



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

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# Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/03

## TSC Wireless: Part-Time

<b>Job ID</b>	<b>254746-en_US-9359</b>	
<b>Web Address</b>	<a href="https://careers.indigenous.link/viewjob?jobname=254746-en_US-9359">https://careers.indigenous.link/viewjob?jobname=254746-en_US-9359</a>	
<b>Company</b>	Rogers	
<b>Location</b>	North York, ON	
<b>Date Posted</b>	From: 2022-01-14	To: 2050-01-01
<b>Job</b>	Type: Full-time	Category: Telecommunications

### Description

&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment.&lt;br&gt;&lt;br&gt;Because we believe connections unite us, possibilities fuels us, and moments define us.&lt;/p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;Wondering what it takes to join our team Click &lt;a href=&quot;http://rogerstechsupport.rjp.cdglhosting.com/&quot; target=&quot;\_blank&quot;&gt;here&lt;/a&gt; to try our interactive experience. We recommend that you use Chrome, Safari, Firefox or Internet Explorer 11.37 or above. You can also try it on your mobile device!&lt;br&gt;&lt;br&gt;As we grow our team, the well-being of our team members remains our top priority. To ensure the health and safety of our team members, including those in the recruitment process, our team members are temporarily working from home.&lt;/p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;b&gt;Technical Support Consultant: Part-time&lt;/b&gt;&lt;p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;b&gt;We&apos;re hiring part-time Technical Support Consultants to join our GTA&#160;frontline teams.&#160;We are seeking new talent for February 14th at our York Mills location&#160;who&#160;will be supporting customers with their wireless products and services in various lines of business.&#160;&lt;/p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;At Rogers, we provide world-class service by connecting to our customers, analyzing their needs, and offering customized solutions. If you&apos;re someone who cares about people, builds rapport easily, and is genuinely invested in helping others, you&apos;d be a great fit for our team!&lt;/p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;b&gt;You are:&lt;/b&gt;&lt;p&gt;&lt;b&gt;Empathetic&#160;&lt;/b&gt;&#8211; You are someone who is able to show understanding and relate to the customer&lt;/p&gt;&lt;p&gt;&lt;b&gt;Outgoing&lt;/b&gt;&#160;&#8211; You are someone who is friendly and approachable&lt;/p&gt;&lt;p&gt;&lt;b&gt;Patient&#160;&lt;/b&gt;&#8211; You are someone who regardless of situation is able to support the customer in a tactful and effective manner&lt;/p&gt;&lt;p&gt;&lt;b&gt;Genuine&lt;/b&gt;&#160;&#8211; You are someone who is authentic in your interaction with

customers</p><p><b>Knowledgeable</b>&#160;&#8211; You are someone who is comfortable learning new computer systems and various applications</p><p>&#160;</p><p><b>You get to:</b><p><ul><li>Connect and build rapport with customers by actively listening and asking the right questions</li><li>Troubleshoot customer connectivity issues</li><li>Promote and recommend the latest products and services to customers</li><li>Make customers lives easier by providing them with value-add services</li></ul><p>&#160;</p><p>&#160;</p><b>You should have:</b><p><ul><li>Past experience in a customer service or technical support role, preferably in a call center environment</li><li>A flexible schedule</li><li>An ability to navigate multiple computer systems</li><li>An ability to troubleshoot and resolve customer issues in a timely manner</li><li>Expert communication and listening skills</li></ul><p>&#160;</p><p>Wondering what it takes to join our team Click&#160;<a

href=&quot;https://www.youtube.com/watchtime\_continue=3&amp;v=Cl4rXKDhYcE&quot;&gt;here</a>&#160;to see where your career will take

you!</p><div><p>&#160;</p><p><b>As a condition of hire, all new employees will be required to provide proof of vaccinations against COVID 19. Any request for an exception under Human Rights legislation must be supported by evidence to be considered by Rogers on a case by case basis.</b><p><br><b>Please click <a href=&quot;https://performancemanager4.successfactors.com//RCI/Medical\_Exemptions\_to\_Covid\_19\_Vaccination\_EN.pdf&quot;&gt;here</a> to review conditions that may qualify for medical exemption to the COVID-19

vaccine.</b></p></div></div>&#160;</div><div>&#160;</div><b>Schedule:</b>&#160;Part time</div><div><b>Shift:</b>Variable</div><div><b>Length of Contract:</b> Not Applicable (Regular Position)</div><div><b>Work Location:&#160;</b>853 York Mills Rd. (021), North York, ON&#160;</div><div><b>Travel Requirements:</b>None</div><div><b>Posting Category/Function: </b>Call Centre Operations &amp; Technical Support</div><div><b>Requisition ID:</b>

254746</div><div>&#160;</div><div><b>Together, we&apos;ll make more possible, and these six shared values guide and define our

work:</b></div><div>&#160;</div><div><b>Our people are at the heart of our success</b></div><div><b>Our customers come first. They inspire everything we do</b></div><div><b>We do what&#8217;s right, each and every day</b></div><div><b>We believe in the power of new ideas</b></div><div><b>We work as one team, with one vision</b></div><div><b>We give back to our communities and protect our

environment</b></div><div>&#160;</div><div><b>What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can

ensure that you deliver your best work. You matter to us! For any questions, please visit the [https://performancemanager4.successfactors.com//RCI/Rogers\\_Recruitment\\_FAQ.pdf](https://performancemanager4.successfactors.com//RCI/Rogers_Recruitment_FAQ.pdf) Rogers FAQ. Posting Notes: Customer Experience || Canada (CA) || ON || North York

For more information, visit Rogers for TSC Wireless: Part-Time