



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/04/28

SIP Implementation Spec

Job ID	250001-en_US-4401	
Web Address	https://careers.indigenous.link/viewjob?jobname=250001-en_US-4401	
Company	Rogers	
Location	Toronto, ON	
Date Posted	From: 2021-10-18	To: 2050-01-01
Job	Type: Full-time	Category: Telecommunications

Description

At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment. Because we believe connections unite us, possibilities fuel us, and moments define us.

ZipTel, a division of Rogers for Business, performs end to end engineering, operation, and management of the Unified Communications network and platform. Our team is actively expanding, and we are in search of highly motivated individuals with a strong interest in the evolution of voice technology. The Rogers for Business Unified Communications offering is rapidly growing with a comprehensive suite of next generation IP Voice Services to offer to the Canadian SME and Enterprise market segments. We are looking for a Platform Implementation Specialist to join the ZipTel Provisioning and Implementation Team.

What you will do:

- Organize and implement the onboarding of new enterprise customers, supporting the overall growth of the Unified Communications product line
- Play a key role in the execution of new customer cut-over to Rogers
- Work with the Client to implement and test their customized call flow requirements
- Work with third parties to perform implementation and service acceptance testing
- Manage issues related to cut-over by working with third party providers and the engineering team when required
- Knowledge of Voice over IP and/or SIP Trunking
- Order entry and management experience
- Agility and responsiveness when faced with unforeseen issues
- Strong and confident communication skills with both customers, peers, and managers
- Excellent organization and attention to detail
- Required experience:
- Knowledge of Asterisk
- Configuring extensions
- Configuring dial plans
- Integrating with SQL databases
- Using global and local variables
- Experience with SIP Tracing
- Knowledge of the major SIP RFCs
- Understanding the components of a SIP URI
- Familiarity with common SIP flow (early media, delayed ack, codec negotiation, etc)
- Troubleshooting specific SIP error responses (486, 480, 500, 503, 603, etc)
- SIP endpoints
- IP-PBXs (Cisco, Avaya, Sangoma, Mitel)
- IP Phones (Polycom, Yealink, Cisco, Mitel)
- IP Soft Clients (Bria, Zoiper)
- Networking
- Understand the OSI model
- Distinguish media vs signalling in VoIP telephony
- Capture and analyze packets
- Schedule
- Full time
- Shift: Day
- Length of Contract: No Selection
- Work Location: 95 Topflight Drive(4210), Mississauga, ON
- Travel Requirements: None
- Posting Category/Function: Marketing & Product Development
- Requisition ID: 250001

Together, we'll make more possible, and these six shared values guide and define our work:

- Our people are at the heart of our success
- Our customers come first. They inspire everything we do
- We do what's right, each and every day
- We believe in the power of new ideas
- We work as one team, with one vision
- We give back to our communities and protect our environment

What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the https://hcm4preview.sapsf.com/RCItrain/Rogers_Recruitment_FAQ.pdf

Posting Notes: Corporate

For more information, visit Rogers for SIP Implementation Spec