



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
Toll Free Phone: (866) 225-9067
Toll Free Fax: (877) 825-7564
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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/05

Sr Manager, Platform Operations

Job ID	250501-en_US-6387		
Web Address	https://careers.indigenous.link/viewjob?jobname=250501-en_US-6387		
Company	Rogers		
Location	Brampton, ON		
Date Posted	From: 2021-10-18	To: 2050-01-01	
Job	Type: Full-time	Category: Telecommunications	

Description

At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment. Because we believe connections unite us, possibilities fuel us, and moments define us.

IT Platform Operations in Rogers Technology Organization is looking for a Sr. Manager, Platform Operations to manage their Server & Storage infrastructure and its team supporting a diverse technology stack and operating environments. Reporting to the Director, Platform Operations, the ideal candidate will demonstrate a combination of proven technical, people, and business leadership in ensuring high system uptime, optimal resource utilization, support change & growth, collaborate with functional partners, empower people and effect continuous improvement. Become part of our transformational journey in Technology organization with one belief, that there are only two jobs at Rogers: One that serves our customers and one that supports who serve our customers.

What you will do (Role & Responsibilities):

- Support the enterprise infrastructure powering dozens of business-critical applications across various sites.
- Manage a team of employees and contractors supporting the lifecycle management of over 10,000 servers in a 24x7 support model.
- Manage service level objectives from all product & service vendors and business partners.
- Manage service delivery priorities and business conflicts as they arise.
- Attain, improve, and report operational KPIs and SLAs on system performance.
- Maintain systems integrity, compliance, and security through controls on High Availability, Capacity, Patching, SOX/PCI adherence, and Vulnerability Management.
- Create and maintain strong operational acceptance discipline for new infrastructure builds.
- Build trust and influence collaboration via all engagement channels.
- Support people development and drive employee engagement.
- Support financial objectives via controlled operational expenditure and effective resource management.

What you have (Qualification, Experience & Skills):

- Post-Secondary degree, with a technical major, such as Engineering or Computer Science or equivalent.
- At least five years of experience in leading multiple teams, including outsourced managed services, in a medium to large enterprise setup.
- 10+ years of technical experience in administration of RHEL and Windows Server OS.
- 7+ years of VMware administration experience. Exposure to VMware Cloud Foundation and SDDC is a plus.
- Technical experience in supporting stand-alone, converged, and hyper-converged compute hardware in distributed architecture from leading OEMs.
- Working knowledge of Block, File, and Object Storage solutions along with their respective communication protocols.
- Experience in driving automation, including implementation of software distribution, patch management, and AI/cognitive tools in infrastructure management for monitoring, reporting, and auto-healing.
- Practitioner of Incident, Problem & Change Management in ITIL Framework.
- ServiceNow experience is a plus.
- Excellent communication skills both written & verbal along with excellent interpersonal skills.
- Proven analytical and problem-solving skills with the ability to offer prudent technical solutions.
- Demonstrated ability to make well-informed tactical and strategic decisions under pressure.
- Highly motivated self-starter who requires minimal supervision along with the ability to motivate and lead others.
- Strong ability to prioritize multiple tasks to meet business objectives in a fast-paced and changing work environment.
- Certifications in relevant technologies listed above are a plus.

As a condition of hire, all new employees will be required to provide proof of vaccinations against COVID 19. Any request for an exception under Human Rights legislation must be supported by evidence to be considered by Rogers on a case by case basis.

Please click [here](https://performancemanager4.successfactors.com/RCI/Medical_Exemptions_to_Covid_19_Vaccination_EN.pdf) to review conditions that may qualify for medical exemption to the COVID-19 vaccine.

Schedule: Full time
Shift: Day
Length of Contract: Not Applicable (Regular Position)
Work Location: 8200 Dixie Road (101), Brampton, ON
Travel Requirements: Up to 10%
Posting Category/Function: Technology & Information Technology
Requisition ID: 250501

Together, we'll make more possible, and these six shared values guide and define our work:

- Our people are at the heart of our success.
- Our customers come first. They inspire everything we do.
- We do what's right, each and every day.
- We believe in the power of new ideas.
- We work as one team, with one vision.
- We give back to our communities and protect our environment.

What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions,

please visit the Rogers
FAQ.

Posting Notes:
Digital & Technology</p>

For more information, visit Rogers for Sr Manager, Platform Operations