



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

L9 P23 R4074 HWY 596 - Box 109

Keewatin, ON P0X 1C0

INDIGENOUS
LINK CAREERS

Date Printed: 2024/05/07

Sr. Program Manager

Job ID 256537-en_US-9728

Web Address

https://careers.indigenous.link/viewjob?jobname=256537-en_US-9728

Company	Rogers
---------	--------

Location Toronto, ON

Date Posted From: 2022-01-24 To: 2050-01-01

Job Type: Full-time Category: Telecommunications

Description

<p>At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment.</p><p> </p><p>Because we believe connections unite us, possibilities fuel us, and moments define us.</p><p> </p><p>Rogers is seeking a Senior Program Manager to support the Assisted Channel and Business IT experience and lead transformative initiatives and technology innovations for improving both the customer and front-line experience. Reporting to the Sr. Director Program, Management, you will be responsible for the successful delivery of programs across multiple delivery teams on Wireless, Connected Home and Rogers for Business (R4B). In this role, you will work closely with key functional areas of the business (CEX, Wireless, Connected Home, Digital, Marketing, etc.) to oversee the impacts, iinterdependencies,and timelines between functional and working teams to ensure project initiatives meet the goals and objectives set forth by the senior and executive leadership teams.

The position requires a balance of project management technical skills, highly developed analytical skills, proven managerial skills, and team development / relationship skills. To be successful in this role, the Program Manager requires strong business and technical program management acumen, and the ability to thrive in a high-paced environment managing diverse activities.

style="font-family:Calibri,
sans-serif"> </p><p>
style="font-family:Calibri, sans-serif">
style="font-size:10.5pt"> style="font-family:'Arial',,
sans-serif"> style="color:#333333">Typical
Responsibilities
</p>
style="font-family:Calibri, sans-serif">
style="font-size:10.5pt"> style="font-family:'Arial',,
sans-serif"> style="color:#333333">Manages all phases of the
program/projects from inception through
completion

style="font-size:11.0pt">
style="font-family:Calibri, sans-serif">
style="font-size:10.5pt"> style="font-family:'Arial',,
sans-serif"> style="color:#333333">Responsible for the preparation
of CA estimates within the program scope and for the cost, schedule and technical performance of the
program/projects

style="font-size:11.0pt">
style="font-family:Calibri, sans-serif">
style="font-size:10.5pt"> style="font-family:'Arial',,
sans-serif"> style="color:#333333">Supports the development of
transformational strategic plans and the program
roadmap

style="font-size:11.0pt">
style="font-family:Calibri, sans-serif">
style="font-size:10.5pt"> style="font-family:'Arial',,
sans-serif"> style="color:#333333">Create the structure and support
system for the program and its respective projects -- to ensure it is conducive to leading and
coordinating the planning and delivery of Program
objectives.

style="font-size:11.0pt">
style="font-family:Calibri, sans-serif">
style="font-size:10.5pt"> style="font-family:'Arial',,
sans-serif"> style="color:#333333">Provides leadership on overall
program tracking, assessment and reporting in the areas of status, forecasts, issues, and risks;
oversees the development and communication of project status reporting.

- Create, maintain, and monitor a program charter and program plan, with schedule and budget and develops the communication of Steering Committee Reports Supports the ongoing management of business cases for all program initiatives
- Liaises with the IT PMO and TechHub to ensure that the program approach effectively aligns with necessary project management practices and governance.
- Work with PMs assigned to internal projects to ensure that we are looking holistically across the program.
- Responsible for 3rd party statements of work, contracts, validation of invoices, etc.
- Creates a central control point for all projects associated with the program. Ensures established Change Management processes are followed to avoid scope from becoming changed without due diligence regarding schedule and budget impact

Ensures updates are made to weekly Executive Dashboards and governance forums to track and report on project progress and milestone completions.

-

Conducts walk-through with stakeholders, manages post implementation review and identifies lessons learned, creates communications for senior management discussion.

-

Qualifications and Technical Skills

-

10+ years of professional telecom, software or related industry Program/Project Management experience

-

Demonstrates ability to navigate through major projects from the idea inception, through pre-planning activities and up to project closure and is a Project Management Professional (PMP) certified (the ITIL Certification is an asset earned among peers in industry).

Demonstrates ability to work effectively on multiple programs within a fast-paced high-tech customer service-oriented

environment that span across business units and with project teams and stakeholders that are in located in various geographical areas and with delivery teams offshore working in an outsourced model

Experience in Scaled Agile (SAFE)

Highly developed analytic, interpersonal and communication skills to influence and engage colleagues, along with a broad understanding of the businesses they support.

Well-developed influence and negotiation skills to resolve distinct differences of opinion or approach and well-developed written and verbal communication skills, sufficient to convey or present factual and conceptual information on complex issues

Developed management/ leadership skills sufficient to lead/motivate and develop others.

Demonstrated strong vendor interaction and relationship management skills, especially with off-source resources

As a condition of hire, all new employees will be required to provide proof of vaccinations against COVID 19. Any request for an exception under Human Rights legislation must be supported by

evidence to be considered by Rogers on a case by case basis.

Please click https://performancemanager4.successfactors.com//RCI/Medical_Exemptions_to_Covid_19_Vaccination_EN.pdf to review conditions that may qualify for medical exemption to the COVID-19 vaccine.

Schedule: Full time
Shift: Day
Length of Contract: No Selection
Work Location: 8200 Dixie Road (101), Brampton, ON
Travel Requirements: Up to 10%
Posting Category/Function: Technology & Information Technology
Requisition ID: 256537

Together, we'll make more possible, and these six shared values guide and define our work:

- Our people are at the heart of our success
- Our customers come first. They inspire everything we do
- We do what's right, each and every day
- We believe in the power of new ideas
- We work as one team, with one vision
- We give back to our communities and protect our environment

What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the https://performancemanager4.successfactors.com//RCI/Rogers_Recruitment_FAQ.pdf

Rogers FAQ.

Posting Notes: No Selection

For more information, visit Rogers for Sr. Program Manager