound independent judgement and the ability to make decisions under stressful situations

• Excellent interpersonal and communication skills

• Effective listening and probing skills to produce quality investigations and reports

• Excellent organization and time management skills; ability to multi-task; self-starter

• Well-developed leadership skills; the ability to coach and motivate people to achieve results

• Strong relationship management and customer service aptitude

• Tact and diplomacy

• Strong commitment to organizational values and policies

#### Working Conditions and Physical Demands

• May require long periods at a desk, reading lengthy documents, and time in front of a computer.

• May require periods of standing and walking throughout the building and grounds for security inspections or when providing immediate security incident response.

• Capable of providing first aid response while carrying a 10-kg first responder bag during various types of medical incidents and physically assist others during emergency situations or evacuations.

• Ability to perform all physical aspects of duties, including but not limited to bending, lifting, squatting, climbing stairs and at times running.

• Strong focus and attention to detail is required to actively and accurately survey several computer monitors and several closed circuit TV monitors.

• Ability and short notice availability to work evenings, nights and weekends on a rotational continuous operations schedule.

• Potential high stress or physically demanding situations are likely when carrying out certain duties, e.g. dealing with facility emergencies, emergent security related issues and challenging human interactions, which may require intervention to prevent physical harm to others.

#### Conditions of Employment

• Security Screening Level - Reliability Status

• Child Abuse Registry Check

Official Language Proficiency:

Bilingual non-imperative

#### How to Apply

Interested applicants should submit a cover letter and résumé through CMHR's Careers page at <https://humanrights.ca/about/careers> by September 25, 2019. The cover letter must provide concrete examples that illustrate how they meet the education and experience factors listed in the Qualifications Required and Desired (if applicable). Résumés will be used as a secondary source to validate the education and experience described in the cover letter.

The Canadian Museum for Human Rights is committed to developing inclusive, barrier-free recruitment processes and work environment. Please advise the HR representative if accommodation measures must be taken to enable you to apply and be assessed in a fair and equitable manner. All applicants will receive a confirmation of receipt of their application. We thank all applicants for their interest, however, only those selected for an interview will be contacted.