



# Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067

Toll Free Fax: (877) 825-7564

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# Job Board Posting



Careers.Indigenous.Link

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## Mgr Operations Wireline Voice Svcs

**Job ID** 250854-en\_US-2126

**Web Address**

[https://careers.indigenous.link/viewjob?jobname=250854-en\\_US-2126](https://careers.indigenous.link/viewjob?jobname=250854-en_US-2126)

**Company** Rogers

**Location** Brampton, ON

**Date Posted** From: 2021-10-18 To: 2050-01-01

**Job** Type: Full-time Category: Telecommunications

### Description

<p>At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment.</p><p>Because we believe connections unite us, possibilities fuel us, and moments define us.</p><p>Reporting to the Director Voice Data and Enhanced Services, the Manager Operations, Wireline Voice Services manages a team of highly experienced professionals and the activities that they perform for the following services and platforms</p><ul><li>TDM and SIP Interconnect, Long Distance, Toll Free, Business Lines,</li><li>Rogers Home Phone, Ignite Home Phone</li><li>Nuisance Call Filtering</li><li>Wireline CS2K, DMS, C20, 5ESS switches, G9, G6, MG15K Media Gateways, Access and peering SBCs, ENUM,</li></ul><p>Your success in this position is to facilitate your team's success and represent your teams' progress on any of their accountabilities to senior management and peers with sufficient detail. Additionally, you must ensure the team performance is maintained and elevated and that the individuals on the team are developed according to their needs. </p><p>Key Accountabilities:</p><p>As the Manager Operations, Wireline Voice Services you take full ownership of your team's accountabilities. This includes the following:</p><ul><li>In-service performance of the Wireline Voice portfolio including Wireline Voice Platforms and their interfaces</li><li>Implementation of all changes on Wireline Voice platforms</li><li>On-going optimization of support costs</li><li>Automation and service, platform evolution</li><li>Self-development and development of your staff</li></ul><p>These accountabilities will be accomplished through the execution of numerous tasks such as:</p><ul><li>Performing Problem/Incident Management</li><li>Performing Preventative Maintenance routines</li><li>Executing Acceptance Test Plans</li><li>Management of vendor SLAs and performance</li><li>Platform

[illegible]

stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the <a href="https://performancemanager4.successfactors.com//RCI/Rogers\_Recruitment\_FAQ.pdf">Rogers FAQ</a>.<br>&#160;<br>Posting Notes:&#160; Digital &amp; Technology</p>

For more information, visit Rogers for Mgr Operations Wireline Voice Svcs