



Indigenous.Link

Canada's fastest growing Indigenous career portal, Careers.Indigenous.Link is pleased to introduce a new approach to job searching for Indigenous Job Seekers of Canada. Careers.Indigenous.Link brings simplicity, value, and functionality to the world of Canadian online job boards.

Through our partnership with Indigenous.Link's Diversity Recruitment Program, we post jobs for Canada's largest corporations and government departments. With our vertical job search engine technology, Indigenous Job Seekers can search thousands of Indigenous-specific jobs in just about every industry, city, province and postal code.

Careers.Indigenous.Link offers the hottest job listings from some of the nation's top employers, and we will continue to add services and enhance functionality ensuring a more effective job search. For example, during a search, job seekers have the ability to roll over any job listing and read a brief description of the position to determine if the job is exactly what they're searching for. This practical feature allows job seekers to only research jobs relevant to their search. By including elements like this, Careers.Indigenous.Link can help reduce the time it takes to find and apply for the best, available jobs.

The team behind Indigenous.Link is dedicated to connecting Indigenous Peoples of Canada with great jobs along with the most time and cost-effective, career-advancing resources. It is our mission to develop and maintain a website where people can go to work!

Contact us to find out more about how to become a Site Sponsor.

Corporate Headquarters:
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Job Board Posting



Careers.Indigenous.Link

Date Printed: 2024/05/03

Sr. Engagement Manager

Job ID	249936-en_US-7377
Web Address	https://careers.indigenous.link/viewjob?jobname=249936-en_US-7377
Company	Rogers
Location	Brampton, ON
Date Posted	From: 2021-10-18 To: 2050-01-01
Job	Type: Full-time Category: Telecommunications

Description

At Rogers, we connect Canadians to a world of possibilities and the memorable moments that matter most in their lives. Every day we wake up with one purpose in mind. To bring loved ones together from across the globe. To connect people to each other and the world around them. To help an entrepreneur realize their dream. A sports fan celebrate a special moment. Because we believe connections unite us, possibilities fuel us, and moments define us. As we grow our team, the well-being of our team members remains our top priority. To ensure the health and safety of our team members, including those in the recruitment process, our team members are working from home, and are equipped to do so safely and efficiently. Rogers Communications is seeking a Senior Engagement Manager to lead a team of Engagement Managers and Business Analysts within the Demand Management organization. Reporting to the Director, Business Demand Management at the Rogers Park Brampton Campus this individual will ensure smooth delivery of projects and application support for the business by utilizing best practices and technologies in a cost effective way. What you will be doing... Manage, mentor, coach and lead a team of Engagements and Business analysts. Collaborate with the Network, Digital, IT and Business partners to ensure initiatives align to end state. Assisting with project prioritization based on related benefits (i.e. working on the right initiatives at the right time). Assist with annual budget preparation cycles by providing high level cost and impact assessments. Review and understand the business cases and benefits to enable prioritization. Build relationships with key stakeholders with various portfolios which includes, but not limited to Customer Experience, Connected Home, Network, Media. Create a work environment where employees are engaged, challenged, accountable, recognized & set direction and vision for the team. Promote quality, innovation, teamwork and timely communication of issues / opportunities. Plan resource levels according to project demands and forecast and adjust based on priorities. Participate in the adoption of new and improved processes and tools, by utilizing best practices and technologies in a cost-effective way. Assist in managing cost centre financials. Participate in vendor discussions for projects and ongoing product support. Coordinate team efforts to resolve complex issues and conflicts and escalate to executive level wherever required. Foster an environment of learning and improvement; support the team to realize their full potential.

What you have... Bachelor's degree or equivalent experience required. 10+ years of experience in the information technology and telecommunication field. 7+ years of experience in a project delivery role in a fast paced/agile environment. Previous IT program management experience preferred. SAFE certification is an asset. General understanding of the company's overall business operations and products. Demonstrated ability of successfully leading complex Technology projects and programs. Ability to successfully implement and control budgets. Ability to adapt to change easily and quickly. Must be able to effectively communicate technical information to both technical and non-technical personnel. Must be creative, detail oriented and capable of balancing the big picture with meeting the day-to-day needs of the organization. Excellent interpersonal and communication skills. Exceptional written, verbal and presentation skills. Excellent organizational skills. Ability to inform, educate and influence managers and employees to support goals and initiatives in a matrix environment.

As a condition of hire, all new employees will be required to provide proof of vaccinations against COVID 19. Any request for an exception under Human Rights legislation must be supported by evidence to be considered by Rogers on a case by case basis. Please click [here](https://performancemanager4.successfactors.com/RCI/Medical_Exemptions_to_Covid_19_Vaccination_EN.pdf) to review conditions that may qualify for medical exemption to the COVID-19 vaccine.

Schedule: Full time
Shift: No Selection
Length of Contract: Not Applicable (Regular Position)
Work Location: 8200 Dixie Road (101), Brampton, ON
Travel Requirements: Up to 25%
Posting Category/Function: Technology & Information Technology
Requisition ID: 249936

Together, we'll make more possible, and these six shared values guide and define our work. Our people are at the heart of our success. Our customers come first. They inspire everything we do. We do what's right, each and every day. We believe in the power of new ideas. We work as one team, with one vision. We give back to our communities and protect our environment. What makes us different makes us stronger. Rogers has a strong commitment to diversity and inclusion. Everyone who applies for a job will be considered. We recognize the business value in creating a workplace where each team member has the tools to reach their full potential. At Rogers, we value the insights and innovation that diverse teams bring to work. We work with our candidates with disabilities throughout the recruitment process to ensure that they have what they need to be at their best. Please reach out to our recruiters and hiring managers to begin a conversation about how we can ensure that you deliver your best work. You matter to us! For any questions, please visit the https://performancemanager4.successfactors.com/RCI/Rogers_Recruitment_FAQ.pdf or Rogers

FAQ.

Posting Notes: Digital & Technology</p>

For more information, visit Rogers for Sr. Engagement Manager