

Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Links Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:

Toll Free Phone: (866) 225-9067 Toll Free Fax: (877) 825-7564

L9 P23 R4074 HWY 596 - Box 109

Keewatin, ON P0X 1C0

Job Board Posting

Date Printed: 2024/05/04



Mgr Operations Wireline Voice Svcs

Job ID 250854-en US-2126

Web Address

https://careers.indigenous.link/viewjob?jobname=250854-en US-2126

Company Rogers

Location Brampton, ON

Date Posted From: 2021-10-18 To: 2050-01-01

Job Type: Full-time Category: Telecommunications

Description

<p>At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment.</p><p> </p><p>Because we believe connections unite us, possibilities fuel us, and moments define

Accountabilities:</p><p>As the Manager Operations, Wireline Voice Services you take full ownership of your team’s accountabilities. This includes the following:</p>In-service performance of the Wireline Voice portfolio including Wireline Voice Platforms and their interfacesImplementation of all changes on Wireline Voice platformsOn-going optimization of support

costsAutomation and service, platform evolutionSelf-development and development of your staff<p>These accountabilities will be accomplished through the execution of numerous tasks such

as:</p>Performing Problem/Incident ManagementPerforming Preventative Maintenance routinesExecuting Acceptance Test PlansManagement of vendor SLAs and performancePlatform

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Integrating new Interconnect partners</li&gt;&lt;li&gt;Implementing all changes into the
network</li&gt;&lt;li&gt;Controlling
changes</li&gt;&lt;li&gt;Automation&lt;/li&gt;&lt;li&gt;Development plans/facilitating
training</li&gt;&lt;/ul&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;b&gt;Qualifications:&lt;/b&gt;&lt;/p&gt
;<p&gt;The successful candidate for this position will have the following
attributes:</p&gt;&lt;ul&gt;&lt;li&gt;Deep understanding of all relevant voice platforms, solutions
and applicable protocols and concept (SIP, ISUP, RTP, MGCP, H248, NCS, SS7, Diameter, ENUM,
PRI, REST, Various voice Codecs)</li&gt;&lt;li&gt;Good understanding of the Canadian regulatory
framework in respect with voice, as well with the international voice
interconnects&lt:/li><li&gt;Good understanding of the billing, provisioning, fault and
performance management associated with the voice solutions, platforms and
interconnects</li&gt;&lt;li&gt;Good understanding of ANSI, ETSI (wireline) and 3GPP, GSMA
(wireless) standards</li&gt;&lt;li&gt;Familiar with wireline call routing and associated translations
design for Long Distance, Toll Free, Interconnect, Business Lines</li&gt;&lt;li&gt;Operational
experience in a major Telecom environment with accent on the wireline&lt:/li>&lt:li>Familiar
with Virtualization, Cloud Infrastructure and automation
concepts</li&gt;&lt;li&gt;Highly-self-motivated individual with a high sense of
self-accountability</li&gt;&lt;li&gt;Good (clear and precise) communications skills, both oral and
written) able to frame communications to both technical and non-technical
audiences.</li&gt;&lt;li&gt;Works well with others and promotes collaboration and
motivation.</li&gt;&lt;li&gt;Strong understanding of change management and strong sense of
customer experience, customer impact</li&gt;&lt;li&gt;Excellent organizational, prioritization, and
time management skills.</li&gt;&lt;li&gt;Relevant experience managing and leading a team of
experienced professionals</li&gt;&lt;li&gt;Education experience should include undergraduate or
graduate university degree in electrical/computer engineering, computer sciences or related
fields.</li&gt;&lt;/ul&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;b&gt;As a condition of hire, all new
employees will be required to provide proof of vaccinations against COVID 19. Any request for an
exception under Human Rights legislation must be supported by evidence to be considered by
Rogers on a case by case basis.</b&gt;&lt;/p&gt;&lt;p&gt;&lt;br&gt;&lt;b&gt;Please click &lt;a
href="https://performancemanager4.successfactors.com//RCI/Medical Exemptions to Covid
19 Vaccination EN.pdf"&qt;here </a&qt;to review conditions that may qualify for medical
exemption to the COVID-19
vaccine.</b&gt;&lt;/p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&gt;&lt;p&
time<br&gt;Shift: Day&lt;br&gt;Length of Contract: Not Applicable (Regular Position)&lt;br&gt;Work
Location: 8200 Dixie Rd (341), Brampton, ON&It;br>Travel Requirements: Up to
10%<br&gt;Posting Category/Function: Technology & amp;amp; Engineering&lt;br&gt;Requisition
ID: 250854<br&gt;&#160;&lt;br&gt;Together, we&apos;ll make more possible, and these six
shared values guide and define our work:</p&gt;&lt;ol&gt;&lt;li&gt;Our people are at the heart of
our success</li&gt;&lt;li&gt;Our customers come first. They inspire everything we
do</li&gt;&lt;li&gt;We do what&#8217;s right, each and every day&lt;/li&gt;&lt;li&gt;We believe in
the power of new ideas</li&gt;&lt;li&gt;We work as one team, with one vision&lt;/li&gt;&lt;li&gt;We
give back to our communities and protect our
environment</li&gt;&lt;/ol&gt;&lt;p&gt;&#160;&lt;/p&gt;&lt;p&gt;What makes us different makes us
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securityIntegrating new platforms into the networkTesting and

stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the Rogers FAQ.

Posting Notes: Digital &amp; Technology</p>

For more information, visit Rogers for Mgr Operations Wireline Voice Svcs